



## Response to Request for Information

Reference      FOI 101527  
Date            6 October 2015

### **Home Care**

#### **Request:**

Please provide answers for each of the calendar years 2013, 2014 and 2015 to date.

- 1) How many home care visits did you commission?
  - 2013 – 777,310 home care visits commissioned in the year.
  - 2014 - 388,155 home care visits commissioned in the year.
  - 2015 (to date) – 177,751 home care visits commissioned in the year.
  
- 2) How many local authority commissioned home care visits were delivered in:
  - a. An hour or more
  - b. 30 minutes or less
  - c. 15 minutes or less

Following reasonable enquiries, it has been established that while the Council does record the number of visits commissioned for the periods in question, it does not hold the above information regarding duration of actual visits conducted as we are not required to and therefore do not collect this level of information regarding care visits.

Consequently, we are unable to provide any information relating to the above, and are advising you of this as required per Section 1(1)(a) of the Act, that states:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

- d. 10 minutes or less
  - e. 5 minutes or less

We do not commission domiciliary care visits of less than 15 minutes.
  
- 3) How many local authority commissioned home care visits:
  - a. Started after the scheduled time by 30 minutes or more
  - b. Were missed.

[NOT PROTECTIVELY MARKED]

Following reasonable enquiries, it has been established that the Council does not hold the above information. Consequently, we are unable to provide any information relating to the above, as per Section 1(1)(a) of the Act:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

4) How many medicine errors were recorded to have taken place during local authority commissioned home care visits?

(Medicine errors may include the incorrect medication or incorrect strength, dose, formulation, quantity, directions, route of administration, label details, omitted medicines, medicine expired, medicine unfit for purpose)

Following reasonable enquiries, it has been established that the Council does not hold the above information. Consequently, we are unable to provide any information relating to the above, as per Section 1(1)(a) of the Act:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".