



## Response to Request for Information

Reference      FOI 091561  
Date            14 September 2015

### ***Advocacy/Appointee/Support Services***

**Request:**

Please supply the following information regarding the following advocacy / appointee / support services in your local authority.

IMCA  
IMHA  
Generic  
Care Act S67  
Care Act S68  
Adult Social Care  
Appropriate Adult  
Autism  
Carers  
Dementia  
General Health  
Learning Disability  
Older people  
Physical Disability  
Mental Health Community  
Mental Health Inpatient  
NHS Complaints  
Non-instructed  
Parental Support on Child Protection Cases  
Appointee Service  
Non-personal support services.

Following reasonable enquiries, it has been established that the Council does not hold information relating to "NHS Complaints". Consequently, we are unable to provide any information relating to the above, as per Section 1(1)(a) of the Act:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

In each case please provide the following information:

Contract Holder  
Value of contract  
End date of current contract.

Following careful consideration, the information you requested concerning the above falls under the exemption(s) in section 21 of the Freedom of Information Act 2000 ("The Act"), which relates to 'information reasonably accessible to the applicant by other means'.

The exemption applies as the information is published and publicly-available to view by accessing <http://www.wolverhampton.gov.uk/article/6780/Contracts-Register>

Annual number of referrals for advocacy and support services

Following careful consideration, the Council regrets to inform you that it has decided not to disclose this information.

Information you have requested has been withheld from disclosure. The exemption engaged is Section 12 of the Freedom of Information Act 2000 ("The Act").

Section 12 of the Act exempts Public Authorities from providing information where the estimated cost of compliance with the request exceeds the appropriate limit. Any estimate must be made in accordance with the limits set in fees regulations made under Section 12 (5) of the Act.

The Regulations provide that the appropriate limit to be applied to requests received by local authorities is £450 (equivalent to 2.5 days of work). In estimating the cost of complying with a request for information, an authority can only take into account any reasonable costs incurred in:

- “(a) determining whether it holds the information,*
- (b) locating the information, or a document which may contain the information,*
- (c) retrieving the information, or a document which may contain the information, and*
- (d) extracting the information from a document containing it”.*

As a guide, staff time to identify and extract this information is charged at a rate of £25 per hour.

In summary to supply you with this information would require us to manually check through a large number of cases eg., the Care Act Section 67 would entail 5 to 30 minutes for each record to be checked and there are approximately 3,800 records. Also there would be approximately 1,500 other records to check some of which will overlap lists.

[NOT PROTECTIVELY MARKED]

Annual number of referrals for appointee

With regard to DWP Appointeeships held on behalf of customers, Adult Social Care carry out this function in-house. We currently hold 481 appointeeships across all care type areas.