



Response to Request for Information

Reference FOI 091538
Date 08 September 2015

Homecare Services

Request and response in 'blue':

1. Please list all the providers of homecare services that you commission?

Provider Name	Provider Address
AGINCARE UK LTD	FIRST FLOOR, TOORA HOUSE, HOMERS FOLD, CHURCH STREET, BILSTON, WEST MIDLANDS, WV14 0BA
ALLIED HEALTHCARE GROUP LTD	MAYPOLE HOUSE, MAYPOLE STREET, WOMBOURNE, WV5 9JB
CARE UK	SATURN FACILITIES, SPRING ROAD, ETTINGSHALL, WOLVERHAMPTON, WV4 6JX
C & S CARE SERVICES LTD	REGENT HOUSE, BATH AVENUE, WOLVERHAMPTON, WV1 4EG
CUSTOM CARE	UNIT 1 BRIDGE STREET, WEDNESBURY, WS10 0AW
CAREWATCH CARE SERVICES LTD	146 CRANKHALL LANE, WEDNESBURY, WS10 0ED
HOMECARE SUPPORT	6TH FLOOR STATION HOUSE, STAMFORD NEW ROAD, ALTRINCHAM, WA14 1EP
HOUSING 21	Flat FIRST FLOOR, 43 BELL PLACE, DUDLEY ROAD, WOLVERHAMPTON, WV2 4LY
PROSPECT TREE HEALTH CARE SERVICES	SUITE 2, THE BOOT FACTORY, 22 CLEVELAND ROAD, WOLVERHAMPTON, WV2 1BH
RADIS COMMUNITY CARE	3 HIGH STREET, BROWNHILLS, WALSALL, WS8 6ED
SEVACARE UK LTD	43 BELL PLACE, DUDLEY ROAD, WOLVERHAMPTON WV2 4LY
WOODFORD HOMECARE	WELLINGTON HOUSE, BEAN ROAD, COSELEY, BILSTON, WV14 9EE

2. Please list the start and end date of their contracts?

There are contractual arrangements currently in place with twelve providers. Providers work across three zones with some providers operating on a citywide basis. The contracts expire between 30/09/15 and 14/04/2016 with an option to extend for up to one further year.

3. Please tell me how many staff each provider employs to provide this service? (If the Staff breakdown:

- Agincare - 100
- Allied Healthcare - 50
- C&S Care - 100
- Mears - 38
- Custom Care - 7
- Homecare Support - 27
- Housing and Care 21 - 60
- Prospect Tree - 55
- Radis - 64
- Sevacare UK - 35
- Woodford - 39

Total 575

4. Please can you also indicate the nature of each contract? (i.e. whether they are spot contracts or guaranteed a certain number of hours)

The Council has a framework of accredited Providers from which to purchase domiciliary care for Wolverhampton residents of all ages, there is no guarantee of hours.

5. If the providers are paid for guaranteed hours, please indicate how many each contractor is allocated?

The Council also has Individual Service arrangements with non-contracted providers, the purpose is to form acceptance of Contract and define the Service User details and costing's identified within.

The Council also has individual spot arrangements with providers outside of this contractual arrangement due to capacity.

6. Do you have any in-house provision of homecare services? If so how many hours in total allocated?

There is no in-house provision of homecare services.