

Response to Request for Information

Reference FOI 031668
Date 14 March 2016

Troubled Families Programme

Request:

With reference to the cabinet report* dated the 15 April 2015 'Troubled Families Programme Phase Two' please could you provide me with the following information:

1. Of the 810 families who were successfully turned around in phase one how many of these were identified by simple data matching rather than a specific intervention under the programme.
[All 810 of the families that were successfully turned around in Phase 1 of the programme would have had a specific intervention with a key worker, an assessment and a delivery plan.](#)
2. Please specify, as referred to in section 1.1 and 3.7 of the report, the criteria for successful 'employment outcomes' for the 127 families identified who met this criteria?

Worklessness:

[Phase 1 of the Troubled Families programme defined the criteria for successful "employment outcomes" as at least one adult in the family has moved off out-of-work benefits into continuous employment in the last 6 months.](#)

[This period in time is determined by the nature of the benefits claimed by the individual:](#)

Benefits	Period of continuous employment required
Job Seekers Allowance	26 weeks (out of 30)
Job Seekers Allowance (former Incapacity Benefit claimants)	13 consecutive weeks
Employment and Support Allowance	13 consecutive weeks
Income Support or Incapacity Benefit	13 consecutive weeks
Carer's Allowance and Severe Disablement Allowance	13 consecutive weeks

3. Please specify, as referred to in section 1.1 of the report the criteria for successfully getting a child 'back into school'?

Education:

Phase 1 of the Troubled Families programme defined the criteria for getting a child back into school as the following:

- All children in the household who are in school, a Pupil Referral Unit or Alternative Provision have had **fewer than three fixed term exclusion** and **less than 15% unauthorised absences** in the last 3 consecutive terms; and
 - All children in the household who are not on the school roll have **moved into a school, Pupil Referral Unit or alternative provision**, have had fewer than three fixed term exclusions and less than 15% unauthorised absences in the last 3 consecutive terms.
4. Please could you forward a copy of the 'outcomes plan' referred to in section 3.9?

Please see information provided on the next page.

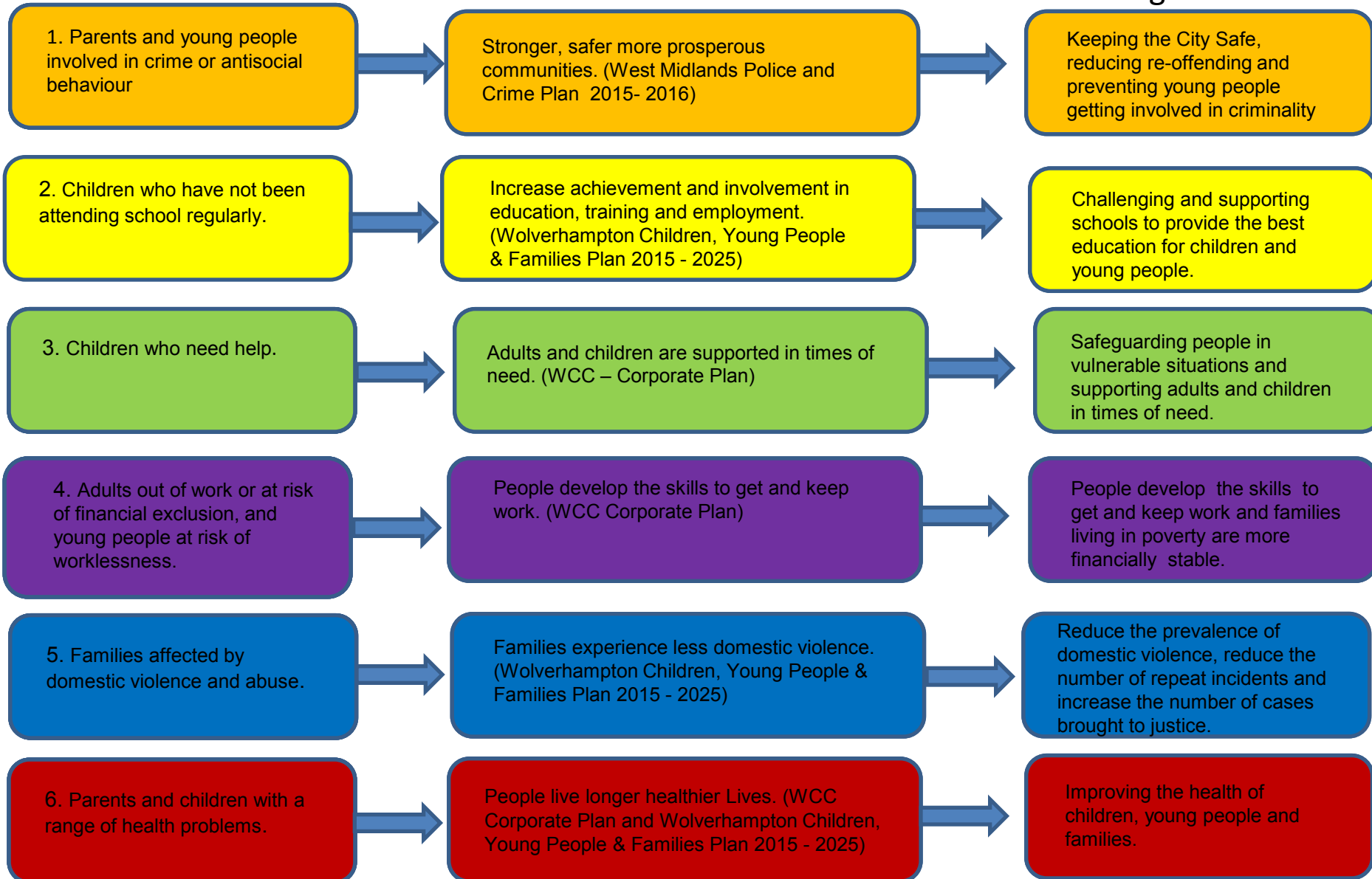
**Wolverhampton Troubled Families
Expanded Programme Outcome Plan**

Wolverhampton Expanded Programme Outcome Plan

Family Problem

Strategic Goal

Strategic Outcome



PARENTS & CHILDREN INVOLVED IN CRIME OR ANTI SOCIAL BEHAVIOUR.

FAMILY PROBLEM

Parents and young people involved in crime or anti-social behaviour.

1. A child or young person who has committed a proven offence in the previous 12 months.
2. An adult or child who has received an anti-social behaviour intervention (or equivalent local measure) in the last 12 months.
3. An adult who is currently subject to a license or supervision in the community following release from prison or is serving a community order or suspended sentence and has parenting responsibilities.

SIGNIFICANT & SUSTAINED OUTCOME

- Reduction in incidents of crime perpetrated by children young people and families
- Reduction in incidents of ASB perpetrated by children, young people and families.
- Reduction in re-offending of adults and young people.
- Preventing young people getting involved in criminality

PBR MEASURE

- Overall level of offending across all under 18 year olds in the household has reduced their level of proven offending by at least 33% in the last 6 months.
- At least a 60% reduction in recorded ASB incidents across the household in the last 6 months.
- Reduction in adult reconvictions of at least 33% in the last 12 months. (Comparison with previous 12 months)
- Successful completion of an ABC (Acceptable Behaviour Contract) .

Children who have not been attending school regularly.

FAMILY PROBLEM

Children who have not been attending school regularly

1. A child who is persistently absent from school for an average across the last 3 consecutive terms.
2. Child who has received 3 fixed term exclusions in the last 3 consecutive school terms; or a child at primary school who has had at least 5 school days of fixed term exclusion in the last 3 consecutive terms; or a child of any age who has had at least 10 days of fixed term exclusion in the last 3 consecutive terms.
3. A child who has been permanently excluded from school within the last 3 school terms.
4. A child who is in alternative educational provision for children with behavioural problems.
5. A child who is neither registered with a school nor being educated in an alternative setting.

SIGNIFICANT & SUSTAINED OUTCOME

- Children have attendance record of at least 90%.
- Child and Young People make good progress at school
- Children and Young people regularly attend school.
- Children and Young people not on school roll or permanently excluded are re-engaged in full time provision and maintain engagement for 3 consecutive terms.

PBR MEASURE

- All children in the family have fewer than 3 fixed term exclusion over 3 consecutive terms, no permanent exclusions and less than 10% unauthorised absence in the last 3 consecutive terms.
- A child in the household who is in a Pupil Referral Unit or Alternative Provision has had fewer than 3 fixed term exclusions and less than 10% unauthorised absence in the last 3 consecutive terms.
- A child in the household who is not on the school roll has moved into a school, pupil referral unit or alternative provision and had fewer than 3 fixed term exclusions and less than 10% unauthorised absence in the last 3 consecutive terms.

Children who need help.

FAMILY PROBLEM

Children who need help

1. Child who has been identified as needing early help. This may include children below the threshold for services under Section 17, Children Act 1989.
2. A child "in need" under Section 17 of the Children's Act 1989 or subject to an enquiry under Section 47 of the Children's Act 1989.
3. Child subject to a Child Protection Plan.
4. A child nominated by professionals as having problems of equivalent concern to the indicators above.

SIGNIFICANT & SUSTAINED OUTCOME

- Young children are well prepared when they start school.
- Fewer children and young people are subject to neglect
- Children and young people living in poverty have increased access and achievement in education.
- Reduce incidents of harm and vulnerability within families including sexual exploitation and hate crime.

PBR MEASURE

- No child in the family is subject to an Early Help team around the family 6 months after being closed.
- Step down from Children in need (CIN) plan with no escalation for a 6 month period .
- Step down from Child Protection Plan to Child In Need /EHA with no escalation back up for 6 months.

Adults out of work or at risk of financial exclusion and young people at risk of worklessness.

FAMILY PROBLEM

Adults out of work or at risk of financial exclusion and young people at risk of worklessness

1. An adult in receipt of out of work benefits including those claiming Universal Credit and subject to work related conditions .
2. A child who is about to leave school, has no/ few qualifications and no planned education, training or employment.
3. A young person who is not in education, training or employment.
4. Parents and families nominated by professionals as being at significant risk of financial exclusion. This may include those with problematic/ unmanageable levels and forms of debt and those with significant rent arrears.

SIGNIFICANT & SUSTAINED OUTCOME

- .Ensure more parents are in continuous paid work.
- Ensure families are able to manage their finances
- Young people not in education, training or employment are placed on a work related learning activity – including volunteering, work experience, training course or apprenticeship programme.
- Increase in young people and parents living in poverty gaining employment
- Increase in 16 – 18 year olds in education, employment or training EET

PBR MEASURE

- Adult in the household is off out of work benefits and into continuous employment for the following periods:
 - Job Seekers Allowance – 26 weeks.
 - Employment and Support Allowance - 13 weeks.
 - Income Support – 13 weeks
 - Carer’s Allowance - 13 weeks.
- Young person in the family (16 – 18) undertakes voluntary work or a recognised training course or further education course or gains employment for a minimum period of 6 out of 12 months.
- Adult in the family successfully completes a vocational qualification, undertakes significant relevant work experience or voluntary work.
 - 2 weeks – Work Experience
 - 4 weeks – Voluntary work.
- Families adhere to a rent arrears payment plan for a period of 6 months.

Families affected by domestic violence and abuse.

FAMILY PROBLEM	SIGNIFICANT & SUSTAINED OUTCOME	PBR MEASURE
<p>Families affected by domestic violence and abuse.</p> <ol style="list-style-type: none"> 1. A young person or adult known to local services has experienced, is currently or is at risk of experiencing domestic violence or abuse. 2. A young person or adult who is known to local services as having perpetrated an incident of domestic violence or abuse in the last 12 months. 3. The household or a family member has been subject to a police call out for at least one domestic incident in the last 12 months. 	<ul style="list-style-type: none"> • Families experience less domestic violence • Increased confidence in help-seeking and reporting incidents of domestic violence. • Safer families with increased knowledge of domestic violence and resilience. • Reduction in risk and repeat offending and victimisation • Reduction in serious harm. 	<ul style="list-style-type: none"> • Reduction in the number of recorded DV incidents in the household in the last 6 months - 60% reduction in the last 6 months. • MARAC case not reopened 6 months after case has been closed. • Increase in family members seeking help and reporting domestic violence. • Successful conviction of the perpetrator of domestic violence ensuring safety of the family has improved. • Attended the Freedom Programme and an average score on Empowerment Star of above 5.

Parents and Children with a range of health problems.

FAMILY PROBLEM

Parents and children with a range of health problems

1. An adult with mental health problems who has parenting responsibilities or a child with mental health problems.
2. An adult experiencing substance misuse or alcohol problems with parenting responsibilities or a child with a drug or alcohol problem.
3. Adults with parenting responsibilities or children or children who are nominated by health professionals as having any mental and physical health problems of equivalent concern to the indicators above. This may include unhealthy behaviours, resulting in problems like obesity, malnutrition or diabetes.

SIGNIFICANT & SUSTAINED OUTCOME

- Families with lived experience of mental health difficulties are accessing an appropriate level and type of support.
- Families with lived experience of substance misuse difficulties including alcohol misuse are accessing an appropriate level and type of support.
- Children, young people and families living in poverty demonstrate improved health related behaviours.
- Families are engaging in and maintaining healthy lifestyle choices which support their health and wellbeing.
- Fewer children, young people and families are obese.

PBR MEASURE

- Adult or young person in the family who has successfully engaged with a substance misuse or alcohol treatment programmes.
- Adult or young person in the family who is receiving and maintaining treatment for mental ill health.

5. With reference to section 2.7 please can you provide me with any relevant document that defines the 'police priority areas' that forms one of the 'local criteria'?

In 2011/12 the West Midlands Police (WMP) force strategic assessment identified 31 priority areas of which Wolverhampton has three red (high priority) and three amber (medium priority). The city's Priority Areas contain around 16% of Wolverhampton's population, yet are responsible for approximately 30% of the city's recorded crime. The areas also display high levels of deprivation. The six areas in Wolverhampton are - red areas: All Saints & Blakenhall, City Centre and Whitmore Reans, and amber areas are Heath Town & Park Village, Low Hill & The Scotlands and Pennfields.

6. How many families in phase 1 have been sanctioned in accordance with the either of the following: DWP: reduction in benefits under Welfare Reform Act 2012, Education Welfare Service and Schools: School Attendance Orders, Fixed Penalty Notices, Youth Offending Service: Parenting Contract, Parenting Order, Breach of Statutory Order, Housing, Police: Acceptable Behaviour Contracts, Injunctions, ASBO's?

The Troubled Families programme in Wolverhampton was delivered as a voluntary supportive programme to achieve positive outcomes with families and as such the use of sanctions on the programme was not implemented or monitored.