

## Response to Request for Information

Reference      FOI 031639  
Date            8 March 2016

### *Temporary Agency Staff*

#### **Request:**

1. How much money did the council spend on temporary agency staff for the financial year 2014/2015?

£10,359,840

2. What formal arrangements are in place with regards to temporary agency staffing, and if an arrangement is in place with whom? (i.e. managed service, PSL, etc.)

Yoo Recruit, a completely independent temporary recruitment agency, is 100% owned by City of Wolverhampton Council and was established in 2014. Their main objective is to get local people into employment. City of Wolverhampton Council works closely with Yoo Recruit to fulfil its temporary staffing requirements and managers are expected to contact Yoo Recruit in the first instance to discuss their temporary staffing needs.

With regards to temporary Social Care and Social Worker positions, Yoo Recruit have an agreement with a second tier agency, Capita with effect from 12<sup>th</sup> March 2016. Prior to this date Yoo Recruit engaged with Liquid Personnel. Yoo Recruit will liaise directly with Capita to try and fill any temporary vacancies.

If Yoo Recruit is unable to fill vacancies, managers are then able to utilise the Agency Gateway System, a web-enabled agency management tool introduced by Birmingham City Council to create a supply of agency workers without relying on third party procurement companies.

3. When does your current arrangement expire?  
The current arrangement with Yoo Recruit is ongoing; there is no expiry date.

The current arrangement with Capita is for 4 years from 12<sup>th</sup> March 2016.

The current arrangement with the Agency Gateway System is due to be reviewed in August 2016.