

Response to Request for Information

Reference FOI 021674

Date 12 February 2016

Cleaning Services

Request:

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

Please send me:

 How much your organisation did spends annually basis and over last five years on the cleaning services?

	2010/11	2011/12	2012/13	2013/14	2014/15
	£	£	£	£	£
All					
Expenditure	1,680,417	3,403,915	3,554,227	4,117,022	4,991,672

Is Soft Facility Management (FM) service provided in-house or out sourced, if it
out sourced who are the provider of this service, length of the contract and
termination date?

Soft Facility Management (FM) service is provided in-house.

 If the soft FM services are provided in-house please provide cost analysis of all chemical cleaning detergent used to clean the commercially and domestically properties and suppliers name?
 Unfortunately, any costs of chemical cleaning detergents used is commercially

sensitive information and will not be provided, however, please see attached product list from our corporate supplier – Premier products

 Does your organisation use 100% environmentally friendly cleaning products, please state the products?

Attached list not all products are 100% environmentally friendly

 Please state within your organisation person responsible for the procurement of the janitorial and cleaning products, please provide contact details.
 Please contact Corporate Procurement at the following e-mail address: corporate.procurement@wolverhampton.gov.uk

RAPID PLUS SEAL

Pack 2x5ltr Code 05016 A high performance water based polyurethane seal for wood and concrete floors. Provides a quick drying and extremely hard wearing protective gloss finish

PREMSEAL"

Code 05008 Pack Ix5ltr
A spirit based polyurethane floor seal for wood, granwood and concrete floors. Provides a traditional and hard wearing protective gloss finish.

FLOOR POLISHES



PLATINUM® 25

Pack 2x5ltr A 25% high solids, gloss finish emulsion floor polish. Suitable for use on most hard floors. DO NOT use on rubber or unsealed porous floors (eg wood).

PLATINUM® SATIN

Code 01034 Pack 2x5ltr
A 20% solids, satin finish emulsion floor polish.
Suitable for use on most hard floors. DO NOT use on rubber or unsealed porous floors (eg wood)

REFLECTION®

Pack 2x5ltr Code 01042

A 25% high solids, gloss finish emulsion floor polish.
Suitable for use on most hard floors. DO NOT use on rubber or unsealed porous floors (eg wood).

Code 01037

Pack 2x5ltr

A 34% ultra high solids, gloss finish emulsion floor polish. Suitable for use on most hard floors. DO NOT use on rubber or unsealed porous floors (eg wood)

Pack 2x5ltr

An 18% solids, traditional gloss finish emulsion floor polish. Suitable for use on most hard floors. DO NOT use on rubber or unsealed porous floors (eg wood).

Code 02021 Pack 2x5ltr
A fully buffable, wax rich emulsion floor polish for
the treatment of vinyl, linoleum, rubber, sealed wood
and waxed wood floors.



CLEAN & BUFF® pH7

Pack 2x5ltr High quality floor maintainer for routine spray buffing, mopping and scrubber drying of hard floors particularly those treated with an emulsion polish.

REFLECT MAINTAINER PH7

Code 04026 Pack 2x5ltr High quality floor maintainer for routine spray buffing, mopping and scrubber drying of hard floors particularly those treated with an emulsion polish.

GC 10" pH10.5

Code 04010 Pack 2x5ltr
A gel cleaner with fresh pine fragrance suitable for cleaning and deodorising most hard floors, washroom surfaces, fixtures & fittings.

GC LEMON" pH10.5

Code 04011 Pack 2x5ltr
A gel cleaner with fresh lemon fragrance suitable for cleaning and deodorising most hard floors, washroom surfaces, fixtures & fittings.

FLOOR POLISH STRIPPERS



PREMSTRIP 2000° pH13

Code 06024 Pack 2x5ltr A high performance emulsion polish stripper for the efficient removal of polish from vinyl, rubber, sealed wood, quarry tile and most common hard floor

Code 06110

Pack 2x5ltr

A high performance, rinse-free emulsion polish stripper for the efficient removal of polish from vinyl, sealed wood, quarry tile, terrazzo and most com hard floor surfaces.

CARPET CARE



A low foaming carpet detergent for use with spray extraction carpet cleaning machines. Also suitable for bonnet mopping, pre-spraying and stain removal.

Pack 2x5ltr

CS8" pH6.5

A high quality dry foam carpet shampoo for deep cleaning carpets with a single disc rotary machine and shampoo brush. Also suitable for bonnet mopping, pre-spraying and stain removal.

FRESHEN UP"SPRAY pH13

Code 08153 Pack 6x750ml A highly effective, technologically advanced and safe microbial stain remover and adour controller. Suitable for removing stains and adours from a massively broad variety of protein based "culprit" substances such as wine, coffee, milk, food, urine, vomit and pet mess to name but a fewl

CARPET MOUSSE" SPRAY pH7
Code 08172 Pack 6x750ml
A high performance mousse for the removal of spots
and stains from carpets and upholstery.

MULTIPURPOSE CLEANERS

A highly concentrated, effective and versatile alkali multi-purpose cleaner, suitable for cleaning most washable hard surfaces. Use for mopping, damp wiping, spray cleaning and deep cleaning applications. DO NOT use on terrazzo, aluminium or galvanised surfaces.

Code 06038 Pack 2x5ltr Code 06018 Pack 12x750ml Code 06038 Pack 2x5ltr Code 06018 Pack 12x750m A concentrated, effective and versatile alkaline multi-purpose cleaner, suitable for cleaning most washable hard surfaces. Use for mopping, damp wiping, spray cleaning and deep cleaning applications. DO NOT use on terrazzo, aluminium or galvanised surfaces.

FORCE CITRUS® pH13

Code 08083 Pack 2x5ltr Code 08099 Pack 12x750ml A highly effective and versatile alkaline heavy duty cleaner and degreaser with bactericidal properties. Suitable for cleaning most washable hard surfaces. Use for mopping, damp wining sorray cleaning deep cleaning applications. Learning most washable hard surfaces. Use for moppi damp wiping, spray cleaning, deep cleaning application of for use through a scrubber drier. Very effective for cleaning safety flooring. DO NOT use on terrazzo, aluminium or galvanised surfaces.

EFFICACY DATA: Kills 99.999% bacteria

NATURES WAY® pH12

NATURES WAY* PHI2
Code 06102 Pack 2x5ltr
A concentrated and versatile alkaline multi-purpose
cleaner derived from naturally renewable raw materials.
Suitable for cleaning most washable hard surfaces. Use for
mopping, damp wiping, spray cleaning and deep cleaning
applications. DO NOT use on terrazzo, aluminium or

LOW FOAM® pH7

Code 06074

An odourless, neutral, low foaming multipurpose cleaner suitable for cleaning most hard surfaces and floors. Particularly suitable for the regular cleaning of pH sensitive surfaces such as marble, terrazzo and aluminium. Also highly recommended for use with

WINDOW SPIRIT SPRAY pH6
Code 04008
A non abrasive cleaner for glass, mirrors, laminates and
ceramics which evaporates leaving a clean, smear free
surface. Window Spirit contains no synthetic fragrances,
no acetic acid and no ammonia just a pure formula for a
smear free finish.

WORKSTATION SPRAY pH6
Code 08154 Pack 6x750ml Code UBIS4
A quick drying spray and wipe foam cleaner for all
office workstation surfaces including computer screens,
keyboards, laptops, desk phones, printers, faxes etc.
Anti-static properties repel re-solling and "dust cling".

LIQUID SPRAY POLISH pH6
Code 08178
Pack 6x750ml
A blend of surfactants, solvents and white oil, Liquid
Spray Polish is a silicone free emulsion in a non-aerosol,
ready to use trigger pack. The surfactants and solvents
combine to provide efficient and effective cleaning, whilst
the white oil penetrates surfaces such as wood and
leather to protect and restore.

ERASIT SPRAY PH8

Pack 6x750ml A highly efficient, low hazard graffiti remo

FRESH GLACIER pH7

Code 08169 Pack 6x750ml
A liquid air freshener in a non-aerosol, ready to use trigger pack. Ideal for counteracting unpleasant odours in washrooms, bathrooms, offices and other general areas. DO NOT spray directly onto furniture, fabrics or floors.

WHITE BOUQUET pH8

Code 08181 Pack 6x750ml
A liquid air freshener in a non-aerosol, ready to use trigger pack, Ideal for counteracting unpleasant odours in washrooms, bathrooms, offices and other general areas.
DO NOT spray directly onto furniture, fabrics or floors.

cleaning academy

www.premiereproducts.co.uk/training





SCREEN® pH8
Code 06068 Pack 2x5ltr Code 06085 Pack 12x750ml A concentrated disinfectant cleaner with powerful virucidal, bactericidal and fungicidal properties. Use for mopping, damp wiping, spray cleaning and deep cleaning applications on all hard surfaces and floors. Also suitable for clinical cleaning and disinfection. EFFICACY DATA: BS EN 1276 Accredited

SCREEN® SPRAY pH8

Pack 6x750ml

Code 06067

A ready to use disinfectant cleaner with powerful virucidal, bactericidal and fungicidal properties.

Recommended for all areas requiring the highest Recommended for all alleds requiring a standards of hygiene.

EFFICACY DATA: BS EN 1276 Accredited

APPLE FRESH pH3.5

Code 09038 Pack 2x5ltr Code 09037 Pack 12x750ml A high quality anti-bacterial disinfectant with a fresh apple fragrance. Suitable for use in toilets, washrooms and all areas where a high standard of hygiene is paramount. Use for mopping, damp wiping, spray cleaning and deep cleaning applications on all hard surfaces and floors.

EFFICACY DATA: BS EN1276 Accredited.

LEMON FRESH pH3.5

Code 09022 Pack 2x5ltr
A general purpose anti-bacterial disinfectant with a fresh
lemon fragrance. Suitable for use in toilets, washrooms and all areas where a high standard of hygiene is important. Use for mopping, damp wiping, spray cleaning and deep cleaning applications on all hard surfaces and floors. EFFICACY DATA: BS EN1276 Accredited.

PINE FRESH pH3.5

PINE FRESH pH3.5
Code 09005 Pack 2x5ltr
A general purpose anti-bacterial disinfectant with a fresh pine fragrance. Sultable for use in toilets, washrooms and all areas where a high standard of hygiene is important.
Use for mopping, damp wiping, spray cleaning and deep cleaning applications on all hard surfaces and floors.

EFFICACY DATA: BS EN 1276 Accredited.

ERAZER FRESH pH3.5

ERAZER FRESH pH3.5
Code 06079 Pack 12x750ml
A general purpose anti-bacterial disinfectant and deadoriser with a fresh apple fragrance. Suitable for use in toilets, washrooms and all areas where a high standard of hygiene combined with assured odour control is important. Use for mopping, damp wiping, spray cleaning and deep cleaning applications on all hard surfaces and floors.

EFFICACY DATA: BS EN1276 Accredited.



TILE N TAP" SPRAY pH1.9
Code 08179 Pack 6x750ml
Foaming cleaner and descaler for all bathroom fixtures, fittings and surfaces. Rapidly removes watermarking and general soil whilst also imparting an excellent, odour

SPRINGCLEAN" pHIO

Code 06076 Pack 2x5ltr Code 06057 Pack 12x750ml Code UBUS Pack EXSIT: Code UBUS Pack LeX/SUMI
An anti-bacterial orange fragranced multipurpose cleaner
suitable for cleaning all hard surfaces in washroom,
bathroom and toilet areas. Contains natural orange oil highly effective body fat & soap scum remover.

EFFICACY DATA: BS EN 1276 Accredited

SPRINGCLEAN SPRAY" pHIO

An anti-bacterial orange fragranced multipurpose cleaner suitable for cleaning all hard surfaces in washroom, bathroom and toilet areas. A highly effective body fat &

EFFICACY DATA: BS EN 13697 Accredited

Code 06095 Pack 12x750ml

A highly effective and safe microbial toilet cleaner for the A right regular maintenance of urinals, toilets and washroom floors. Bio-Fresh contains a "living" bacterial culture which digests uric acid salts (frequently the cause of washroom malodour) on contact. Porticularly suitable for cleaning waterless urinals, toilets/urinals connected to septic tanks and washroom floors.

LEMON CREAM CLEANSER" pH9.5

Code 31041 Pack 12x500ml A mildly abrasive cream cleaner with a fresh lemon fragrance, Lemon Cream Cleanser is ideally suited for the routine maintenance of surfaces in toilets, washrooms

TOILET CLEANERS



Code 11013 Pack 2x5ltr Code 11010 Pack 12x750ml A mild descaler for the daily maintenance of toilets

TD SCALE" pHO.5

Code 11019 Pack 2x5itr Code 11018 Pack 12x750ml A robust and effective descaler & disinfectant for the daily maintenance of toilets and urinals in hard water areas.

Code 11000 Pack 2x5itr Code 11017 Pack 12x750ml
A powerful phosphoric acid descaler for the periodic deep cleaning of toilets and urinals. Suitable for use on

TD 10" pH0.5 Code 11016 Pack 12x750ml

An aggressive hydrochloric acid descaler for the periodic deep cleaning of tollets and urinals.

BLEACH PRODUCTS



A general purpose liquid bleach solution containing 4.5% available chlorine when manufactured. Liquid Bleach cleans, deodorises, bleaches and disinfects and can be esistant surfaces. Liquid Bleach is also suitable fo

Code 16011 Pack 12x750ml A general purpose liquid bleach solution. Contact Bleach cleans, deodorises, bleaches and disinfects and can be used to clean toilets, urinals, drains and other bleach resistant surfaces. Contact Bleach is also suitable for bleaching cottons.

PREMISAN* pHI2.9
Code 16012 Pack 2x 5ltr
A powerful chlorine based cleaner/disinfectant suitable for most hard surfaces and floors in washroom areas. Also a highly effective mould and mildew remover.

PREMISAN PLUST SPRAY pH12.9

Code 16019 Pack BX/SUM1
A powerful ready to use chlorine based cleaner/
disinfectant suitable for most hard surfaces and floors in
washroom areas. Also a highly effective mould and milde



CACHAN° LUXURY HAND WASH pH6
Code 08265 Pack 2x5ltr Code 08262 Pack 6x500ml
A high quality luxury liquid hand wash containing a blend
of supreme quality cleansers and moisturisers. Leaves
hands feeling clean and soft.

CACHAN® SILK HAND WASH pH6

Code 08100 Pack 2x5ltr Code 08261 Pack 6x500ml
A luxury liquid hand wash containing a blend of natural plant derived components Leaves hands feeling refreshed

CACHAN® FRESH HAND WASH pH6
Code 08264 Pack 2x5ltr Code 08260 Pack 6x500ml
A quality everyday hand wash offering value for money
alongside effective and refreshingly fragranced hand CACHAN® CARE HAND WASH pH6

Code 08266 Pack 2x5tr Code 08263 Pack 6x500ml
A quality non-perfumed and anti-bacterial hand wash
deally suited for use in those environments where a high
itandard of hygiene is essential – e.g. health care, kitchens
load preparation etc.

food preparation etc.

EFFICACY DATA: BS EN 1040 & BS EN 1499 Accredited CACHAN® FOAM HAND WASH pH6

A luxury mousse hand wash containing a blend of natural plant derived components including Aloe Vera. Leaves hands feeling refreshed and moisturised.

CATERING CLEANERS



CATERCLEAN® 50 pH10 Code 06063 Pack 2x5ltr Code 06098 Pack 12x750ml Code 06063 Pack 2x5ltr Code 06098 Pack 12x750ml A highly effective and versatile alkaline cleaner and degreaser with bactericidal properties. Suitable for cleaning most washable hard surfaces. Unperfumed, leaving no residual taint in catering areas. Use for mopping, damp wiping, spray cleaning and deep cleaning applications. EFFICACY DATA: BS EN1276 Accredited

CATERCLEAN® SPRAY pH11.5

Code 06012 Pack 6x750ml A highly effective and versatile alkaline cleaner and degreaser with bactericidal properties. Suitable for cleaning most washable hard surfaces. Unperfumed, leaving no residual taint in catering areas. Use for mopping, damp wiping, spray cleaning and deep cleaning applications. EFFICACY DATA: BS EN 1276 Accredited and BS EN 13697 Accredited

EODCE PHIS

FORCE* pH3
Code 08021 Pack 1x10ltr Code 08082 Pack 2x5ltr
A highly effective and versatile alkaline heavy duty cleane
and degreeser with bactericidal properties. Sultable for
cleaning most washable hard surfaces. Unperfumed
leaving no residual taint in catering areas. Use for mopping, damp wiping, spray cleaning, deep clear applications and for use through a scrubber drier. Very effective for cleaning safety flooring. DO NOT use on terrazzo, aluminium or galvanised surfaces. EFFICACY DATA: Kills 99.999% bacteria

OVENCLEAN* pH13.8

Code 08019 Pack 2x5ltr Code 08081 Pack 12x750ml

A high performance caustic based cleaner for removing carbonised fats and grease from most cold ovens and grills. Viscous gel formulation increases safety in use. Do NOT use on painted surfaces, aluminium or galvanised metal.

OVENFORCE" SPRAY pH13.8 Code 08140 Pack 6x750ml

A high performance caustic based cleaner for removing corbonised fats and grease from most cold ovens and grills Viscous foam formulation increases safety in use. DO NOT use on painted surfaces, aluminium or galvanised metal.

SAVONA*D1 pH7
Code 12006 Pack 1x20ltr Code 12000 Pack 2x5ltr
A general purpose, 16% active neutral detergent for hand dishwashing. Also suitable for the cleaning of pH sensitive

SAVONA®D2 pH7 A general purpose economy, 9.5% active neutral detergent for hand dishwashing. Also suitable for the cleaning of pH sensitive surfaces and floors.

SAVONAºD20 pH7

A general purpose high performance, 20% active neutral detergent for hand dishwashing. Also suitable for the cleaning of pH sensitive surfaces and floors.

SAVONA*D60 pH7
Code 12014 Pack 1x20ltr
A commercial, 26% active neutral detergent for hand dishwashing. Also suitable for the cleaning of pH sensitive surfaces and floors.





SAVONA®NATURA pH7

Code 12054 Pack 2x5ltr
An environmentally friendly 10% active neutral detergent
for hand dishwashing. Also suitable for the cleaning of pH
sensitive surfaces and floors.

PREMPOLX" pH7

A bactericidal 16% active neutral detergent for hand dishwashing in oreas requiring the highest standards of hygiene. Also suitable for the cleaning of pH sensitive surfaces and floors.

EFFICACY DATA: BS EN 1040 Accredited

FREEFLOW PH7
Code 06117 Pack 1x20ltr Code 06008 Pack 12x750ml A highly effective and safe microbial fat, oil & grease digester for the ongoing maintenance of grease traps and drains. Freeflow contains a "living" bacterial culture which digests proteins. Prevents malodour from drains nates the need for costly periodic "pump-outs" of commercial kitchen grease traps

D SCALE" pHI.5
Code 06036 Pack 2x5ltr
A concentrated and unperfumed phosphoric acid descaler for use on kitchen equipment and utensils. Contains an effective corrosion inhibitor to prevent damage to metal

D STAIN PHIO.6
Code 38019 Pock Iv3.5kgs
A powerful stain remover and brightener for cleaning china and ceramic crockery, plastics and enamel. Can also be used for washing nylon and as a pre-wash soak for linen and clothing and clothing CABINET GLASSWASH^{*} pH13
Code 06096 Pack 2x5ltr
An alkaline glass washer additive formulated to effectively remove grease and grime from glassware, leaving it bright and sparkling clean.

SILVER RINSE" pH1.5 A simple and effective dip & rinse product for brightening and removing all traces of tarnish from solid silver and silver plate items.

ALLSAFE" pH13
Code 12049 Pack 1x20itr Code 12047 Pack 1x10itr
Code 12045 Pack 2x5itr

Code 12U49 Mack 2Xbitr
A high performance commercial dishwasher detergent
suitable for all types of crockery, utensils and pans. Ideal
for sensitive substances such as aluminium, china and
glass. Suitable for use in both hard and soft water areas. MDL 300" pH13 Code 12028 Pack 1x20ltr Code 12044 Pack 1x10ltr Code 12040 Pack 2x5ltr

Lade IEUAU PACK EXSTIT.
A high performance commercial dishwasher detergent suitable for most types of crockery, utensils and pans. Ideal for use in medium to soft water areas. DO NOT allow contact with zinc, brass, aluminium or galvanised metal surfaces.

MDL 500" pH13 Code 12035 Pack 1x20itr Code 12046 Pack 1x10itr Code 12041 Pack 2x5itr Code LEUAL Pack 2x5tr A high performance commercial dishwasher detergent suitable for most types of crockery, utensiis and pans. Ideal for use in hard to very hard water areas. DO NOT allow contact

with zinc, brass, aluminium or galvanised metal surfaces. RINSE AID* pH7
Code 12030 Pack 1x20ltr Code 12048 Pack 1x10ltr

Code 2036 Pack XXSItr
Code 08066 Pack XXSItr
A liquid rinse additive for use in all automatic dishwashing
machines. Prevents spotting and streaking on cutlery,
crockery, pans and glassware. Suitable for both hard and

DISHWASHER POWDER" pH12.5

DISHWASHER POWNER
Code 38015 Pack bulbkgs
A high quality concentrated low foaming detergent powder
suitable for use in all domestic type dishwashing machines

GRANULAR SALT Code 38012 Pack 1x25kgs A granular salt for softening water in a wide range of dishwashing machines.



REVOLUTION® 500 pH12.4

A heavy duty liquid laundry detergent for highly effective fabric care and stain removal. Designed for use in on premise laundry systems, Revolution* 500 is ideally suited to all commercial laundry

LAUNDRY FRESH*
Code 08055 Pack 1x20ltr Code 08225 Pack 1x10ltr
Code 08051 Pack 2x5ltr A quality biological liquid laundry detergent for use in all types of automatic washing machines and effective across all wash temperatures. Laundry Fresh contains enzymes to break down organic stains and is an efficient laundry care product which is kind to fabrics and colours.

RAPTOR® pH13

Code 16016 Pack 1x10ltr A heavy duty commercial liquid laundry de stainer A heavy duty commercial liquid laulidity as standard processing defenses in on premise laundry systems Raptor[®] is ideally suited to all commercial laund

Code 08065 Pack 1x20ltr Code 08227 Pack 1x10ltr Code 08062 Pack 2x5ltr

Code 08062 Pack 2xStr A high quality, high performing liquid fabric conditioner for use in all types of automatic washing machine. Easy Iron contains cutting edge technology which improves freshness, softness and crease resistance without inhibiting the efficiency of towels and other absorbent fabrics. Makes ironing easy even on the most difficult of materials. Also suitable as an anti-static treatment for carpets. as an anti-static treatment for carpets

BIO WASHING POWDER

Code 38008 Pack IX7. Kgs
A low foaming biological laundry powder for use in all front loading, domestic type washing machines. Also suitable for hand washing fabrics. Contains enzymes for effective and efficient stain removal.

Code 38011 Pack Ix7.7kgs

A low foaming non-biological laundry powder for use in all front loading, domestic type washing machines.
Also suitable for hand washing fabrics. Contains enzymes for effective and efficient stain removal.
Suitable for both hard and soft water areas.