CITY OF
WOLVERHAMPTON
C O U N C I L

Response to Request for Information

Reference   FOI 021635
Date   05 February 2016

Access to Websites

Request:
I would like to submit this freedom of information request:

1. Over the last 5 years how many of your employees have been dismissed or disciplined for trying to access or accessing websites that are blocked or inappropriate at work? Can you give a breakdown of how many have lost their jobs as a result & why, what their job title was and how many have had warnings and what they were for i.e. pornography, also including their job titles. Can you please provide a year by year breakdown? None Recorded

2. In the last 12 months in order of popularity can you provide a full list of the websites visited on your network?
    Details are included in attached spreadsheet. This only includes details of Top Sites rather than all sites as this information is not available from our reports.

3. Over the last 5 years, with a year by year breakdown, how many times have you had to block people from accessing websites and why? What are the websites you've blocked?
    We only hold 12 months historic data. Details of specific blocked sites are not available in our reporting format. Details of sites accessed, including allows and blocks, are included in the attached spreadsheet. Sites are allowed or blocked based on Categories as defined by our web filter provider.

4. Over the last 5 years, with a year by year breakdown, how many times has your system been hacked or disrupted by hackers/cyber attacks?
    None. The only issues encountered have been attributable to outside providers, such as the recent DDoS attack on the JANET network.

5. Over the last 5 years, with a year by year breakdown, how much money has been spent on trying to prevent hacking/cyber attacks?
    On average we spend approximately £30k per annum.

6. Over the last 5 years, with a year by year breakdown, have you had to report to the police any of your staff/members of the public for accessing or trying to access any terrorism related sites? If so how many? None Recorded

Web Browsing History

Sites are accessed / denied by way of Categories. Each site will be categorised by dynamically updated lists provided by our web filtering provider.

Sites are further categorised in to 'Acceptable', 'Unacceptable', 'Productive' and 'Unproductive' based on the content and nature of the site – again, as defined by the web filtering vendor. This does not detail whether the site was allowed or blocked.

A list of Top Sites visited, by the size of the data transferred, is available but this is not necessarily a list of Top Sites visited by number of 'hits'.

Access or restriction to individual sites, over and above the categories, is based on business requirement.

Web history is only held, and readily available, for a maximum period of 12 months. No data is retained after this.

The reports available do not provide full lists of every site visited and only the top sites are reported.

Included in the spreadsheet are details of;

- Top Websites by Size – the most visited sites based on data transferred to / from the sites listed.
- Top Productive Sites visited – the most visited sites classified as 'Productive' by the web filter.
- Top Acceptable Sites – the most visited sites classified as 'Acceptable' by the web filter.
- Top Unproductive Sites – the most visited sites classified as 'Unproductive' by the web filter.
- Top Unacceptable Sites – the most visited sites classified as 'Unacceptable' by the web filter.
- Categories by Time – the most visited site 'Categories' by time spent browsing – as defined by the web filter.

There is no detail in any of these as to whether access to the site was allowed or denied.