

## Response to Request for Information

Reference      FOI 0116153  
Date            28 January 2016

### ***Wi-Fi Provider Contracts***

#### **Request:**

I would like to submit a Freedom of Information request which relates to the organisation's Wi-Fi contract(s) especially around managed guest and visitor WiFi.

Please can you send me the following contract information?

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.  
[In-house.](#)
2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.  
[N/A](#)
3. Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.  
[10,000](#)
4. What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.  
[3 in-house](#)
4. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.  
[80 \(approximately\)](#)
5. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.  
[Unlimited free access](#)

6. Manufacturer Name/Brand- Please provide me with the brand names of the Wi-Fi equipment which may include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturer's Name for each individual provider.  
[CISCO wifi solution](#)
7. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.  
[N/A](#)
8. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than one Wi-Fi provider please split contract dates for each individual provider.  
[N/A](#)
9. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.  
[N/A](#)
10. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.  
[N/A](#)

**If the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.**

**If this service is provided in-house please provide me with:**

1. Number of Users – [10,000](#)
2. Number of Locations/Site – [80 approximately](#)
3. End User Offer – [Unlimited free access](#)
4. Manufacturer Name/Brand – [CISCO wifi solution](#)
5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi  
[Ismail Patel \(\[ismail.patel@wolverhampton.gov.uk\]\(mailto:ismail.patel@wolverhampton.gov.uk\)\)](#)

**If the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:**

1. Current Provider - [N/A](#)
2. Number of Users- This is normally the total number of staff with the organisation.- [N/A](#)
3. Contract Description- Please can you provide me with a brief contract description of the overall contract. - [N/A](#)
4. Contract Expiry Date- Please - [N/A](#)
5. Contract Review Date - [N/A](#)
6. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address. - [N/A](#)