

## Response to Request for Information

Reference      FOI 0116124  
Date            21 January 2016

### ***Social Care Package***

**Request:**

I write under the terms of the Freedom of Information Act to request the following information:

The number of people who have died awaiting the start of an initial package of social care in:

- a) 2013
- b) 2014
- c) 2015

We can confirm that the Council holds information falling within the description specified in your request. However, Section 12 of the Freedom of Information Act 2000 allows a public authority to refuse a request if the cost of providing the information to the applicant would exceed the 'appropriate limit' as defined by the Freedom of Information.

The Regulations provide that the appropriate limit to be applied to requests received by local authorities is £450 (equivalent to 18 hours of work). In estimating the cost of complying with a request for information, an authority can only take into account any reasonable costs incurred in:

- (a) *Determining whether it holds the information,*
- (b) *Locating the information, or a document which may contain the information,*
- (c) *Retrieving the information, or a document which may contain the information,*  
*and*
- (d) *Extracting the information from a document containing it.*

*For the purposes of the estimate the costs of performing these activities should be estimated at a rate of £25 per hour.*

The information appertaining to number of people who have died awaiting the start of an initial package of social care is not easily accessible and not recorded centrally. To get the information would require a full scale look into all the individual files and scrutiny of each case. This would be a manual exercise and as such we believe that the aggregated time it would take to collate the information would be in excess of 18 hours (equivalent to a notional cost of £450).