

Response to Request for Information

Reference FOI 002833
Date 5 October 2018

CCTV Maintenance and Support Contract

Request:

The information I require is to do with the organisation's CCTV maintenance and support contract.

Please can you send me the information stated below:

1. Supplier of the contract for CCTV maintenance and support
Wolverhampton Homes – Openview Security Solutions Limited
City of Wolverhampton Council – TYCO Fire and Integrated Solutions UK Ltd
2. How much the Council spend annually with the supplier?
Wolverhampton Homes – Financial year 2017-2018 = £150,003
City of Wolverhampton Council – Financial year 2017-2018 = £55,000 approx.
3. What is the renewal date of this contract?
Wolverhampton Homes – 1 January 2020
City of Wolverhampton Council – 15 February 2020
4. What is the duration of the contract?
Wolverhampton Homes – 4 years with an additional two years renewable annually subject to satisfactory performance

City of Wolverhampton Council – 5 years
5. What is the review date of this contract? If possible the likely outcome of this review
Wolverhampton Homes – review date is before 1 January 2020

City of Wolverhampton Council – contract is reviewed annually, it is unlikely the provider will change before the end of the term.
6. The primary brand of the CCTV equipment. I don't require the model just the brand.
Wolverhampton Homes – Synectics platform
City of Wolverhampton Council – Axis or Bosch

7. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.

Wolverhampton Homes – contract includes CCTV and Door Entry responsive maintenance.

City of Wolverhampton Council – contract is for the supply, installation and maintenance of associated equipment.

8. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details.

Wolverhampton Homes – John Hopkins – 01902 554856 – john.hopkins@wolverhamptonhomes.org.uk

City of Wolverhampton Council – John Charles – 01902 555752 - John.Charles@wolverhampton.gov.uk