

Response to Request for Information

Reference FOI 002789
Date 20 September 2018

Mediation Services

Request:

Please provide information on the following:

Part 1

1. What Mediation services have you commissioned over the last 2 years e.g. SEND mediation, care services for adults and children, employee relations and disputes, complaints or any other areas where mediation has been commissioned?
[Mediation Service for young people 16 – 25 years and their families aimed at preventing homelessness.](#)

Specific Aims:
[Prevent problems becoming a crisis](#)
[Resolve arguments and conflicts](#)
[Improve communication skills](#)
[Improve relationship skills](#)
2. Which organisation(s) have you commissioned to provide those mediation services?
[YMCA](#)
3. What was the commercial arrangement (e.g. block contract, spot purchase) and pricing for commissioning those mediation services?
[Block contract \(minimum of 18 cases for up to a 3 month duration\) - £35k per annum](#)
4. What is the total spend on all mediation services over the last 2 years broken down by individual contract price and daily rate?
[The individual contract price and daily rate is commercially sensitive data. However, the total spend for 2017 was £35,000 and this year's forecast is £35,000.](#)
5. Who is the lead officer or officers for commissioning the different mediation services? Please provide all contact details.
[Adam Cooper, Lead Commissioning Early Intervention and Prevention.](#)
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Part 2

1. What Mediation services have you commissioned over the last 2 years e.g. SEND mediation, care services for adults and children, employee relations and disputes, complaints or any other areas where mediation has been commissioned?
[SEND Mediation Services](#)
2. Which organisation(s) have you commissioned to provide those mediation services?
[Via a Regional Framework \(Kids and Prime Resolution and Charles Home\)](#)
3. What was the commercial arrangement (e.g. block contract, spot purchase) and pricing for commissioning those mediation services?
[Regional Framework allows for Spot Purchase](#)
4. What is the total spend on all mediation services over the last 2 years broken down by individual contract price and daily rate?
[The individual contract price and daily rate is commercially sensitive data. However, the total spend on the SEN Mediation service for 2016-2017 was £8,632.70 and for 2017-2018 £5,229.45.](#)
5. Who is the lead officer or officers for commissioning the different mediation services? Please provide all contact details.
[Sandy Lisle / Tom Knott](#)