

Response to Request for Information

Reference FOI 002701
Date 28 August 2018

Pest Control Service

Request:

Please enter your information into the table below for years **2016/2017** and also **2017/2018**. You can also use the comments box (below), to clarify information or add your own comments.

No.	Question	2016/ 2017	2017/ 2018
1	Do you offer a pest control service to the public, and if so is the service delivered in-house by the Council or contracted out to a 3 rd party? Y=Yes, N=No, C=Contract out (Please give Company name(s) of 3rd party providers)	Y	Y
2	Do you charge for your pest control service? (Y=Yes, N=No)	Y & N	Y & N
3	How many individuals were employed by the council between 1 st April and 31 st March under the remit of pest control?	2	2
4	How many full time equivalents (FTE) is this?	2	2
5	Of those individuals, how many were employed as servicing technicians?	2	2
6	How many full time equivalents (FTE) is this?	2	2
7	How many initial reactive domestic service requests involving rats did the council deploy one or more technicians between 1 st April and 31 st March?	455	654
8	How many initial reactive domestic service requests involving mice did the council deploy one or more technicians between 1 st April and 31 st March?	266	215
9	How many initial reactive domestic service requests involving mammals (other than rats or mice, Eg. Foxes, Squirrels, Rabbits etc...) did the council deploy one or more technicians between 1 st April and 31 st March?	0	0

No.	Question	2016/ 2017	2017/ 2018
10	How many initial reactive domestic service requests involving wasps did council deploy one or more technicians between 1 st April and 31 st March?	212	142
11	How many initial reactive domestic service requests involving bedbugs did the council deploy one or more technicians between 1 st April and 31 st March?	204	227
12	How many initial reactive domestic service requests involving ants did the council deploy one or more technicians between 1 st April and 31 st March?	17	17
13	How many initial reactive domestic service requests involving cockroaches did the council deploy one or more technicians between 1 st April and 31 st March?	44	37
14	How many initial reactive domestic service requests involving insects other than those listed above (Eg. Fleas, Bees, Mites etc...) did the council deploy one or more technicians between 1 st April and 31 st March?	95	101
15	How many initial reactive domestic service requests involving birds did the council deploy one or more technicians between 1 st April and 31 st March?	0	0
16	Are you intending to continue providing pest control services to your community for the next 12 month period? (Y=Yes, N=No, DK=Don't Know)	Y	Y

17. Please check the UK Census data for your borough's population and then answer the following questions:

Statistic:	Answers:	Comments:
A: Population:	249,470	2011 Census
B: Total Budget Allocation (under the remit of pest control):	£0	Self-financing from income charges
C: Is the district code listed for this local authority, correct?	Y/N	
D: Does this Local Authority treat Social Housing?	Y/N	Y
E: Does this Local Authority treat Commercial Premises?	Y/N	Y
F: Does this Local Authority treat Private Housing?	Y/N	Y
G: Does this Local Authority contract out services?	Y/N	N

18. Additional data at the request of previous LA feedback, please add in any other additional services

Pest Service	Cost of service (£) -based on an hour	Additional time charge (£) -per half hour	Follow up/ resetting (£) - one off fee
Ant	See comments below	See comments below	See comments below
Bedbugs	"	"	"
Birds	"	"	"
Cockroaches	"	"	"
Other Insects	"	"	"

Other Mammals	“	“	“
Mice	“	“	“
Rats	“	“	“
Wasps	“	“	“

All above charges do not include materials.
Please specify alternative measure if required.

19. If you wish to clarify any significant changes in the data, or would like to include your own comments, please do so in the box below and on additional sheets if necessary. Please use question numbers where appropriate, to help us identify which questions you are referring to in your comments.

During 2016/17 & 2017/18 All domestic pest control appointments are chargeable except when residents are on maximum housing benefit and they get a free treatment for rats, mice, bedbugs, cockroaches and fleas.
From 01/04/18 the free service is now a half price service providing treatments for rats, mice, bedbugs, cockroaches and fleas at 50%of the price charged to full paying residents.

Present charges are:

Rats £75 + free revisit if required; additional revisits thereafter £40 (up to a maximum of three)
Mice £75 + free revisit if required; additional revisits thereafter £40 (up to a maximum of three)
Cockroaches £80 + free revisit if required; additional revisits thereafter £40 (up to a maximum of three)
Bedbugs £135 + free revisit if required; additional revisits thereafter £67.50 (up to a maximum of three)
Fleas £63 + free revisit if required; additional revisits thereafter £40 (up to a maximum of three)
Wasps £63 + free revisit if required
Ants £63 + free revisit if required; additional revisits thereafter £25 (up to a maximum of three)

Please provide the contact details of the person who completed this form, so that the BPCA can assist in delivering positive messages about your pest control data to your audiences.	Name: Paul Hodgetts Job Title: Service Support Manager
Form Completed: By (Print Name)	Email: paul.hodgetts@wolverhampton.gov.uk
Signature:	Date: 29/08/18