

CITY OF
WOLVERHAMPTON
COUNCIL

Response to Request for Information

Reference FOI 002614
Date 3 August 2018

Counter Fraud

Request:

1. Does the Council have a Counter Fraud Team or persons in the Council responsible for investigating public sector fraud cases?
[Yes](#)
2. If so, how many fraud investigators do you have?
[Four](#)
3. If not, are you part of a shared counter fraud service with another council or other organisation? Please detail who.
[Access to resources at Sandwell MBC](#)
4. Did the Council's benefits/counter fraud team transfer to SFIS when SFIS was established?
[Yes](#)
5. Has the Council increased/decreased the number of fraud investigation officers within the last 24 months? If so, by how many?
[Increased by three following merger with existing Tenancy Fraud Team.](#)
6. How many fraud referrals or reports of fraud did the council receive in financial year 2017/18?
[196](#)
7. Please supply a notional value for fraud successfully stopped and/or prosecuted in 2017/18?
[£2.2 million](#)
8. Do you record fraud statistics? If so, are they published? Where? Online?
[Reported quarterly to Audit Committee. The reports are available online.](#)
9. How do you record and manage your fraud cases? Spreadsheet or software package?
[Spreadsheet](#)
10. Do you use a fraud case management system? If so, which one?
[No](#)

11. How many referrals/cases did you receive from the NFI (National Fraud Initiative) in 2017/18? How many led to a successful prosecution/outcome?
15,098 of which 1,029 had successful outcomes.
12. Do you use reports from NAFN? If so, how much did you spend on these in 2017/18?
Yes - £176
13. Do you use credit bureau reports/data/services? If so, how much did you spend on these in 2017/18?
Obtained through NAFN – see question 12.
14. Do you have plans to increase your counter fraud capability/budget in 2018/19?
No