

Response to Request for Information

Reference FOI 002607
Date 01 August 2018

Health and Care Records

Request:

We are seeking answers to the following, which we have split into three sections.

- 1 Empowering staff working in care homes
 - a. What plans do you have in place to assist staff in care homes so that they can access relevant health and care records and therefore be able to provide better care without needing to resort to hospital admissions?
[The City of Wolverhampton Council implemented the Red Bag project on 31st October 2017](#)

The project aims to deliver:

- Safe, efficient and effective transition between inpatient hospital settings and community or care home settings, for adults with social care.
- Reduced length of stay in hospital.
- Targeted care and support through improved communication.

To date 55 care homes are using Red Bags for admissions. Participating homes have received education sessions and support to implement the Red Bag. 11 homes in Phase 1 have also received End of Life Care Advance Care Plan Training from CCG.

- b. What are the current / proposed mechanisms for ensuring effective and efficient transfers of care between NHS and Social Services? [See below](#)
- c. What are the current plans for implementing these proposed mechanisms? [See below](#)
 - i. Have the required resources been agreed?
[The local Better Care Fund plan, as required by government, details the wide range of the mechanisms and plans for ensuring effective transfers of care and provide the funding arrangements. link below:](#)

<http://wolverhampton.moderngov.co.uk/documents/s53606/Appendix%201%20Wolverhampton%20Final%20Submitted%20BCF%20Narrative%20Plan%202017-19%20Version%202%20002%20002.pdf>

- 2 Barriers to integration of health and social care records
 - a. How do your staff currently access records from organisation outside of their employer?
 - b. What are the current / proposed plans to address the current barriers to sharing records?
 - i. Have you a timeframe for going to market or producing an ITT?
 1. If so when?

The Better Care Plan as above has delivered on an information sharing agreement across the city and established an IT system to allow multi-disciplinary teams to access both health and social care data.

- 3 The new Child Health Information System
 - a. At what stage are you currently in the implementation of this solution?
 - b. If you have not already commenced, are you going to incorporate education systems into the overall record to achieve a comprehensive view of the child's needs?

This is a system commissioned by NHS England, Wolverhampton Council has no role in this system.