[NOT PROTECTIVELY MARKED]

CITY OF WOLVERHAMPTON COUNCIL

Response to Request for Information

ReferenceFOI 002594Date30 July 2018

Rejected DHP Applications

Request:

- The number of applications for Discretionary Housing Payments that were rejected by the council during 2017/18 (including where the application was rejected because the DHP budget had been exhausted). There were 431 Discretionary Housing Payment Applications refused in 2017/18.
- The total combined value of the DHPs unsuccessfully applied for in the applications referred to in response to question 1. In respect of question 2, it has been established after careful consideration that the Council does not hold the above information as we do not record or hold any values for Discretionary Housing Payments that are refused.

Consequently, we are unable to provide any information relating to the above, and are informing you as required by Section 1(1) (a) of the Act, that states:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

3. Any breakdown of the reasons for the rejection of the applications referred to in response to question 1.

12 were refused for already having maximum benefit in Payment - Customer has no shortfall between their Housing Benefit Award and their Rent charge.

52 were refused because there was no entitlement to benefit for the period requested.

367 were refused for the reason 'Other'- Examples of other are as follows:

- Where a previous DHP has been awarded with conditions and on reapplication the customer has not met those conditions i.e. demonstrating actions are being taken to secure more affordable accommodation.
- Not satisfying the DHP criteria.
- Showing no shortfall between Income and expenditure

We did not exhaust our budget therefore no-one was refused for this reason.

Sensitivity: NOT PROTECTIVELY MARKED [NOT PROTECTIVELY MARKED]