

## Response to Request for Information

Reference      FOI 002504  
Date            5 July 2018

### ***Secure Mobile Working***

#### **Request:**

1. What is the number of Full Time Equivalent staff employed by the Council as of 5 July 2018?  
The FTE at City of Wolverhampton as at 5 July 2018, is 3,262
2. How many mobile devices (e.g. smart phones / tablets) are owned/managed by the Council?  
Active SIMS connections = 5,230 (this includes SIM cards and phones)  
Tablets = 1,779
3. Who is your mobile phone carrier/device provider?  
EE & (Vodafone – is being decommissioned at present)
4. Who is your preferred/incumbent reseller for software?  
We have a Microsoft Enterprise agreement
5. What email Exchange server are you running? Is this on-premise or Cloud hosted?  
Microsoft Office 365
6. What is your budget for mobile working within the current fiscal year? What is the split of this between hardware and software?  
In respect of question 6, it has been established after careful consideration that the Council does not hold the above information in the format requested.

Consequently, we are unable to provide information relating to the above, and are informing you as required by Section 1(1) (a) of the Act, that states:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

However, we can supply you the ICT budget for 2018-2019 which is allocated for "laptops and tablets" supply and refresh. Please note all equipment purchased in not necessarily for agile or mobile working.

2018-2019 = £277,000

7. Where are ICT purchasing decisions taken / who are the key decision makers?  
Gail Rider – Head of ICT  
Decisions are not taken by ICT in isolation, we work with services within the Council. All requirements then go through the Project Assurance Group and upon approval work with procurement team to procure the potential solutions.
8. Who would be the best initial contact for mobile & ICT Projects?  
Steve Charles
9. What Mobile Device Management (MDM) solutions are you using? When is the renewal next due?  
Microsoft Intune – contract June 2020
10. What mass communications / crisis communication tools are in use (e.g. for lone-workers)? When is the renewal next due?  
The tool used is called Everbridge which expires end January 2019
11. Who do you currently use for penetration testing / ICT health checks? When are vendor evaluations next scheduled for?  
MIT/NCC/NTA - February 2020
12. What files-sharing solutions / collaboration tools are in use? When are these next due for evaluation?  
Office 365 – June 2020
13. What other IM solutions are in use (e.g. WhatsApp / BBMe/ Skype for Business)? When are these next due for evaluation?  
Skype for business – June 2020