CITY OF
WOLVERHAMPTON
C O U N C I L

Response to Request for Information

Reference   FOI 002422
Date   19 June 2018

Blue Badge Scheme Information

Request:

Could you please provide the following information regarding Blue Badge scheme applications received by your Council.

- Which department is responsible for the administration of Blue Badge scheme applications?
  Customer Services

- Can you please supply a contact email address for the department?
  Customer.services@wolverhampton.gov.uk

- How many Blue Badge applications have you received in the following years:
  - 2015 – 4,154
  - 2016 – 3,077
  - 2017 – 3,061
  - 2018 (to date) – 1,928

- Do you use internal or 3rd party software to manage the administration of the Blue Badge scheme?
  Yes

- If a third party software product is used to manage the administration of Blue Badge scheme applications, please supply the name of the software, the supplier, and the expiry date of the contract.
  We use BBIS (Blue Badge Improvement Service), provided by Northgate. This solution is being decommissioned by the Department for Transport on 31 December 2018 as per the DfT Blue Badge project mentioned below, and administration will be managed in a new solution.

- Are you aware of the Department for Transport Blue Badge API project (due to go live on 1 January 2019), and if so, are you looking to adopt the scheme?#
  Yes, we are aware and yes, we are looking to adopt it.