CITY OF WOLVERHAMPTON COUNCIL

Response to Request for Information

Reference   FOI 002412
Date   14 June 2018

Structure of Children Services

Request:

I am looking to understand the Social Care department and how it is structured for service delivery.

Please state the following with regards to <u>business structure</u> questions;

a.   The full name and job title of the officer who is both a part of the "Senior Management Team"* and is also responsible for the delivery of child services.
For clarity the "Senior Management Team" are the direct reports to the chief exec.
Emma Bennett, Director of Children's Services.

b.   Is this person responsible for Adult services as well? No

c.   The job title of the people who report directly to this director? Head of Service.

d.   The name and contact details of the officer responsible for child services who reports to the Senior management team?
Alison Montgomery, Head of Child Protection
Alison Hinds, Head of Looked after Children
Dawn Williams, Head of Safeguarding

e.   The number of people employed (full time or full time equivalent) in the care of children services?
The current *fte* for the whole of children's services is 557.7. Just to be clear this includes all positions.

Please provide answers to the following <u>business system</u> questions;

f.   what is the primary business Application currently used to manage the service (eg Mosaic, Framework/i)? CareFirst

g.   is this system currently inhouse or in the supplier's cloud? In-house

h.   is this system under review to be replaced? After a successful procurement exercise (2017), Council made the decision to implement Eclipse (hosted solution) by OLM.

i.   if the decision to replace the system has already been made
      i.   what will it be replaced to? Eclipse
      ii.   will it be run inhouse or in the supplier's cloud? Supplier's cloud

j.   Do any external agencies like the police NHS interact with child services application (mosaic, framworki…)? At present external agencies do not have access to CareFirst.