

Response to Request for Information

Reference FOI 002398
Date 12 June 2018

IT Infrastructure

Request:

Under the freedom of information act 2000. I write to obtain the following information about the organisations information technology infrastructure equipment:

1. What is your annual IT Budget for 2017, 2018 & 2019?

In respect of question 1, it has been established after careful consideration that the Council does not hold the above information in the format requested as budgets are provided for on a financial rather than calendar basis.

Consequently, we are unable to provide the information requested in the above format relating to the above, and are informing you as required by Section 1(1) (a) of the Act, that states:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

However, we can provide you with the Net Controllable budget for IT which was £3.4 million in 2016 – 2017, £4.1 million in 2017 – 2018 and is now £4.8 million in 2018 – 2019.

2. Storage:
 - a. What storage vendor(s) and models do you currently use?
Dell SC9000 (x2) and Dell FS8000(x4)
 - b. What is the capacity of the storage data in TB & How much of this is utilised?
Total capacity between both systems is 713Tb
 - c. What were the installation dates of the above storage vendor(s)?
(Month/Year)
August 2016
 - d. When is your planned (or estimated) storage refresh date? (Month/Year)?
August 2021

- e. Do you have any extended warranties, if so, with which supplier?
No
 - f. What is your estimated budget for the storage refresh?
Unknown – assume similar figures to initial purchase of Dell SAN
3. Server/Compute:
- a. What server vendor(s) and models do you currently use?
Dell, HP, IBM
 - b. What were the installation dates of the above server vendor(s)?
(Month/Year)
Various during 2014/2015/2016
 - c. When is your planned (or estimated) server refresh date? (Month/Year)
Nothing planned at present
 - d. What is your estimated budget for the server refresh?
At present we do have a server refresh budget
 - e. Do you have any extended warranties, if so, with which supplier?
n/a = only standard warranty
 - F. Which operating systems are used?
Windows, 2008 R2, 2012 R2, 2016 R2, Sun Solaris – only few
4. Network & Security:
- a. What network vendor(s) and models do you currently use?
Cisco and HPE, Various Cisco 29xx and HPE 55xx
 - b. What are the quantities of the Edge, Core and MP used in your network?
1078 Edge, 4 core, 18 MP
 - c. What network architecture is currently used?
Private MPLS network
 - d. What security solutions are being utilised?
Windows defender
 - e. What were the installation dates of the above network vendor(s)?
(Month/Year)
Cisco – 2000, HPE – 2011 to 2016
 - f. When is your planned (or estimated) Network refresh date?
(Month/Year)?
Ongoing
 - g. What is your estimated budget for the Network refresh?
There is no budget available, budget is only approved on project basis.

- h. When did you install your current Wi-Fi environment?
March 2016.
- 5. End User Devices:
 - a. How many desktops/laptops are deployed by the Council?
3774
 - b. How many mobile devices [Phones & tablets etc] are deployed by the council?
5312 this is mobile connections we do not hold this information by device type
 - c. What were the installation dates of the above desktop/laptops?
Various ranging from June 2016 – today
 - d. When is your planned (or estimated) desktop/laptop refresh date? (Month/Year)
Laptops are mixture of Lenovo and Dell and Desktops are Dell
- 6. Backup, DR and BC:
 - a. What device/system do you use for your daily backups (e.g tape or disk)
Dell Compellent
 - b. What backup software do you use?
Dell Compellent
 - c. How much data do you backup, in TB?
400tb
 - d. Do you use a third party to provide a Business Continuity service (e.g. office workplace recovery or infrastructure ship-to-site solutions)?
No
 - e. Does your current recovery solution meet your stakeholder's expectations?
Yes
 - f. Do you already backup into the cloud?
Yes
 - g. Do you have a documented disaster recovery & business continuity plan in place?
Yes
- 7. Number of Physical servers?
114
- 8. Number of virtualised servers? & Which Virtualisation platform do you use?
315 VM Ware and Hyper V

9. Do you have a cloud strategy if so what is it?
[Yes, we have a cloud first strategy](#)
10. Do you use Azure or Amazon Web Services?
[Azure](#)
11. Do you use or are you planning to use MS O365?
[Yes, we are using it](#)
12. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks utilised.
[See attached supplier list](#)
13. Do you have a Software Asset Management Policy? If so what is it?
[No](#)
14. Who is responsible for your Software Asset Management?
[Customer Services Manager](#)
15. How much did you pay in the last financial year for software licenses?
[In respect of question 15, it has been established after careful consideration that the Council does not hold the above information as the wider licence cost is tied up into support and maintenance costs.](#)

[Consequently, we are unable to provide the information requested in the above format relating to the above, and are informing you as required by Section 1\(1\) \(a\) of the Act, that states:](#)

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[However, we can supply you the Annual Microsoft licence cost = £994,000](#)

16. If applicable, how many people are using Office 365?
[4300](#)
17. Who are your top three software vendors by revenue?
[Microsoft, Capita, OLM](#)
18. What are the contractual renewal dates for those three vendors?
[Microsoft \(June 2020\), Capita \(April 2019\), OLM \(July 2022\)](#)
19. Have you been audited by those three vendors? If so the date of the audit.
[N/A](#)
20. Do you currently measure software usage versus the number of licenses purchased?
[Yes](#)

21. Do you use a software asset management and/or software inventory tool? If so which one(s)?
[Snow & SCCM](#)
22. Are you actively moving any applications/infrastructure into a cloud environment? If so who is responsible for this?
[Yes, Internal IT team](#)
23. Do you have contract for IT asset disposal?
[Yes](#)
24. When is the contract due for renewal?
[June 2019](#)
25. Who is responsible for your IT Asset disposal?
[ICT – Client Support Team](#)
26. What is the total number of IT staff employed by the organization: Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable.
[80](#)
27. Who is Head of IT? – Please provide contact details?
[Gail Rider](#)
Gail.Rider@wolverhampton.gov.uk
28. Who is Head of Procurement? – Please provide contact details?
[Allison Robertson](#)
Allison.Robertson@wolverhampton.gov.uk
29. Do you have a managed/shared service with any other councils?
[No](#)
30. Do you normally purchase equipment and services as a capital investment (Cap-Ex) or ongoing operational charges (Opex).
[Capital investment](#)

Sensitivity: PROTECT

Supplier	Procurement Type
Acuma solutions ltd	Open Tender
Airwatch	Quotes from market
Alemba	Open Tender
Avecto ltd	Quotes from market
Avnet	Open Tender
Blackburn IT Services Ltd	Open Tender
BT	Quotes from market
Bytes	Open Tender
CACI	Open Tender
Capita	Open Tender
Charaterhouse	Quotes from market
Cityfibre	Quotes from market
Daisy communications ltd	Quotes from market
Dell Corporation Ltd	Open Tender
EE	Network Services Framework Agreement RM1045
E-manage ltd	Open Tender
ESRIUK	Open Tender
Esteem systems ltd	Quotes from market
Fibonacci	Quotes from market
Fujitsu	Quotes from market
Gandlake	Digital Marketplace -Gloud 6 framework
Goss Interactive	Open Tender
Intrinsic Technology Ltd	Quotes from market
Kenson Network Engineering Ltd	Quotes from market
Kenton Research Ltd	Quotes from market
Konica Minolta	Government Framework Agreement RM1599
LinchPin Network	Quotes from market
Lorensbergs Ltd	Quotes from market
Microsoft	Open Tender
Mitel Networks Ltd	Open Tender
Northgate Information Solutions UK Ltd	Open Tender
OLM	LASA RM1059 Call Off Agreement

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Oracle Corporation UK Ltd	Quotes from market
Planet IT Ltd	Quotes from market
Q Associates Ltd	Quotes from market
Qmatic	Quotes from market
R-Com Consulting Ltd	Quotes from market
SOFTWARE(EUROPE)LTD.	Quotes from market
Thompsons AVC	Open Tender
Uniform	Open Tender
UNINTERRUPTIBLE POWER SUPPLIES LTD.	Quotes from market
Virgin Media	Government Framework Agreement RM1045
XMA	Framework Agreement RM 1054



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