

Response to Request for Information

Reference FOI 002318
Date 22 May 2018

Social Care Case Management System(s)

Request:

Please send me answers to the following questions below regarding the council's social care case management system(s).

- 1.) What is the name of the system the council operates for both the adults and children's social care case management systems?
[CareFirst](#)
- 2.) When do the contracts for both the adults and children's social care case management systems expire?
[The expiry date is 31 March 2022.](#)
- 3.) If the council was in a position to procure a new adult's (and/or) children's social care case management systems, who would be the person to lead that procurement process?
[Procurement Manager for ICT](#)
- 4.) If the council was in a position to implement a new system for adult's (and/or) children's social care case management systems, who would be the person to lead that implementation process?
[Applications Manager - ICT](#)