

Response to Request for Information

Reference FOI 002254
Date 03 May 2018

Use of AI & Algorithms by Your Authority

Request:

I am writing under the Freedom of Information Act 2000 to request information about the use of any algorithms or machine-learning systems by your local authority. Specifically, I am asking the following:

1. Is your organisation using any algorithms and/or artificial intelligence software in the process of delivering public services? [No, we are not using any AI software or algorithms.](#)
2. If Yes, please provide details:
 - (i) Of the algorithms or artificial intelligence software you use;
 - (ii) Of whether you use a commercial product or whether you have developed your own system;
 - (iii) Of the purpose for which the algorithm and/or artificial intelligence software operates;
 - (iv) Of the decisions the algorithm and/or artificial intelligence software is asked to make or assist;
 - (v) Of the type, classification and amount of data that the algorithm and/or artificial intelligence software uses in the decision making process;
 - (vi) Of the process by which the decision made or assisted by the algorithm is subject to human review;
 - (vii) Of the process by which you inform an individual that they have been subject to a decision made or aided by an algorithm and/or artificial intelligence software?
 - (viii) Of the process by which a member of the public can challenge a decision that has been made or aided by an algorithm and/or artificial intelligence software;