

Response to Request for Information

Reference FOI 002146
Date 06 April 2018

Repair and Maintenance of Stairlifts

Request:

I am writing to you under the Freedom of Information Act 2000 to request information about your repair and maintenance of stairlifts in the homes of social care service users.

Our response has been highlighted in 'blue' below:

Ref	Question	Response by LA
1	Do you routinely arrange and fund the servicing and/or maintenance of stairlifts installed in the homes of social care service users? Please use the box below for any further details.	Yes / No
	Yes, Stairlift maintenance in Wolverhampton Council tenanted properties	
2	If you routinely arrange and fund the servicing of stairlifts installed in the homes of social care service users – how often are those stairlifts serviced? Please use the box below for any further details.	Six monthly / Annually / Biennially
	Six Monthly	
3	For the following financial years, how many stairlifts did you arrange and fund the servicing of , and how much did you spend on stairlift servicing ? (Please enter the number of stairlifts, not the number of services if stairlifts were serviced more than once)	
	Year	No of Stairlifts
	2015/16	636
	2016/17	636
	2017/18	657
		Total Cost of Servicing
		£24,572.75
		£23,672.00
		£21,170.75
4	For the following financial years, how many stairlifts did you arrange and fund the repair and/or replacement of, and how much did you spend on stairlift repairs and replacements ? (Please enter the number of stairlifts, not the number of repairs if stairlifts were repaired more than once) Please do NOT include replacements funded by Disabled Facilities Grant.	
	Year	No of Stairlifts
	2015/16	636
	2016/17	636
	2017/18	657
		Total Cost of Repairs and/or Replacements
		£45,657.33
		£60,912.39
		£50,728.72

Ref	Question	Response by LA
1	Do you routinely arrange and fund the servicing and/or maintenance of stairlifts installed in the homes of social care service users? Please use the box below for any further details.	Yes / No
	<p>Stairlift Maintenance in Private Properties</p> <p>Please note: stairlifts are installed using a discretionary grant under the Regulatory Reform (Housing Assistance) Order 2002 all have a warranty of up to 10 years. The warranty covers 6 monthly servicing, breakdown call outs and repairs. For stairlifts not under warranty or installed prior to the discretionary grant scheme there is a different discretionary grant for stairlift maintenance which gives an annual service (paid for by service user) and access to breakdown call outs and repairs, where the client has to pay the first £50 of the bill.</p> <p>This applies to all individuals who have a stairlift recommended by an Occupational Therapist, they may not necessarily be using other social care services.</p>	
2	If you routinely arrange and fund the servicing of stairlifts installed in the homes of social care service users – how often are those stairlifts serviced? Please use the box below for any further details.	Six monthly / Annually / Biennially
		See 1 above
3	For the following financial years, how many stairlifts did you arrange and fund the servicing of , and how much did you spend on stairlift servicing ? (Please enter the number of stairlifts, not the number of services if stairlifts were serviced more than once)	
	<p>Servicing carried out under warranty or paid for by service user under discretionary scheme, not paid for directly by LA each time.</p>	
4	For the following financial years, how many stairlifts did you arrange and fund the repair and/or replacement of, and how much did you spend on stairlift repairs and replacements ? (Please enter the number of stairlifts, not the number of repairs if stairlifts were repaired more than once) Please do NOT include replacements funded by Disabled Facilities Grant.	
	Year	No of Stairlifts
		Total Cost of Repairs and/or Replacements
	2015/16	40
	2016/17	43
	2017/18	21
	Costs are for repairs only funded by Stairlift Maintenance Scheme; we do not have data on repairs carried out under warranty, all replacements are grant funded	