

Response to Request for Information

Reference FOI 002123
Date 28 March 2018

Adult Care Services

Request:

1. Does the council have an in-house care service, if yes how many hours of care did it deliver in the period from 1st October to 31 December 2017?
[No, the City of Wolverhampton Council does not have an in-house domiciliary care service.](#)
2. How many hours of care were commissioned by the council from private domiciliary providers in the period from 1st October to 31 December 2017?
[In the period for Week Ending 1 October 2017 to Week Ending 31 December 2017 there were 210,489 hours commissioned from Private Providers.](#)
3. What is the average hourly rate currently paid by the council for Domiciliary Care to its contracted providers?
[The standard hourly rate for Domiciliary Care is £14.12.](#)
4. What are the names and business addresses of the council's contracted care providers?
[Please see list provided on page 2.](#)
5. When does the current contract expire and if there are there any extension periods, what are these?
[The current Domiciliary care commenced in June 2016 and expires on 31st May 2019; there is the option to extend for one year.](#)
6. What hourly rate is currently paid by the Council to Domiciliary Care Service Users who request Direct Payments.
[The standard hourly rate for Direct Payment is £13.38.](#)

A LIST OF DOMICILIARY CARE ORGANISATIONS WHO MAY PROVIDE SERVICES IN WOLVERHAMPTON TO PRIVATE INDIVIDUALS AND WHO CONTRACT WITH ADULTS AND COMMUNITY

TEL. NO.	NAME OF ORGANISATION	BUSINESS ADDRESS
01902 494396	Agincare	57 Waterloo Road WOLVERHAMPTON WV1 4QJ
01902 810174	C & S Care Services	REGENT HOUSE, BATH AVENUE, WOLVERHAMPTON WV1 4EG
01902 357872	CITY & COUNTY (CUSTOM CARE)	First Floor, Hollingworth House, 109 Court Oak Road, Harbourne, Birmingham B17 9AA
01902 871075	Diamond Homecare	1 st floor, Old School House, Church Road Netherton DY2 0LY
01902 488800	Homecare Support	Ground Floor, Lincoln Lodge. 2 Tettenhall Road Wolverhampton WV1 4SA
01902 504100	Caremark	Office 18 Planetary Business Centre, Planetary Road. Willenhall. WV13 3SW
01902 633829	RADIS	GRAPHIC HOUSE, 15-18 NEW ROAD, WILLENHALL WV13 2BG
01902 866540	Homecare 4U	Office 14/15 Planetary Business Centre, Planetary Road. Willenhall, WV13 3SW
01902 810080	Castle Rock Recruitment	Regent House Bath Avenue, Wolverhampton WV1 4EG

DOMICILIARY CARE ORGANISATIONS

ABOVE IS AN ALPHABETICAL LIST OF DOMICILIARY CARE ORGANISATIONS WHO MAY PROVIDE SERVICES TO PRIVATE INDIVIDUALS. THE COUNCIL WILL TAKE NO RESPONSIBILITY FOR SERVICES PURCHASED FROM THIS LIST AS IT IS INTENDED FOR INFORMATION PURPOSES ONLY. WITH RESPECT TO THE INFORMATION SUPPLIED, NEITHER WOLVERHAMPTON CITY COUNCIL NOR ANY OF ITS EMPLOYEES, VOLUNTEERS OR MEMBERS, MAKES ANY WARRANTY, EXPRESS OR IMPLIED, OR ASSUMES ANY LEGAL LIABILITY OR RESPONSIBILITY FOR THE ACCURACY, COMPLETENESS, TIMELINESS OR USEFULNESS OF ANY OPINIONS, ADVICE, SERVICES, MERCHANDISE, PRODUCTS, OR OTHER INFORMATION CONTAINED OR REFERENCED ON THIS INFORMATION NOTE OR FROM ANY RESULTANT CONTRACT MADE BETWEEN THE INDIVIDUAL AND THE ORGANISATION.

DISCLAIMER OF ENDORSEMENT: REFERENCE HEREIN TO ANY SPECIFIC COMMERCIAL PRODUCTS, PROCESS, OR SERVICE BY TRADE NAME, TRADEMARK, MANUFACTURER, BRAND OR OTHERWISE, DOES NOT CONSTITUTE OR IMPLY AN ENDORSEMENT OR RECOMMENDATION BY WOLVERHAMPTON CITY COUNCIL.

INDIVIDUALS WILL NEED TO CONTACT THESE ORGANISATIONS THEMSELVES TO DETERMINE THE QUALITY OF SERVICE AND AGREE PRICES.

NOTE: REFERENCE TO "INDIVIDUAL(S)" SHALL INCLUDE ALL LEGAL ENTITIES.