

CITY OF  
WOLVERHAMPTON  
COUNCIL

## Response to Request for Information

Reference      FOI 002070  
Date            14 March 2018

### ***Fairer Charging***

#### **Request:**

In respect of non-residential services, please provide the following information:

1. How many new Fairer Charging applications have you received in the last 12 months?  
*Fairer Charging is no longer applicable since the Care Act 2014 implemented.*  
*We have undertaken 880 new Care Act non-residential financial assessments since 1 April 2017, 82 of which have culminated in enhanced assessments.*
2. What has been the average on-going monthly caseload over the last 12 months?  
*2,128*
3. What is the percentage of clients who make a contribution towards their care costs?  
*85%*
4. What is average weekly contribution by clients towards their care costs?  
*£43.03*
5. Which software solution(s) do you use for the processing of Fairer Charging applications?  
*Fairer Charging is no longer applicable since the Care Act 2014 implemented.*  
*We use CareFirst for processing Care Act 2014 non-residential financial assessments.*
6. Which service area is responsible for processing Fairer Charging applications / reviews?  
*Fairer Charging is no longer applicable since the Care Act 2014 implemented.*  
*Community Financial Support, Adult Social Care, is responsible for processing Care Act non-residential financial assessments and reviews.*

[NOT PROTECTIVELY MARKED]

7. Do you routinely review client income details on an annual basis?  
Yes
8. Do you routinely review Disability Related expenditure on an annual basis?  
No unless subject to an enhanced assessment.
9. Are annual increases in client welfare benefit entitlements updated manually or automatically?  
Manually