

## Response to Request for Information

Reference      FOI 002038  
Date            06 March 2018

### ***Public Toilet Facilities***

#### **Request:**

I am writing to request information from you under the Freedom of Information Act 2000.

- Total expenditure for public toilet facilities in each year since 2009-10?  
2009-2010 - £385,311  
2010-2011 - £414,774  
2011-2012 - £414,378  
2012-2013 - £423,063  
2013-2014 - £421,888  
2014-2015 - £388,999  
2015-2016 - £372,950  
2016-2017 - £184,327

Since 2014-2015, the accounts for Public Conveniences have not included the cost of cleaning by the Council's 'in-house' Cleaning Service, utility costs or repairs and maintenance costs. These costs are now held centrally in the Council's accounts and are not separately identified. The contract came back in house in 2016-2017.

- How many public toilets is the local authority responsible for maintaining?  
**Seven**
- How many public toilets was the local authority responsible for maintaining in 2010? **Seven (through a third-party operator)**
- How many public toilets in the local authority have closed since 2010 as a result of budget cuts? **None**
- Does the council charge for the use of public toilets? **Yes**. If so how much revenue does the council receive for such use in each year since 2009-10? **The service up until August 2016 was provided by a third-party contractor who received the revenue as part of the contract. The first full financial year total, showing the income received by the Council under the current in-house arrangements for 2017-2018, will be available in June 2018.**

[NOT PROTECTIVELY MARKED]

- How many complaints were received in relation to public toilets in each year since 2009-10? [We have no records from our third party provider of any complaints.](#)