

Response to Request for Information

Reference FOI 001942
Date 08 February 2018

Social Care Case Management System

Request:

We would appreciate it if you could answer these simple Freedom of Information questions

1. Name of authority? [City of Wolverhampton Council](#)
2. Do you currently have an electronic record system(s) in place for social care case management? [Yes](#)
3. Can you provide a name for the system(s)? [Information @ Work](#)
4. How much are you currently spending on this system(s) annually for licensing and support fees? [£6,302 per annum](#)
5. What is the date of contract expiry for the system(s)? [31/01/2018](#)
6. Do you intend to go to tender for a new Case Management system (if applicable)? [No](#)
7. How many users does your Case Management system have? (an estimation if unsure) [300 users approximate](#)
8. How is your system hosted? [On premise](#)
9. What is the name and email address of the person responsible for the IT strategy in your authority?
[Gail Rider - Gail.Rider@wolverhampton.gov.uk](#)
10. What is the name and email address of the person responsible for procurement of Social Care systems in your authority?
[Jai Ghai - Jai.Ghai@wolverhampton.gov.uk](#)