

Response to Request for Information

Reference FOI 001936 **Date** 07 February 2018

Sleep-In Care

Request:

- 1. Do you directly provide any care services in which care staff perform sleep-in shifts? No
- 2. If yes, are the care workers paid a lump sum for the sleep-in shifts or are they paid an hourly rate? N/A
- 3. If they are paid a lump sum, what steps do you take to ensure that their average hourly wage when all their working time is taken into account is compliant with the National Living Wage? N/A
- 4. Do you commission care employers who employ care workers on sleep-in shifts? We have not commissioned sleep in shifts since August 2016. Legacy sleep in shifts are being actively reviewed.

5. Please list those providers?

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Provider Name
Dimensions
Creative Support
Lifeways Community Care Ltd
Voyage Care
Liberty Support Services Ltd
Accord Housing Association
Craegmoor
Complesso Healthcare Solutions
Empowering U Care Ltd
CareTech Community Services

6. Are those providers required by you to pay care workers who work sleep-in shifts at an hourly rate, as opposed to a lump sum? We require commissioned providers to provide a service that meets outcomes but expect them, under their employment liabilities, to pay the national minimum wage as required by law.

[NOT PROTECTIVELY MARKED]

- 7. Do you carry out any checks to ensure that those care workers contracted by your council are paid at least the National Living Wage? As part of contract monitoring/quality assurance visits.
- 8. Have you given any guidance to your care providers who employ workers on sleep-in shifts about ensuring compliance with the National Living Wage? Our contracts clearly state that care providers must comply with English law which includes all employment law.