



Response to Request for Information

Reference FOI 001856
Date 10 January 2018

Parking Enforcement Services - Contract

Request:

Back in 2013, you successfully procured a supplier for “Parking Enforcement Services” (OJEU No. 2013/S 208-360481). As highlighted in the procurement pack, bidders should have been aware that their submission may be requested under the Freedom of Information Act. Subsequently, I would like to request copies of the quality submissions of the successful bidder.

I do not need to see the pricing or any other confidential information and would be pleased for any confidential information to be redacted in accordance with the bidder’s FOI disclosure statement.

[In response to your request, please find attached our response.](#)

Wolverhampton City Council



Contract for Civil Parking Enforcement

BETWEEN

**WOLVERHAMPTON CITY COUNCIL
AND
APCOA Parking Ltd.**

Revised: 10 February 2014

COMMERCIAL – IN – CONFIDENCE

This Contract is entered into as of the fourteenth day of February 2014

BETWEEN

WOLVERHAMPTON CITY COUNCIL (including its employees and agents) whose office is at Civic Centre, St Peter's Square, Wolverhampton, WV1 1RG (which, is hereinafter called the "Council")

and

APCOA Parking Ltd whose registered office is at Wellington House, 4-10 Cowley Road, Uxbridge, Middlesex, UB8 2XW (hereinafter called the "Provider")

WHEREAS

the Council requires the Provider to carry out the following: **Provision of Civil Parking Enforcement Services** (hereinafter called the "Services")

NOW IT IS HEREBY AGREED that

This Contract shall consist of the following parts and in the event of conflict between the documents forming this Contract they shall take precedence over each other in the order listed.

- (1) Annex 1 - General Conditions of Contract
- (2) Annex 2 - Special Conditions of Contract
- (3) Annex 3 - Schedule of Rates and Prices
- (4) Annex 4 - Specification
- (5) Annex 5 - Suppliers Response to Specification
- (6) Annex 6 - Form of Tender
- (7) Annex 7 - Provider Details
- (8) Annex 8 - Clarifications

Carry out and complete the Services and the Council will pay to the Provider such sums as shall become due in accordance with this Contract.

This Contract shall expire on 13 February 2019. The Council may extend the period of the Contract by up to 2 further periods of 1 year by serving written notice on the Supplier no later than 3 months before the expiry of the Contract.

IN WITNESS whereof the parties hereto have executed this Agreement the day and year first above when written

EXECUTED AS A DEED (but not delivered until the date thereof) by affixing the Common Seal of **Wolverhampton City Council** in the presence of:

Signature:

Authorised Officer



EXECUTED AS A DEED
by APCOA Parking Ltd

Director:

~~Director~~/Secretary:

ANNEX 1 – GENERAL CONDITIONS OF CONTRACT

These terms and conditions govern the Provider's provision of Services to the Council and are incorporated into the Contract.

1 Interpretation

1.1 In these Conditions, the following definitions apply:

Acceptance Criteria: any criteria with which any Deliverables must comply as set out in the Purchase Order or the Specification or evidenced by written agreement between the parties.

Admission Agreement: the agreement to be entered into in accordance with regulation 6 of the Local Government Pension Scheme (Administration) Regulations 2008, as amended, by [the administering authority,] the Authority and the Service Provider or Sub-Contractor, as appropriate [in the Administering Authority's standard form

Annex: any of the following annexes (if used): Annex 2- Special Conditions of Contract; Annex 3 – Schedule of Rates and Prices; Annex 4 – Specification; Annex 5 – Supplier Response to Specification; Annex 6 –Form of Tender; Annex 7 – Provider Details.

Applicable Law: the laws of England and Wales and the European Union and any other laws or regulations, regulatory policies, guidelines or industry codes which apply to the provision of the Services from time to time.

Appropriate Pension Provision: in respect of Eligible Employees, either:

- (a) membership, continued membership or continued eligibility for membership of the pension scheme of which they were members, or were eligible to be members, or were in a waiting period to become a member of, prior to the Relevant Transfer; or
- (b) membership or eligibility for membership of a pension scheme, which is certified by the Government Actuary's Department (GAD) as being broadly comparable to the terms of the pension scheme of which they were, or were eligible to be, members.

Best Value Duty: the duty on local authorities to provide best value and to provide services efficiently, effectively and economically and to strive for constant improvement of all services as set out in the Local Government Act of 1999 and the Local Government Act of 2000 and any similar duty.

Business Day: a day (other than a Saturday, Sunday or a public holiday) when banks in London are open for business.

Charges: the charges for the Services referred to in Condition 13 and set out in the Purchase Order.

Codes of Practice: the Codes of Practice on the Discharge of Public Authorities' Functions and on the Management of Records issued pursuant to sections 45 and 46

of the FOIA and any similar or subsequent codes or guidance issued in relation to the Council's FOIA obligations, as amended, updated and replaced from time to time.

Conditions: these terms and conditions, including any Annexes.

Confidential Information: all information of a confidential nature (however recorded or preserved) disclosed or made available, directly or indirectly, by the Council or its Representatives to the Provider or its Representatives, including any information which is marked confidential or private and any information relating to the Council's members, customers, clients, suppliers, business, strategy, plans, intentions, market opportunities, operations, processes or Intellectual Property.

Contract: the contract between the Council and the Provider for the provision of the Services comprising the Purchase Order and these Conditions.

Council: Wolverhampton City Council whose office is at Civic Centre, St Peter's Square, Wolverhampton, WV1 1RG.

Council Materials: shall have the meaning given in Condition 4.1.4.

Council Representative: any individual named as such in the Purchase Order or such person or persons as notified to the Provider by the Council in writing from time to time.

Data Protection Law: the Data Protection Act 1998, all related and subordinate legislation and any guidance or codes of practice issued by the Information Commissioner.

Deliverables: all products of the Services (whether tangible or not), including Documents and data (and drafts of either) and the media on which they are recorded.

Delivery Location: the address specified by the Council in the Purchase Order where the Services are to be performed. Where no address is specified, the Services shall be performed at Wolverhampton City Council, Civic Centre, Wolverhampton, WV1 1RG

Document: includes any document in hard or electronic copy.

Effective Date: the date(s) on which the Services (or any part of the Services), transfer from the Authority or any Third Party Employer to the Service Provider or Sub-Contractor, and a reference to the Effective Date shall be deemed to be the date on which the employees in question transferred or will transfer to the Service Provider or Sub-Contractor

Eligible Employees: the Transferring Employees or employees of Third Party Employers who are active members of (or are eligible to join) the LGPS on the date of a Relevant Transfer including the Effective Date.

Employment Checks: means the pre-appointment checks that are required by law and applicable guidance, including without limitation, verification of identity checks, right to work checks, registration and qualification checks, employment history and reference checks, criminal record checks and occupational health checks

Employment Liabilities: All claims, including claims without limitation for redundancy payments, unlawful deduction of wages, unfair, wrongful or constructive dismissal compensation, compensation for sex, race, disability, age, religion or belief, gender reassignment, marriage or civil partnership, pregnancy or maternity, or sexual orientation discrimination, claims for equal pay, compensation for less

favourable treatment of part-time workers, and any claims (whether in tort, contract, statute or otherwise), demands, actions, proceedings and any award, compensation, damages, tribunal awards, fine, loss, order, penalty, disbursement, payment made by way of settlement and costs and expenses reasonably incurred in connection with a claim or investigation (including any investigation by the Equality and Human Rights Commission or other enforcement, regulatory or supervisory body), and of implementing any requirements which may arise from such investigation, and any legal costs and expenses.

Employment Liability Information: the information that a transferor is obliged to notify to a transferee under Regulation 11(2) of TUPE:

- (a) the identity and age of the employee;
- (b) the employee's written statement of employment particulars (as required under section 1 of the Employment Rights Act 1996);
- (c) information about any disciplinary action taken against the employee and any grievances raised by the employee, where a Code of Practice issued under Part IV of the Trade Union and Labour Relations (Consolidation) Act 1992 relating exclusively or primarily to the resolution of disputes applied, within the previous two years;
- (d) information about any court or tribunal case, claim or action either brought by the employee against the transferor within the previous two years or where the transferor has reasonable grounds to believe that such action may be brought against the Service Provider arising out of the employee's employment with the transferor;
- (e) information about any collective agreement that will have effect after the Effective Date or the Service Transfer Date, as the case may be, in relation to the employee under regulation 5(a) of TUPE.

EIR the Environmental Information Regulations 2004 together with any guidance and/or codes of practice issues by the Information Commissioner or relevant government department in relation to such regulations.

FOIA: the Freedom of Information Act 2000 and any subordinate legislation made under the Act from time to time, together with any guidance and/or codes of practice issued by the Information Commissioner or relevant government department in relation to such legislation.

Guarantee Bond: the bond to be executed in the Council's standard form

Information: has the meaning given under section 84 of FOIA.

Intellectual Property Rights: all intellectual property rights, whether registered or unregistered and including all applications for and renewals or extensions of such rights, and all similar or equivalent rights or forms of protection in any part of the world including all patents, rights to inventions, utility models, copyright and related rights, trademarks, service marks, trade, business and domain names, rights in trade dress or get-up, rights in goodwill or to sue for passing off, unfair competition rights, rights in designs, rights in computer software, database rights, topography rights, rights in confidential information (including know-how and trade secrets).

LGPS: Local Government Pension Scheme.

LGPS Regulations: includes:

- (a) the Local Government Pension Scheme (Administration) Regulations 2008 (SI 2008/239); and

- (b) the Local Government Pension Scheme (Benefits, Membership and Contributions) Regulations 2007 (SI 2007/1166) (as amended);
- (c) the Local Government Pension Scheme (Transitional Provisions) Regulations 2008 (SI 2008/238);
- (d) the Local Government Pension Scheme Regulations 1997 (SI 1997/1612), as amended and replaced from time to time.

Public Body: any part of the government of the United Kingdom including but not limited to the Northern Ireland Assembly and Executive Committee, the Scottish Executive and the National Assembly for Wales, local authorities, government ministers and government departments and government agencies.

Purchase Order: the written order from the Council for Services incorporating or attached to these Conditions or an order made through eShop.

Premises: any premises owned, leased to, controlled or occupied by the Council or its Representatives which are made available for use by the Provider or its Representatives for the delivery or performance of the Services.

Provider: the person, firm or company supplying the services and to whom the Purchase Order is addressed.

Relevant Employees: those employees whose contracts of employment transfer with effect from the Service Transfer Date to the Council or a Replacement Service Provider by virtue of the application of TUPE

Relevant Transfer: a relevant transfer for the purposes of TUPE.

Replacement Service Provider: any third party supplier of Replacement Services appointed by the Council from time to time

Replacement Services: any services that are identical or substantially similar to any of the Services and which the Council receives in substitution for any of the Services following the termination or expiry of this agreement, whether those services are provided by the Council internally or by any Replacement Service Provider

Representatives: employees, officers, agents, advisors, sub-contractors, suppliers or other representatives.

Request for Information: a request for Information or an apparent request under the Code of Practice on Access to Government Information, FOIA or EIR.

Services: the services provided or to be provided by the Provider under the Contract as set out in the Purchase Order and/or Specification including the Deliverables.

Services Provider's Final Staff List: the list of all the Service Provider's and Sub-Contractor's personnel engaged in, or wholly or mainly assigned to, the provision of the Services or any part of the Services at the Service Transfer Date.

Service Provider's Provisional Staff List: the list prepared and updated by the Service Provider of all the Service Provider's and Sub-Contractor's personnel engaged in, or wholly or mainly assigned to, the provision of the Services or any part of the Services at the date of the preparation of the list.

Service Transfer Date: the date on which the Services (or any part of the Services), transfer from the Service Provider or Sub-Contractor to the Council or any Replacement Service Provider.

Specification: any description of the Services (including any Deliverables to be produced) set out in Annex 4.

Staffing Information: in relation to all persons detailed on the Service Provider's Provisional Staff List, in an anonymised format, such Information as the Council may reasonably request including the Employee Liability Information and details of whether the personnel are employees, workers, self-employed, contractors or consultants, agency workers or otherwise, and the amount of time spent on the provision of the Services.

Sub-Contractor: the contractors or service providers engaged by the Service Provider to provide goods, services or works to, for or on behalf of the Service Provider for the purposes of providing the Services to the Council.

Third Party Employees: employees of Third Party Employers whose contracts of employment transfer with effect from the Effective Date to the Service Provider or Sub-Contractor by virtue of the application of TUPE. An indicative list of the Third Party Employees, as at the date of execution of the Agreement, is attached at Appendix 6.

Third Party Employer: a service provider engaged by the Council to provide Services to the Authority before the Effective Date and whose employees will transfer to the Service Provider on the Effective Date.

Transferring Employees: employees of the Council whose contracts of employment transfer with effect from the Effective Date to the Service Provider by virtue of the application of TUPE.

TUPE: Transfer of Undertakings (Protection of Employment) Regulations 2006 as amended and any successor legislation.

Variation: shall have the meaning given in Condition 5.1.

- 1.2 In these Conditions, the following rules of interpretation apply:
- 1.2.1 a person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality);
 - 1.2.2 a reference to a party includes its successors or permitted assigns;
 - 1.2.3 a reference to a statute or statutory provision is a reference to such statute or statutory provision as amended or re-enacted;
 - 1.2.4 any phrase introduced by the terms **including, include, in particular** or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms; and
 - 1.2.5 a reference to **writing** or **written** includes faxes and e-mails
- 1.3 In the event of any inconsistency or conflict between any Purchase Order and these Conditions, these Conditions shall prevail.
- 1.4 In the event of any inconsistency or conflict between any Annex and these Conditions, the Annex shall prevail.

2 Formation of Contract

- 2.1 The Contract shall come into existence and take effect on the and shall remain in full force and effect until:

5 years from the commencement of the contract

Or until either:

- 2.1.2.1 the parties have discharged all their obligations under it (at which point it shall expire); or
 - 2.1.2.2 it is terminated in accordance with these Conditions.
- (whichever occurs the earliest).

- 2.2 The Council may extend the period of the Contract by up to 2 further periods of 1 year by serving written notice on the Provider no later than 3 months before the expiry of the Contract.
- 2.3 These Conditions apply to the supply of the Services to the exclusion of any other terms that the Provider may seek to impose or incorporate (including any standard trading terms of the Provider), or which are implied by trade, custom, practice or course of dealing.

3 Provider's warranties

- 3.1 The Provider shall provide the Services specified in the Purchaser Order and/or the Specification in accordance with these Conditions.
- 3.2 The Provider warrants that:
- 3.2.2 it will meet any dates set out in the Purchase Order or Specification for the delivery of the Deliverables or the performance of the Services or (where no dates are so specified) then the Provider perform the Services (any delivery any Deliverables) within a reasonable time;
 - 3.2.3 the design, construction and quality of Deliverables and the method and quality of performance of the Services will comply in all respects with all relevant requirements of any law, statute, statutory rule or order, or other instrument of law which may be in force at the time when the same are provided;
 - 3.2.4 it has and will maintain all the licences, permissions, authorisations, consents and permits that it needs to carry out its obligations under the Contract;
 - 3.2.5 it will not do or omit to do anything which may cause the Council to lose any licence, consent or permission upon which it relies for the purposes of conducting its business or affairs;
 - 3.2.6 its Representatives will behave in a polite and courteous manner at all times when on the Premises;
 - 3.2.7 the Services will conform as to their quantity, quality and description with the Purchase Order or Specification, including with all Acceptance Criteria;

- 3.2.8 the Services will be fit for any purpose and meet any standard or performance levels set out in the Purchase Order or Specification or which can reasonably be expected for Services of the type in question;
- 3.2.9 the Services will conform to any literature or description supplied by the Provider to the Council prior to the issue of the Purchase Order;
- 3.2.10 it will perform the Services with all reasonable care, skill and diligence and in accordance with best practice in the Provider's industry, profession or trade;
- 3.2.11 it will use personnel to provide the Services who are suitably skilled and experienced, and in sufficient numbers to ensure that it fulfils all of its obligations in accordance with the Contract;
- 3.2.12 it will use the best quality goods, tools, materials, standards and techniques in performing the Services;
- 3.2.13 its Representatives will comply with all of the Council's policies and procedures, signs, notices and other instructions either displayed at the Premises or notified to the Provider (or its Representatives) from time to time and relating to the use of the Premises or any part of them or any equipment or facilities at the Premises; and
- 3.2.14 (without prejudice to the generality of the foregoing warranties) to the extent that Deliverables are in physical or tangible form, they will:
 - 3.2.14.1 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979) and fit for any purpose;
 - 3.2.14.2 be of sound materials and workmanship;
 - 3.2.14.3 be free from defects in design, materials and workmanship; and
 - 3.2.14.4 be equal in all respects to the examples, samples, patterns or specifications provided or given by the Council.
- 3.2.15 its Representatives will comply with all of the Council's policies and procedures, signs, notices and other instructions either displayed at the Premises or notified to the Provider (or its Representatives) from time to time and relating to the use of the Premises or any part of them or any equipment or facilities at the Premises.

4 Provider's general undertakings

- 4.1 The Provider undertakes to:
 - 4.1.2 provide at its expense and risk all equipment, tools, materials, machines and vehicles and such other items as are required to provide the Services;
 - 4.1.3 co-operate with the Council and any third party nominated by the Council in all matters relating to the Contract;
 - 4.1.4 comply with all reasonable instructions of the Council;

- 4.1.5 hold all materials, equipment and tools, drawings, specifications and data supplied by the Council to the Provider ("Council Materials") in safe custody at its own risk, maintain the Council Materials in good condition until returned to the Council, and not dispose of or use the Council Materials other than in accordance with the Council's written instructions or authorisation;
- 4.1.6 promptly remove from the Premises any rubbish generated and any of its equipment, tools, materials, machines and vehicles and any other items used in connection with the performance of the Services and leave the Premises in a clean and tidy condition, failing which the Council may dispose of them and make good the Premises at the expense of the Provider;
- 4.1.7 use all reasonable endeavours to transfer to the Council the benefit of any warranty or guarantee given by the manufacturer of any goods contained in the Deliverables of which the Provider is not the manufacturer;
- 4.1.8 notify the Council as soon as practicable of any health and safety or other hazards at the Premises of which it becomes aware; and
- 4.1.9 it will comply with the International Financial Reporting Standard for Small and Medium-sized Entities (SMEs) and any other International Financial Reporting Standard that it is required to comply with by Applicable Law.

5 Variation of the Services

- 5.1 The Council reserves the right on giving written notice to the Provider from time to time to require changes to the Services (including by way of the removal of Services, the addition of new Services, or increasing or decreasing the Services or specifying the order in which the Services are to be performed or the locations where the Services are to be provided) for any reason whatsoever. Such a change is hereinafter called "a Variation".
- 5.2 In the event of a Variation the Charges may also be varied. Such variation in the Charges shall be calculated by the Council and agreed in writing with the Provider and shall be such amount as properly and fairly reflects the nature and extent of the Variation in all the circumstances.
- 5.3 The Provider shall provide such information as may be reasonably required to enable such varied price to be calculated.

6 Provider's personnel

- 6.1 The Council reserves the right:
 - 6.1.2 to refuse to admit to the Premises and to require the Provider to replace with another suitably qualified person any Representative of the Provider whose admission would in the reasonable opinion of the Council be undesirable; and
 - 6.1.3 to request the replacement of any Representative of the Provider who in the Council's reasonable opinion is not suitably qualified or experienced to perform the Services.

- 6.2 Where any Representative of the Provider is named on the Purchase Order or in the Specification as fulfilling a specific role in connection with the performance of the Services, the Provider will use all reasonable endeavours to ensure that the named Representative continues to fulfil the specified role and will not replace him or her without the Council's written consent, such consent not to be unreasonably withheld.
- 6.3 If reasonably so requested by the Council and subject to compliance by both parties with Data Protection Law, the Provider shall promptly provide a list of the names and addresses of all persons who may at any time require admission to the Premises in connection with the performance of the Services, specifying the role in which each such person is concerned with the Provider and giving such other particulars as the Council may require.

7 Testing and acceptance of Deliverables

- 7.1 All Deliverables must meet any relevant Acceptance Criteria.
- 7.2 The Council may test Deliverables at any time during the period of 15 Business Days following notification by the Provider of completion of the Services (or relevant part of the Services) and production at the Premises of the Deliverables.
- 7.3 If any Deliverables fail to meet their Acceptance Criteria the Council will notify the Provider accordingly specifying the non-conformity.
- 7.4 Where Deliverables fail to meet the Acceptance Criteria the Council will request the Provider to remedy the non-compliance at its own expense within 15 Business Days of the Council's notification under Condition 7.3, following which the Council shall have a further 15 Business Days in which to re-test the Deliverables for conformity with the Acceptance Criteria.
- 7.5 If any Deliverables fail to meet the Acceptance Criteria on re-testing under Condition 7.4, the Council may reject them and exercise its rights under Condition 9.

8 Risk and title

- 8.1 Risk in Deliverables shall pass to the Council on acceptance under Condition 7.
- 8.2 Title to Deliverables shall pass to the Council on acceptance under Condition 7.

9 The Council's remedies

- 9.1 If:
- 9.1.2 the Provider fails to perform the Services by the date required under these Conditions; or
 - 9.1.3 the Provider fails to comply with its warranties set out in Condition 3; or
 - 9.1.4 Condition 7.5 applies

the Council may exercise any of the rights set out in Condition 9.2

- 9.2 The rights referred to in Condition 9.1 are:
- 9.2.2 to refuse to accept any subsequent performance of the Services which the Provider attempts to make;
 - 9.2.3 to refuse to accept any delivery of Deliverables which the Provider attempts to make;
 - 9.2.4 to reject any Deliverables (In whole or in part) whether or not title has passed and to return them to the Provider at the Provider's own risk and expense;
 - 9.2.5 to recover from the Provider any costs incurred by the Council in having a third party provide substitute Services or in performing the Services itself;
 - 9.2.6 where the Council has paid in advance for Services that have not been performed by the Provider, to have such sums refunded by the Provider immediately;
 - 9.2.7 to claim damages for any additional costs, loss or expenses incurred by the Council which are attributable to the Provider's failures set out in Condition 9.1;
 - 9.2.8 to terminate the Contract with immediate effect by giving written notice to the Provider.
- 9.3 The rights set out in Condition 9.2 are cumulative and the exercise by the Council of any one of them shall not preclude it from exercising any other.
- 9.4 The Council's rights under this Condition 9 are in addition to its rights and remedies implied by statute and at common law.

10 The Council's obligations

- 10.1 The Council will:
- 10.1.2 provide the Provider with reasonable access to the Premises at reasonable times during Business Days for the purpose of providing the Services or delivering the Deliverables;
 - 10.1.3 where appropriate, provide reasonable access to facilities on the Premises; and
 - 10.1.4 provide such information as the Provider may reasonably request in connection with the provision of the Services provided that the Council (acting reasonably) considers such information necessary for the purpose of providing the Services.

11 TUPE

- 11.1 The Provider acknowledges that the Council has made no assurance about the effect of the Transfer of Undertakings (Protection of Employment) Regulations 2006 (as amended) ("TUPE") and has formed its own view on whether TUPE applies before submitting its tender to supply the Services. The Provider agrees that the price shall not be varied on the grounds that TUPE does or does not apply irrespective of the belief of the Council or the Provider prior to execution of the Contract.

- 11.2 No compensation or remuneration (including but not limited to any Employment Liabilities) shall be payable by the Council where the nature extent or character or any obligations acquired by the Provider under the Contract as a result of the effects of TUPE may be different from that envisaged.
- 11.3 The Council does not accept any responsibility for and gives no warranty whatsoever in respect of the TUPE information that has been supplied to the Council by the present Provider
- 11.4 The Provider shall be liable for and indemnify and keep indemnified the Council against any Employment Liabilities arising from or as a consequence of:
- (i) any proposed changes to terms and conditions of employment the Provider or Sub-Contractor may consider taking on or after the Effective Date;
 - (ii) any of the employees informing the Council and any Third Party Employer they object to being employed by the Provider or Sub-Contractor; and
 - (iii) any change in identity of the Transferring Employees' and Third Party Employees' employer as a result of the operation of TUPE or as a result of any proposed measures the Provider or Sub-Contractor may consider taking on or after the Effective Date.
- 11.5 The Provider shall be liable for and indemnify and keep indemnified the Council against any failure to meet all remuneration, benefits, entitlements and outgoings for the Transferring Employees and Third Party Employees and any other person who is or will be employed or engaged by the Provider or any Sub-Contractor in connection with the provision of the Services, including without limitation, all wages, holiday pay, bonuses, commissions, payments of PAYE, national insurance contributions, pension contributions, termination costs and otherwise from and including the Effective Date.
- 11.6 The Provider shall immediately on request by the Council provide details of any measures that the Provider or any Sub-Contractor of the Provider envisages it will take in relation to any Transferring Employees or Third Party Employees, including any proposed changes to terms and conditions of employment. If there are no measures, the Provider will give confirmation of that fact, and shall indemnify the Council against all Employment Liabilities resulting from any failure by it to comply with this obligation.

Employment Exit Provisions

- 11.7 This Agreement envisages that subsequent to its commencement, the identity of the provider of the Services (or any part of the Services) may change (whether as a result of termination of this Agreement, or part or otherwise) resulting in a transfer of the Services in whole or in part ("**Subsequent Transfer**"). If a Subsequent Transfer is a Relevant Transfer then the Council or Replacement Service Provider will inherit liabilities in respect of the Relevant Employees with effect from the relevant Service Transfer Date.
- 11.8 The Provider shall and shall procure that any Sub-Contractor shall on receiving notice of termination of this Agreement or otherwise, on request from the Council and at such times as required by TUPE, provide in respect of any person engaged or employed by the Provider or any Sub-Contractor in the provision of the Services, the Service Provider's Provisional Staff List and the Staffing Information together with any additional information required by the Council, including information as to the

application of TUPE to the employees. The Provider shall notify the Council of any material changes to this information as and when they occur.

- 11.9 At least 14 days prior to the Service Transfer Date, the Provider shall and shall procure that any Sub-Contractor shall prepare and provide to the Council and/or, at the direction of the Council, to the Replacement Service Provider, the Service Provider's Final Staff List, which shall be complete and accurate in all material respects. The Service Provider's Final Staff List shall identify which of the Provider's and Sub-Contractor's personnel named are Relevant Employees.
- 11.10 The Council shall be permitted to use and disclose the Service Provider's Provisional Staff List, the Service Provider's Final Staff List and the Staffing Information for informing any tenderer or other prospective Replacement Service Provider for any services that are substantially the same type of services as (or any part of) the Services.
- 11.11 The Provider warrants that the Service Provider's Provisional Staff List, the Service Provider's Final Staff List and the Staffing Information (the TUPE Information) will be true and accurate in all material respects and that no persons are employed or engaged in the provision of the Services other than those included on the Service Provider's Final Staff List.
- 11.12 The Provider shall and shall procure that any Sub-Contractor shall ensure at all times that it has the right to provide the TUPE Information under Data Protection Law.
- 11.13 The Council regards compliance with this paragraph as fundamental to the Agreement. In particular, failure to comply with paragraphs 11.8 and 11.9 in respect of the provision of accurate information about the Relevant Employees shall entitle the Council to suspend payment of the Charges until such information is provided, or indefinitely. The maximum sum that may be retained under this paragraph 11.13 shall not exceed an amount equivalent to the price that would be payable in the three month period following the Provider's failure to comply with paragraphs 11.8 or 11.9, as the case may be.
- 11.14 Any change to the TUPE Information which would increase the total employment costs of the staff in the six months prior to termination of this Agreement shall not (so far as reasonably practicable) take place without the Council's prior written consent, unless such changes are required by law. The Provider shall supply to the Council full particulars of such proposed changes and the Council shall be afforded reasonable time to consider them.
- 11.15 In the six months prior to termination of this Agreement, the Provider shall not and shall procure that any Sub-Contractor shall not materially increase or decrease the total number of staff listed on the Service Provider's Provisional Staff List, their remuneration, or make any other change in the terms and conditions of those employees without the Council's prior written consent.
- 11.16 The Provider shall indemnify and keep indemnified in full the Council and at the Council's request each and every Replacement Service Provider against all Employment Liabilities relating to:
- (a) any person who is or has been employed or engaged by the Provider or any Sub-Contractor in connection with the provision of any of the Services; or

- (b) any trade union or staff association or employee representative (where such claim arises as a result of any act, fault or omission of the Provider and/or any Sub-Contractor),

arising from or connected with any failure by the Provider and/or any Sub-Contractor to comply with any legal obligation, whether under regulation 13 or 14 of TUPE or any award of compensation under regulation 15 of TUPE, under the Acquired Rights Directive or otherwise and, whether any such claim arises or has its origin before or after the Service Transfer Date.

- 11.17 The parties shall co-operate to ensure that any requirement to inform and consult with the employees and or employee representatives in relation to any Relevant Transfer as a consequence of a Subsequent Transfer will be fulfilled.
- 11.18 The parties agree that the Contracts (Rights of Third Parties) Act 1999 shall apply to clause 11.8 to clause 11.17, to the extent necessary to ensure that any Replacement Service Provider shall have the right to enforce the obligations owed to, and indemnities given to, the Replacement Service Provider by the Provider or the Council in its own right under section 1(1) of the Contracts (Rights of Third Parties) Act 1999.
- 11.19 Despite clause 11.18, it is expressly agreed that the parties may by agreement rescind or vary any terms of this Agreement without the consent of any other person who has the right to enforce its terms or the term in question despite that such rescission or variation may extinguish or alter that person's entitlement under that right.

11A. Pensions

- 11A.1 The Service Provider shall or shall procure that any relevant Sub-Contractor shall ensure that all Eligible Employees are offered Appropriate Pension Provision with effect from the Effective Date up to and including the date of the termination or expiry of this Agreement.
- 11A.2 The provisions of clause 11A and clause 11B shall be directly enforceable by an affected employee against the Service Provider or any relevant Sub-Contractor and the parties agree that the Contracts (Rights of Third Parties) Act 1999 shall apply to the extent necessary to ensure that any affected employee shall have the right to enforce any obligation owed to such employee by the Service Provider or Sub-Contractor under those paragraphs in his own right under section 1(1) of the Contracts Rights of Third Parties Act 1999.

11B Admitted Body Status to the Local Government Pension Scheme

- 11B.1 Where the Service Provider or Sub-Contractor wishes to offer the Eligible Employees membership of the LGPS, the Service Provider shall or shall procure that it and/or each relevant Sub-Contractor shall enter into an Admission Agreement to have effect from and including the Effective Date or, if the Relevant Transfer occurs after the Effective Date, from and including the date of that Relevant Transfer. The Service Provider or Sub-Contractor will bear the cost of any actuarial assessment required in order to assess the employer's contribution rate and Guarantee Bond value] in respect of any Eligible Employee who elects to join the LGPS on or after the Effective Date.
- 11B.2 The Service Provider shall indemnify and keep indemnified the Council and/or any Replacement Service Provider and, in each case, their service providers, from and against all direct losses suffered or incurred by it or them, which arise from any breach by the Service Provider or Sub-Contractor of the terms of the Admission

Agreement, to the extent that such liability arises before or as a result of the termination or expiry of this Agreement.

11B.3 The Service Provider shall and shall procure that it and any Sub-Contractor shall prior to the Effective Date or, if the Relevant Transfer occurs after the Effective Date, from and including the date of that Relevant Transfer, obtain any indemnity or Guarantee Bond required in accordance with the Admission Agreement.

11B.4 The Service Provider shall and shall procure that any relevant Sub-Contractor shall award benefits (where permitted) to the Eligible Employees under the LGPS Regulations in circumstances where the Eligible Employees would have received such benefits had they still been employed by the Council. The Service Provider shall be responsible for meeting all costs associated with the award of such benefits.

11C Service Provider Pension Scheme

11C.1 Where the Service Provider or Sub-Contractor does not wish to or is otherwise prevented from offering the Eligible Employees membership or continued membership of the LGPS or such other broadly comparable scheme, the Service Provider shall or shall procure that any relevant Sub-Contractor shall offer the Eligible Employees membership of an occupational pension scheme with effect from the Effective Date or, if the Relevant Transfer occurs after the Effective Date, from and including the date of that Relevant Transfer. Such an occupational pension scheme must be:

established no later than two months prior to the date of the Relevant Transfer; and

certified by the GAD as providing benefits that are broadly comparable to those provided by the LGPS.

and the Service Provider shall produce evidence of compliance with this paragraph 11C to the Council prior to the date of the Relevant Transfer.

11C.2 The Council's actuary shall determine the terms for bulk transfers from the LGPS to the Service Provider's scheme following the Effective Date and any subsequent bulk transfers on termination or expiry of this Agreement.

11C.3 The Service Provider shall and shall procure that each relevant Sub-Contractor shall:

- (a) maintain such documents and information as will be reasonably required to manage the pension rights of and aspects of any onward transfer of any person engaged or employed by the Service Provider or any Sub-Contractor in the provision of the Services on the expiry or termination of this Agreement (including without limitation identification of the Eligible Employees);

- (b) promptly provide to the Council such documents and information mentioned in paragraph 11C.3 (a) which the Council may reasonably request in advance of the expiry or termination of this Agreement; and
- (c) fully cooperate (and procure that the trustees of the Service Provider's scheme shall fully cooperate) with the reasonable requests of the Council relating to any administrative tasks necessary to deal with the pension rights of and aspects of any onward transfer of any person engaged or employed by the Service Provider or any Sub-Contractor in the provision of the Services on expiry or termination of the Agreement.

12 Liability

- 12.1 In this Condition 12, a reference to the Council's liability for something is a reference to any liability whatsoever which the Council might have for it, its consequences, and any direct, indirect or consequential loss, damage, costs or expenses resulting from it or its consequences, whether the liability arises under the Contract, in tort or otherwise, and even if it results from the Council's negligence or from negligence for which the Council would otherwise be liable.
- 12.2 The Council shall not be in breach of the Contract, and shall not have any liability for anything, to the extent that its apparent breach or liability is attributable to the Provider's breach of the Contract.
- 12.3 Subject to Condition 12.5 the Council shall not have any liability for:
 - 12.3.2 any indirect or consequential loss or damage;
 - 12.3.3 any loss of business, rent, profit or anticipated savings whether direct or indirect unless it has expressly assumed such liability;
 - 12.3.4 any damage to goodwill or reputation;
 - 12.3.5 loss, theft, damage or destruction to any equipment, tools, machinery, vehicles or other equipment brought onto the Premises by the Provider or its Representatives; or
 - 12.3.6 any loss, damage, costs or expenses suffered or incurred by any third party.
- 12.4 Subject to Condition 12.5, the Council's total liability shall be limited to the Charges it has paid or is due to pay to the Provider under the Contract.
- 12.5 Nothing in these Conditions restricts the Council's liability for:
 - 12.5.2 death or personal injury resulting from negligence for which it is responsible; or
 - 12.5.3 its fraud (including fraudulent misrepresentation).

13 Charges and payment

- 13.1 The Charges for the Services and the date or dates on which they are payable are set out in the Purchase Order or any Annex; and

- 13.1.2 (in the case of Deliverables) shall be inclusive of any costs of packaging, insurance and carriage;
- 13.1.3 (in the case of Services) shall include all costs and expenses of the Provider and its Representatives directly or indirectly incurred in connection with their performance; and
- 13.1.4 unless otherwise specified shall be inclusive of any amounts in respect of valued added tax chargeable from time to time (VAT).
- 13.2 Unless otherwise provided in the Purchase Order, the Provider may invoice the Charges at any time on or after whichever is the later of acceptance of the Deliverables or completion of the Services.
- 13.3 Invoices must include the Purchase Order number and sufficient supporting information to enable the Council to identify the Deliverables and Services for which payment is claimed.
- 13.4 Where any taxable supply for VAT purposes is made under the Contract by the Provider to the Council, the Provider shall provide a valid VAT invoice.
- 13.5 Where Charges for the Services are based on the cost of time and materials at rates set out in the Purchase Order, the Provider shall maintain and provide to the Council complete and accurate records of the time spent and materials used in providing them and attach such records to the relevant invoice.
- 13.6 Subject to compliance by the Provider with the foregoing provisions of this Condition 13, the Council shall pay the Charges as invoiced within 30 days of receipt of the invoice.
- 13.7 The Provider shall not be entitled to assert any credit, set-off or counterclaim against the Council in order to justify withholding payment of any amount in whole or in part. The Council may, without limiting its other rights or remedies, set off any amount owing to it by the Provider against any amount payable by the Council to the Provider.

14 Intellectual property rights

- 14.1 The Provider warrants that:
 - 14.1.2 the Provider has all Intellectual Property Rights, permissions, licences and consents necessary to carry out its obligations under the Contract and shall not carry out its obligations in breach of any Intellectual Property Right permission, licence or consent; and
 - 14.1.3 in respect of the Deliverables, the Provider has full clear and unencumbered title to all such items, and that at the date of delivery of such items to the Council, it has full and unrestricted rights to transfer full title to all such items to the Council.
- 14.2 Unless otherwise provided in the Specification, the Provider grants to the Council, with full title guarantee and free from all third party rights, all Intellectual Property Rights in the products of the Services, including all Deliverables.

- 14.3 The Provider shall, promptly at the Council's request, do (or procure to be done) all such further acts and things and execute (or procure the execution of) all such other documents as the Council may from time to time require for the purpose of securing for the Council the full benefit of the Contract, including all right, title and interest in and to the Intellectual Property Rights assigned or licensed to the Council in accordance with the Contract.
- 14.4 The Council reserves to itself or its licensors all the Council Materials and any Intellectual Property Rights in them and the Contract shall not operate to vest in the Provider any rights in the Council Materials other than a licence, for the duration of the Contract, to use them to the extent necessary to enable the Provider to carry out its obligations under the Contract.

15 Indemnity

- 15.1 The Provider shall indemnify, and shall keep indemnified, the Council in full against all costs, expenses, damages and losses (whether direct or indirect), including any interest, fines, legal and other professional fees and expenses, awarded against or incurred or paid by the Council as a result of or in connection with:
- 15.1.2 any claim made against the Council for death, personal injury or damage to property arising out of, or in connection with, any non-compliance of the Deliverables or Services with the Contract;
 - 15.1.3 any claim made against the Council arising out of, or in connection with, the supply of the Services, to the extent that such claim arises out of the breach, negligent performance or failure or delay in performance of the Contract by the Provider;
 - 15.1.4 any claim made against the Council arising out of, or in connection with the negligence of the Provider or its Representatives whilst on, entering, or leaving the Premises;
 - 15.1.5 any claim made against the Council for infringement of a third party's Intellectual Property Rights arising out of, or in connection with, the Council's use of the Services;
 - 15.1.6 all damage to the Council's property or the Premises caused by the Provider or its Representatives (including any damage or destruction to, corruption of, or loss of data held by the Council);
 - 15.1.7 any breach of Data Protection Law by the Provider or its Representatives; and
 - 15.1.8 any claim made against the Council by a third party resulting from, or arising out of any breach by the Provider of its obligations under Conditions 14 or 17.
- 15.2 The Provider shall not be liable to the Council for any losses, damage or injury to the extent that they are caused by or arise directly out of the act or omissions of the Council in breach of its obligations under the Contract.

16 Insurance

- 16.1 For the duration of the Contract and for a period of 6 years thereafter, the Provider shall maintain in force, with a reputable insurance company, insurance to provide a level of cover sufficient for all risks which may be incurred by the Provider under the Contract, including death or personal injury, or loss of or damage to property.
- 16.2 The insurance required under Condition 16.1 shall include as a minimum:
- 16.2.2 employer's liability insurance with a limit of indemnity of not less than ten million pounds (£10,000,000) per claim;
- 16.2.3 public liability insurance with a limit of indemnity of not less than five million pounds (£5,000,000) per claim;
- 16.3 The Provider shall, at the request of the Council, produce to the Council a valid certificate of insurance and such other written documentation as is necessary to demonstrate that the Provider has complied with its obligations under this Condition 16.
- 16.4 The Provider shall not do or permit anything, or make any omission, which might cause any insurance to be voided.
- 16.5 The terms of any insurance or the amount of cover shall not relieve the Provider of any liabilities incurred in connection with the Contract.
- 16.6 The Provider shall inform the Council in writing whenever there is any change to the insurance referred to in this Condition 16 (including any change in the scope or level of cover or the identity of the insurer).

17 Confidentiality

- 17.1 Subject to Condition 17.2, the Provider shall not acquire any rights of ownership or use in any Confidential Information originating from or provided by the Council.
- 17.2 The Provider undertakes:
- 17.2.2 to restrict disclosure of Confidential Information to such of its Representatives as need to know it for the purpose of discharging the Provider's obligations under the Contract, and shall ensure that all such Representatives are subject to obligations of confidentiality corresponding to those set out in this Condition 17.
- 17.2.3 that the Provider and its Representatives shall use Confidential Information only for the purposes of performing their respective obligations under the Contract;
- 17.2.4 that any person employed or engaged by the Provider in connection with the Contract shall not, in the course of such employment or engagement, disclose any Confidential Information to any third party without the prior written consent of the Council;

- 17.2.5 to take all necessary precautions to ensure that all Confidential Information is treated as confidential and not disclosed (save as aforesaid) or used other than as permitted by this Condition 17; and
- 17.2.6 that, without prejudice to the generality of the foregoing, neither the Provider nor any of its Representatives shall use the Confidential Information for the solicitation of business from the other or from any third party.
- 17.3 The provisions of Condition 17 shall not apply to any information which:
- 17.3.2 is or becomes public other than by breach of this Condition 17 or
- 17.3.3 is in the possession of the Provider without restriction on disclosure before the date of receipt from the disclosing person; or
- 17.3.4 is independently developed by the Provider without access to the Confidential Information; or
- 17.3.5 must be disclosed pursuant to a statutory, legal or parliamentary obligation placed upon the party making the disclosure, including any requirements for disclosure under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004.

18 Termination

- 18.1 Without limiting its other rights or remedies, the Council may terminate the Contract with immediate effect by giving written notice to the Provider if:
- 18.1.2 the circumstances set out in Conditions 9.2.7 or 23.1 or 32 apply;
- 18.1.3 the Provider commits a material or persistent breach of the Contract and (if such a breach is remediable) fails to remedy that breach within 10 Business Days of receipt of written notice of the breach;
- 18.1.4 the Provider suspends, or threatens to suspend, payment of its debts or is unable to pay its debts as they fall due or admits inability to pay its debts or (being a company) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of section 268 of the Insolvency Act 1986 or (being a partnership) has any partner to whom any of the foregoing apply;
- 18.1.5 the Provider commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors other than (where a company) for the sole purpose of a scheme for a solvent amalgamation of the Provider with one or more other companies or the solvent reconstruction of the Provider;
- 18.1.6 a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the Provider (being a company) other than for the sole purpose of a scheme for a solvent

amalgamation of the Provider with one or more other companies or the solvent reconstruction of the Provider;

- 18.1.7 the Provider (being an individual) is the subject of a bankruptcy petition order;
 - 18.1.8 a creditor or encumbrancer of the Provider attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days;
 - 18.1.9 an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the Provider (being a company);
 - 18.1.10 a floating charge holder over the assets of the Provider (being a company) has become entitled to appoint or has appointed an administrative receiver;
 - 18.1.11 a person becomes entitled to appoint a receiver over the assets of the Provider or a receiver is appointed over the assets of the Provider;
 - 18.1.12 the Provider becomes the subject of administration or an administration order (In each case whether or not the out of court procedure is used);
 - 18.1.13 any event occurs, or proceeding is taken, with respect to the Provider in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in Condition 18.1.3 to Condition 18.1.11 (inclusive);
 - 18.1.14 the Provider suspends or threatens to suspend, or ceases or threatens to cease to carry on, all or a substantial part of its business; or
 - 18.1.15 the Provider (being an individual) dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his own affairs or becomes a patient under any mental health legislation.
- 18.2 Without limiting its other rights or remedies, the Council may at any time terminate the Contract in whole or in part by giving the Provider one month's written notice, in which case the Council shall pay the Provider for any Services performed up until the date of termination, but shall not be liable for any anticipated profits or any other loss in respect of the termination.

19 Consequences of termination

- 19.1 On expiry or termination of the Contract or any part of it for any reason the following shall apply:
 - 19.1.2 where the Services are terminated, the Provider shall immediately deliver to the Council all Deliverables, whether or not then complete, and return all the Council Materials to the Council. If the Provider fails to do so, then the Council may, without limiting its other rights or remedies, enter the Provider's premises and take possession of the Deliverables and/or the

Council Materials. Until they have been delivered or returned, the Provider shall be solely responsible for their safe-keeping and will not use them for any purpose; and

19.1.3 the accrued rights and remedies of the parties as at termination shall not be affected, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination; and

19.2 The following Conditions shall survive expiry or termination and shall continue in full force and effect: 1, 2.2, 3, 4, 7, 9, 11, 12, 13, 14, 15, 16, 17, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 36, 37, 38, 39 and any other Condition which expressly or by implication has effect after expiry or termination shall continue in full force and effect.

20 Publicity

20.1 The Provider shall not make any press announcements or publicise the existence or terms of the Contract without the Council's prior written consent and shall ensure the observance of the provisions of this Condition 20 by its Representatives.

20.2 The Council shall be entitled to publicise the Contract or any Purchase Order (or any information concerning either) for any reason without any obligation to give notice to the Provider.

21 Dispute resolution

21.1 The parties shall attempt, in good faith, to resolve any dispute promptly by negotiation which shall be conducted as follows:

21.1.2 the dispute shall first be referred, on the request of either party, to a senior manager within each of the parties; and

21.1.3 if the dispute cannot be resolved by the parties' senior managers within 10 Business Days after it has been referred to them, either party may give notice to the other party in writing referring the matter to mediation to be conducted in accordance with Condition 21.2.

21.2 The following provisions shall apply to any such reference to mediation:

21.2.2 the reference shall be a reference under the Model Mediation Procedure (MMP) of the Centre of Dispute Resolution (CEDR) for the time being in force;

21.2.3 both parties shall, immediately on such referral, co-operate fully, promptly and in good faith with CEDR and the mediator and shall do all such acts and sign all such documents as CEDR or the mediator may reasonably require to give effect to such mediation, including an agreement in, or substantially in, the form of CEDR's Model Mediation Agreement for the time being in force; and

21.2.4 to the extent not provided for by such agreement of the MMP, the mediation shall commence by either party serving on the other written notice setting out, in summary form, the issues in dispute and calling on that other party to agree the appointment of a mediator. The mediation

shall be conducted by a sole mediator (which shall not exclude the presence of a pupil mediator) agreed between the parties or, in default of agreement, appointed by CEDR.

- 21.3 If the parties are able to resolve the dispute through mediation under this Condition 21, the parties' authorised Representatives will document the resolution and sign a memorandum evidencing its terms.
- 21.4 The commencement of a mediation will not prevent the parties commencing or continuing court proceedings.
- 21.5 Nothing in this Condition 21 shall prevent either party from instigating legal proceedings where an order for an injunction, disclosure or legal precedent is required.
- 21.6 The Provider shall continue to provide the Services and to perform its obligations under the Contract notwithstanding any dispute or the implementation of the procedures set out in this Condition 21.

22 Conflict of interest

- 22.1 The Provider shall take all appropriate steps to ensure that neither it nor any of its Representatives is placed in a position where (in the reasonable opinion of the Council) there is or may be an actual, perceived or potential conflict between, on the one hand, the pecuniary or personal interests of the Provider or its Representatives and, on the other hand, such persons' duties owed to the Council under the provisions of the Contract.
- 22.2 The Provider must disclose to the Council full details of any actual or potential conflict of interest in writing and comply with any reasonable instructions of the Council in connection with their resolution.

23 Corruption

- 23.1 The Provider undertakes to:
 - 23.1.2 comply with all applicable laws and regulations and codes relating to anti-bribery and anti-corruption including, but not limited to, the Bribery Act 2010;
 - 23.1.3 not engage in any activity, practice or conduct which would constitute an offence under sections 1, 2 or 6 of the Bribery Act 2010 if such activity, practice or conduct had been carried out in the United Kingdom;
 - 23.1.4 comply with the Council's anti-corruption policies disclosed to the Provider from time to time;
 - 23.1.5 ensure that any of its Representatives associated with the supply of the Services comply with this clause 23; and
 - 23.1.6 immediately notify the Council if a foreign public official becomes an officer or employee of the Provider or acquires a direct or indirect interest in the Provider.

- 23.2 For the purposes of clause 23.1, the meaning of "foreign public official" and whether a person is "associated" with another person shall be determined in accordance with sections 6(2), 6(5), 6(6) and 8 of the Bribery Act 2010.
- 23.3 The Council shall be entitled to terminate the Contract forthwith and to recover from the Provider the amount of any loss resulting from such termination if the Provider or a Provider's Representative:
- 23.3.2 offers or agrees to give any person working for or engaged by the Council or any other Public Body any favour, gift or other consideration, which could act as an inducement or a reward for any act or failure to act connected to the Contract, or any other agreement between the Provider and the Council or any Public Body, including its award to the Provider and any of the rights and obligations contained within it;
 - 23.3.3 has entered into the Contract if it has knowledge that, in connection with it, any money has been, or will be, paid to any person working for or engaged by the Council or any other Public Body by or for the Provider, or that an agreement has been reached to that effect, unless details of any such arrangement have been disclosed in writing to the Council before the Contract is entered into;
 - 23.3.4 breaches the undertaking set out in clause 23.1; or
 - 23.3.5 gives any fee or reward the receipt of which is an offence under Section 117(2) of the Local Government Act 1972.
- 23.4 For the purposes of Condition 23.1, "loss" shall include, but shall not be limited to:
- 23.4.2 the Council's costs in finding a replacement Provider.
 - 23.4.3 direct, indirect and consequential losses.
 - 23.4.4 any loss suffered by the Council as a result of a delay in its receipt of the Deliverables and / or Services.

24 Audit

- 24.1 The Provider shall keep and maintain until six years after the Contract has come to an end, or for such longer period as may be specified by the Council in writing from time to time:
- 24.1.2 all Information relating to the Contract.
 - 24.1.3 full and accurate records of the following:
 - 24.1.3.1 the Services provided under the Contract;
 - 24.1.3.2 all Charges paid by the Council; and
 - 24.1.3.3 such other information as the Council specifies in writing from time to time.
- 24.2 The Provider shall on request afford the Council, the Council's Representatives or the Council's auditors such access to such information or records (including

the information referred to in Conditions 24.1.1 and 24.1.2) as may (in the reasonable opinion of the Council) be required by the Council in order to comply with its legal obligations (including its obligations under FOIA and its obligations in connection with the Best Value Duty).

25 Discrimination

- 25.1 The Provider shall not unlawfully discriminate within the meaning and scope of any law, enactment, order, or regulation relating to discrimination (whether in age, race, gender, religion, disability, sexual orientation or otherwise) in the provision of the Services.
- 25.2 The Provider shall take all reasonable steps to secure the observance of Condition 25.1 by all of its Representatives employed in the performance of the Contract.
- 25.3 The Provider shall:
 - 25.3.2 have appropriately trained staff available to deal with racial issues or complaints and monitor the same and the manner of dealing therewith. Such information shall be passed to the Council on a regular basis as agreed with the Council; and
 - 25.3.3 actively endeavour to achieve a workforce representative of the ethnic diversity of the area.

26 Human rights

- 26.1 The Provider shall (and shall use its reasonable endeavours to procure that its Representatives shall) at all times comply with the provisions of the Human Rights Act 1998 in the performance of the Contract.
- 26.2 The Provider shall undertake, or refrain from undertaking, such acts as the Council requests so as to enable the Council to comply with its obligations under the Human Rights Act 1998.

27 Data Protection Law

- 27.1 The Provider shall comply at all times with Data Protection Law and shall not do anything or perform its obligations under or in connection with the Contract in such a way as to cause the Council to breach any of its obligations under Data Protection Law.
- 27.2 If the Provider, pursuant to its obligations under the Contract, processes Personal Data (as defined in the Data Protection Act 1998) on behalf of the Council, the Provider shall:
 - 27.2.2 process the Personal Data only in accordance with instructions from the Council;
 - 27.2.3 process the Personal Data only to the extent, and in such manner, as is necessary for the performance of its obligations under the Contract;
 - 27.2.4 implement appropriate technical and organisational measures to protect Personal Data against unauthorised or unlawful processing and against

accidental loss, destruction, damage, alteration or disclosure, such measures to be appropriate to the harm which might result from any unauthorised or unlawful processing, accidental loss, destruction or damage to the Personal Data and having regard to the nature of the Personal Data which is to be protected;

- 27.2.5 notify the Council promptly if it becomes aware of any breach of any of its measures put in place under Condition 27.2;
- 27.2.6 take reasonable steps to ensure the reliability of any personnel who have access to the Personal Data;
- 27.2.7 obtain prior written consent from the Council in order to transfer the Personal Data to any third party for the provision of the Services;
- 27.2.8 ensure that any personnel required to access the Personal Data are informed of the confidential nature of the Personal Data and comply with the obligations set out in this Condition 27;
- 27.2.9 ensure that none of those personnel publish, disclose or divulge any of the Personal Data to any third party unless directed in writing to do so by the other party;
- 27.2.10 notify the Council immediately if it receives:
 - 27.2.10.1 a request from a Data Subject (as defined in the Data Protection Act 1998) to have access to that Data Subject's Personal Data; or
 - 27.2.10.2 a complaint or request relating to the other party's obligations under Data Protection Law;
- 27.2.11 provide the Council with full co-operation and assistance in relation to any complaint or request made, including by providing the other party with full details of the complaint or request; and
- 27.2.12 not transmit or process Personal Data outside the European Economic Area without the prior written consent of the other party and, where the other party so consents to a transfer, to comply with:
 - 27.2.12.1 the obligations of a Data Controller under the Eighth Data Protection Principle set out in Schedule 1 of the Data Protection Act 1998; and
 - 27.2.12.2 any reasonable instructions notified to it by the other party.

28 Best value

- 28.1 The Provider shall:
 - 28.1.2 not do anything which would cause the Council to be in breach of the Best Value Duty.
 - 28.1.3 act at all times in a manner which is compatible with and corresponds with the Council's Best Value Duty.

28.1.4 in relation to its obligations in the Contract, make arrangements to secure continuous improvement in the way in which the Services are provided, having regard to a combination of economy, efficiency and effectiveness.

29 Freedom of information

29.1 The Provider acknowledges that the Council is subject to the requirements of FOIA and EIR and shall assist and co-operate with the Council (at the Provider's expense) to enable the Council to comply with its obligations under FOIA and EIR. The Provider shall act in accordance with the FOIA, the Codes of Practice, the EIR and any other similar codes of practice or guidance from time to time.

29.2 The Provider shall and shall procure that its Representatives shall:

29.2.2 transfer any Request for Information to the Council as soon as practicable after receipt and in any event within two Business Days of receiving a Request for Information;

29.2.3 provide the Council with a copy of all Information in its possession or power in the form that the Council requires within five Working Days (or such other period as the Council may specify) of the Council requesting that Information; and

29.2.4 provide all necessary assistance as reasonably requested by the Council to enable the Council to respond to a Request for Information within the time for compliance set out in section 10 of FOIA or regulation 5 of EIR.

29.3 The Council shall be responsible for determining (in its absolute discretion) whether any Information:

29.3.2 is exempt from disclosure in accordance with the provisions of FOIA or EIR;

29.3.3 is to be disclosed in response to a Request for Information,

and in no event shall the Provider respond directly to a Request for Information unless expressly authorised to do so in writing by the Council.

29.4 The Provider acknowledges that the Council may be obliged under the FOIA or EIR to disclose Information:

29.4.2 without consulting with the Provider, or

29.4.3 following consultation with the Provider and having taken its views into account.

29.5 Where Condition 29.4.2 applies the Council shall, in accordance with any recommendations issued under any code of practice issued under section 45 of FOIA, take reasonable steps, where appropriate, to give the Provider advanced notice, or failing that, to draw the disclosure to the Provider's attention as soon as practicable after any such disclosure.

30 Transfer of services

30.1 Where the Council intends to continue to procure services equivalent to any or all of the Services after termination or expiry of the Contract, either by

performing them itself or by the appointment of a replacement provider, the Provider shall use all reasonable endeavours to ensure the seamless transition of the Services to the Council or a replacement provider and to ensure that the transition is effected with the minimum of disruption to the Council.

- 30.2 The Provider shall co-operate fully during the transition period and provide full access to all data, documents, manuals, working instructions, report and any information, whether held in electronic or written form, which the Council (acting reasonably) considers necessary.

31 Notice

- 31.1 Any notice to be served on either of the parties hereto by the other shall be sent by pre-paid recorded delivery or first class post to the address of the relevant party as detailed in the Contract or, such other address as notified by one party to the other in writing from time to time.

32 Severance

- 32.1 If any provision of the Contract is declared by any judicial or other competent authority to be void, voidable, illegal or otherwise unenforceable, or indications to that effect are received by either of the parties from any competent authority the parties shall amend that provision in such reasonable manner as achieves the intention of the parties without illegality or at the discretion of the Council it may be severed from the rest of the Contract which shall remain in full force and effect unless the Council in its reasonable discretion decides that the effect of such a declaration is to defeat the original intention of the parties, in which event the Council shall be entitled to terminate the Contract by 10 Business Days' written notice to the Provider.

33 Waiver and accumulation of remedies

- 33.1 The rights and remedies provided by the Contract may be waived only in writing by the relevant Representative in a manner that expressly states that such waiver is intended for, and such waiver shall only be operative with regard to, the specific circumstances referred to.
- 33.2 Unless a right or remedy of the Council is expressed to be an exclusive right or remedy, the exercise of it by the Council is without prejudice to the Council's rights and remedies in equity (including, without limitation, specific performance or injunctive relief), law or under or in connection with the Contract. Any failure to exercise, or any delay in exercising, a right or remedy by either party shall not constitute a waiver of that right or remedy, or of any other rights or remedies.
- 33.3 The Council's rights and remedies under the Contract are cumulative and may be exercisable at any time and, unless otherwise specified in these Conditions, are not exclusive of any right or remedies provided at law, in equity or otherwise.

34 Variations

- 34.1 Subject to Condition 5, neither the Council nor the Provider shall be bound by any variation, waiver of, or addition to the Contract (including the Specification)

unless evidenced in writing and signed by an authorised Representative on their behalf.

35 Assignment or sub-contracting

- 35.1 The Provider shall not assign or transfer its rights or obligations under the Contract or any part thereof to any third party without the Council's prior written consent.
- 35.2 The Provider shall not sub-contract the performance of the Services or any part of them without the Council's prior written consent and any such consent shall not relieve the Provider of any of its obligations under the Contract.
- 35.3 Where the Provider enters into a sub-contract with a third party in connection with the Contract, it shall cause a term to be included in such sub-contract that requires payment to be made of undisputed sums by the Provider to the sub-contractor within a specified period not exceeding 30 days from the receipt of a valid invoice.
- 35.4 The Council may assign, novate, outsource or otherwise dispose of any or all of its rights and obligations under the Contract at any time to any person having the legal capacity, power and authority to become a party to and to perform its obligations, being:
- 35.4.2 a Minister of the Crown pursuant to any order under the Ministers of the Crown Act 1975;
- 35.4.3 any other local authority which has sufficient financial standing or financial resources to perform the obligations; or
- 35.4.4 any other public authority, and
- 35.5 Nothing in these Conditions shall restrict the rights of the Secretary of State to effect a statutory transfer.

36 Law and jurisdiction

- 36.1 The Contract shall be construed and be subject to English law and the exclusive jurisdiction of the English Courts.

37 Rights of third parties

- 37.1 No person other than the Council or the Provider shall have any rights under the Contract and accordingly the Contracts (Rights of Third Parties) Act 1999 shall not apply.

38 Whistleblowing policy

- 38.1 The Provider shall comply with the Council's whistleblowing procedure, which ensures that employees of the Provider are able to bring to the attention of the Council malpractice, fraud and breach of laws on the part of the Provider without fear of disciplinary and other retribution or discriminatory action. The Council's Whistleblowing Policy can be found on the following link: - http://www2.wolverhampton.gov.uk/council/corporate/finance/corruption_fraud/policy.htm

39 The Local Involvement Networks (Duty of Service-Providers to Allow Entry) Regulations 2008

39.1 The Provider shall comply in all respects and at all times with The Local Involvement Networks (Duty of Services Providers to Allow Entry) Regulations 2008 in the provision of the Services under the Contract.

40 Safeguarding

40.1 Before the Provider engages or employs any person in the provision of the Services, or in any activity related to, or connected with, the provision of the Services, the Provider must without limitation, complete:

40.1.2 the Employment Checks; and

40.1.3 such other checks as required by the DBS.

ANNEX 2 - SPECIAL CONDITIONS OF CONTRACT

ANNEX 3 - SCHEDULE OF RATES AND PRICES

[To be inserted from the tender submission]

This section is commercially sensitive
and has been redacted.

ANNEX 4 – SPECIFICATION

12 Civil Parking Enforcement

- 12.1 Wolverhampton City Council requires a Civil Parking Enforcement (CPE) contractor to provide an efficient, competent and high quality enforcement service across the city of Wolverhampton. The service must be carried out in accordance with the Traffic Management Act 2004 (part 6) and the contractor must demonstrate a clear understanding of this legislation and provide evidence of their experience.
- 12.2 The area where Civil Parking Enforcement is required is restricted to the Council administrative area contained within The Road Traffic (Permitted Parking Area and Special Parking Area) (City of Wolverhampton) Order 2006.
A copy is available from the legislation.gov.uk website, Contractors must familiarise themselves with this document and the provisions contained within.
- 12.3 The Contractor will provide enforcement services within the City of Wolverhampton boundary issuing Penalty Charge Notices (PCNs). This will include all stretches of Public Highway, and the Councils 31 Surface Car Parks, 13 of which are Pay and Display. A map showing the 5 Traffic Regulation Order areas and list of all streets in Wolverhampton where a Traffic Regulation Order/restriction applies is provided in Appendix 2 and 3.
- 12.4 A Resident Parking Scheme is in operation for a Matchday Parking Scheme only. A list of streets in the Matchday Parking Zones is provided in Appendix 4. A full Residents Parking Scheme is not currently in operation but is being consulted upon.
- 12.5 A Pay by Phone service is in operation (RingGo) for off-street car parks, the contractor will monitor the system on-line to ensure that payment has been made and use appropriate GPRS technology to monitor payments for parked vehicles and enforce as appropriate.
- 12.6 Throughout the duration of the contract the Council reserves the right to enact new Traffic Regulation Orders and the Contractor will be required to enforce these new restrictions within the established deployment schedule.
- 12.7 The Contractor will pay the Council the non-discounted value for all incorrectly issued PCNs, unless the invalid PCN is removed by the Civil Enforcement Officer (CEO) and reissued correctly. In these circumstances should the driver return prior to the issue of a new PCN, the Contractor will pay the Council the non-discounted value of the PCN.

13 Hours of Operation and Establishment Arrangements

- 13.1 The general hours of deployment are 8am to 9pm Monday to Saturday with reduced deployment of 9am to 3pm required on Sundays and Bank Holidays. However, an extension of these core hours may be required on an ad-hoc basis.

- 13.2 The successful contractor will be responsible to the Councils Parking Services Manager.
- 13.3 13 CEO's are required to be deployed each day Monday to Saturday during the core hours and 3 CEO's are to be deployed on Sundays and Bank Holidays.
- 13.4 A flexible 6 patrol beat arrangement is required for the foot and bicycle patrols utilising a mixture of on foot and bicycle CEO's. These Beats are to cover Wolverhampton City Centre, Tettenhall, Wednesfield, Penn and Bilston. A 7th Beat is to be covered by a moped and will cover the remaining locations that are less accessible by on foot CEO's. The successful contractor is to provide and maintain the bicycles and moped, with alternatives being supplied in the event of a breakdown.
- 13.5 The management of Parking restrictions for events and the placing of cones upon request is required on an ad-hoc basis. A suitable vehicle, for example, a 7 seater, is required for the transportation of CEO's and cones. This vehicle is to be maintained, and an alternative vehicle to be supplied in the event of a breakdown.
- 13.6 The Councils CCTV enforcement car is in "unmanned" operation, Monday to Saturday covering 26 beats across the city. The contractor will supply 3 suitably qualified drivers only to cover the service requirements.
- 13.7 Car Park Operatives will be required on an ad-hoc basis for cover on the Councils Civic Centre car park, 48 hour notice will be provided if Monday to Friday, and 5 days' notice for weekend cover. An Identification Badge must be provided and worn with the contractor and Wolverhampton logo. No enforcement duties are required; the role is a security attended presence on an underground parking facility.
- 13.8 All contracted staff must be fully trained to City & Guilds Parking Enforcement Officers TMA1950 (to include conflict management).
- 13.9 It is the responsibility of the contractor to ensure that all CEO's and car park security staff are subject to full DBS checks (previously CRB checks) before being deployed and must have full DBS (CRB) clearance. Throughout the duration of the contract, the contractor will be required to provide regular evidence that such checks have been carried out for all contractors deployed in Wolverhampton
- 13.10 CEO's may occasionally be loaned to help out at other Local Authorities, e.g. Walsall Metropolitan Borough Council, including for training purposes.

14 Equipment Required/Supplied by Contractor

- 14.1 The Contractor must at all times ensure the deployed CEO's are fully equipped to complete the duties required. The Council will not pay for staff time where failure to deploy staff is due to equipment shortages. The equipment required is as follows:
- 14.1.1 Conventional radios or mobile communication. Any support infrastructure for these, such as base station, power supplies, charging units, must also be provided.

- 14.1.2 Mobile Hand Held Computers (HHC) will be required for the issuance of PCNs and Mobile printers will be required to print the PCNs.
- 14.1.3 PCN stationery including PCN rolls and PCN carriers.
- 14.1.4 A digital camera and associated media cards.
- 14.1.5 A pocket book which must include suitable all weather carrier and pens.
- 14.2 All CEO's are required to have appropriate uniforms and all associated protective and safety equipment. Please refer to Appendix 5 for full details on the uniforms. The Parking Services Manager will check and approve the uniforms with the successful contractor prior to commencement of contract.
- 14.3 The stationery required for the PCNs must be sent to the Parking Services Manager for proof reading before printing.
- 14.4 All time driven equipment is to be calibrated correctly.
- 14.5 Some CEO's will require deployment as mobile enforcement units. Transport must be provided by the Contractor and be suitably maintained, safe and clean at all times. All vehicles must hold valid insurance, MOT and Vehicle License.
- 14.6 The Contractor will undertake directly any required maintenance or support agreements from third party suppliers to ensure all equipment and supporting infrastructure (where needed) is operational. Copies of these agreements are to be forwarded to the Council at the commencement of the contract.
- 14.7 GPS tracking is required for all CEO's and vehicles and must be provided by the contractor.

15 Conduct

- 15.1 All staff will be displaying the Council logo and be in the service of the Council. As the conduct of enforcement staff has a direct impact on the reputation of the Council the following conditions must be adhered to:
 - 15.1.1 All staff must provide their unique identification number to any member of the public when requested, without exception.
 - 15.1.2 All staff must at all times be dressed in the appropriate uniform while on duty. This uniform must be clean and in good condition.
 - 15.1.3 All CEO's, at all times, must display their unique identification number, this number must not be covered by any item of clothing.
 - 15.1.4 All staff must not use offensive, impolite or rude language, or gestures while on duty.
 - 15.1.5 The use of personal electronic equipment is not permissible while on duty, no

matter the reason. This will include cameras, video/voice recorders, personal computers, laptop computers, portable tablets, personal media players, Bluetooth headsets and personal mobile phones. Should there be specific need for a member of staff to use a personal mobile phone while on duty, this must be agreed by the Council.

15.1.6 No member of staff should enter any shop, restaurant or public facility other than necessary to perform their duties or on an authorised break while displaying either the Council Logo or their unique identification number.

15.1.7 While on duty either as a Civil Enforcement Officer or as a Car Parks Operative no officer shall smoke or consume food or drink while on patrol/duty.

If there is a breach of any of these conditions then, at the Councils request, the Contractor will be required to permanently remove the offending individual from service within the Council operation. The Contractor will not pass on any expense relating or arising from such action. In less severe instances, and at the Councils discretion, the Council may withhold a payment for part or a whole shift.

15.2 The Contractor will be required to produce a full code of conduct for all staff, which must in part be based on the details contained within this specification.

15.3 The Council reserves the right to instruct the Contractor to remove any member of staff, without consequence. The Council will provide the reason for the request and the Councils decision is final.

16 Professional Standards and IT

16.1 The successful contractor must be a member of the British Parking Association (BPA) and the Security Industry Authority (SIA) Approved Contractors Scheme (ACS). The successful contractor will be required to show evidence that they hold the appropriate certification.

16.2 The successful contractor must ensure that staff are looked after and protected and that they have a high level of welfare due to the sensitive nature of the business.

16.3 All back office functions in regard to the progression of PCN's and parking administration is undertaken by the Council. The successful contractor must be fully conversant, including a high level of knowledge, with the Chipside software, the IT system In operation at the Council.

16.4 Wolverhampton City Council is committed to the use of innovative technology to ensure the enforcement service is future proof, efficient and cost effective. The successful contractor will share and demonstrate this commitment.

16.5 Tenderers should note that the Council is looking to introduce more innovative technologies during the course of the contract, such as using Live Hand Held Computers with GPRS. It should be noted that this may reduce the number of CEO's

required.

17 Continuity

- 17.1 A continuity plan that includes fall back arrangements for the loss or prolonged interruption of the network provision to facilitate uploads or transfer of data is required.

18 TUPE

18.1 Transferring employees

The Council envisages that the staff working on the current service shall transfer to the Contractor or its subcontractors, under TUPE along with the Services. These employees are currently employed by:

- The Incumbent supplier (Third Party Employees).

Provisional lists of the Third-Party Employees are contained in Appendix 6 (a and b).

Tenderers' pricing models must include the costs associated with the TUPE transfer of these employees. If the costs associated with a TUPE transfer (including pensions costs) are subsequently found to be lower than envisaged, the Service Provider shall make a corresponding reduction in the contract price.

18.2 Pension requirements

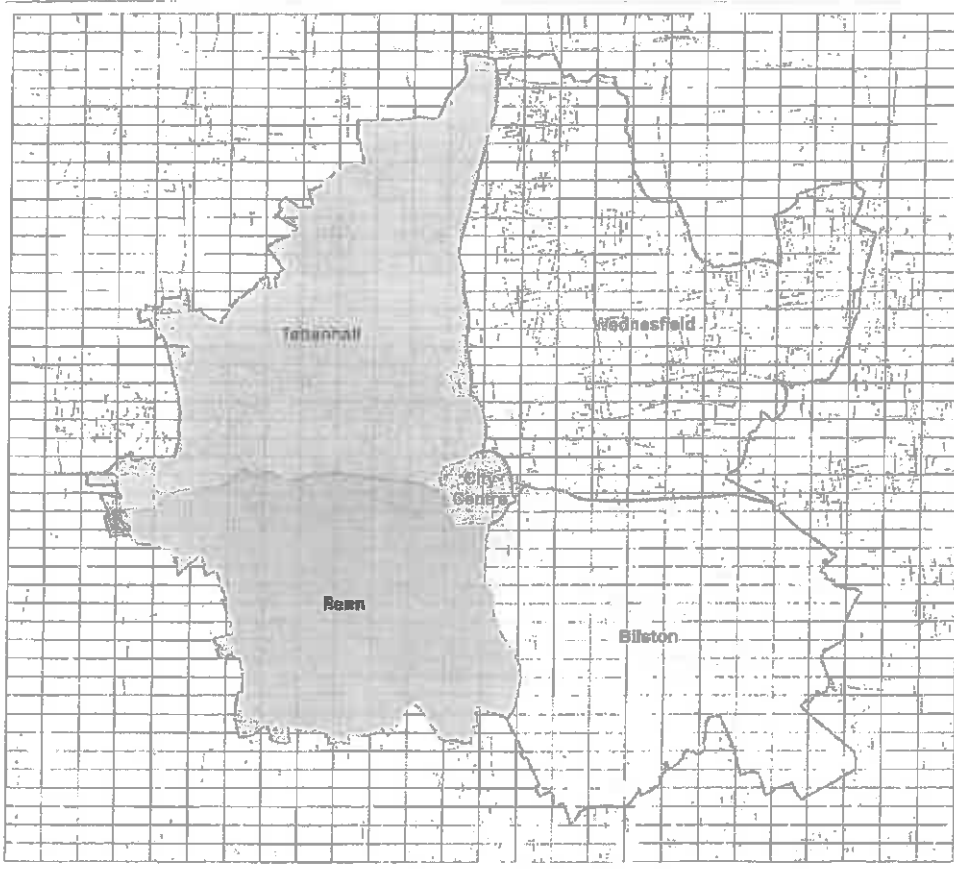
Employees transferring from the incumbent provider, APCOA who previously transferred from the Council and are either members of or eligible for membership of Local Government Pension Scheme must be offered appropriate pension provision.

In accordance with the *Cabinet Office: Statement of Practice on Staff Transfers in the Public Sector*, it is a condition of the Contract that the new employer offers these employees membership of a pension scheme which has been certified by the Government Actuary's Department (GAD) as broadly comparable to the Local Government Pension Scheme.

The Council must see a copy of the GAD certificate before the transfer date. In addition, the costs and terms applicable to the bulk transfer of accrued benefits must be clearly provided for in the Tender.

Tenderers are asked to include indicative costings of their proposed pension provisions.

Appendix 2 - Map of Traffic Regulation Orders



WOLVERHAMPTON CITY COUNCIL
WAITING RESTRICTIONS
- Overview of Areas



Scale - 1:45000

Produced from Ordnance Survey 1:250
mapping with permission of the Controller of Her
Majesty's Stationary Office
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proceedings.

All Restrictions

Bilston

Albany Crescent

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

All Saints Road

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Anchor Lane

No Waiting At Any Time/No Loading At Any Time

Anchor Lane-to-Black Country Route Access Road (Unnamed)

No Waiting At Any Time/No Loading At Any Time

Arthur Street

No Waiting At Any Time

Ash Street

No Waiting Mon-Sat 8.30am-6.30pm

Ashley Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting Mon-Fri 8am-9.30am & 2pm-4.30pm

Bankfield Road

No Waiting At Any Time

Batchcroft

No Waiting At Any Time

Bath Street

No Waiting 8am-7pm

No Waiting At Any Time

Beccles Drive

No Waiting At Any Time

Beldray Road

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Bell Street

No Waiting At Any Time

Bellevue Street

No Waiting At Any Time

Bevan Avenue

No Waiting At Any Time

Bilston Road

Limited Waiting 1 Hour No Return 2 Hours

Loading Only

No Stopping At Any Time Except Buses

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Fri 8am-6.30pm

Birmingham New Road

No Waiting At Any Time

Birmingham Road

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Bow Street

No Waiting At Any Time

All Restrictions

Bilston

Bowdler Road

No Waiting At Any Time

Bowen Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Birmingham New Road Service Road

No Waiting At Any Time

Broad Lanes

No Waiting At Any Time

Broad Street

No Waiting 8am-7pm

No Waiting At Any Time

No Waiting Mon-Sat 8am-7pm

Brook Street

No Waiting At Any Time

Buller Street

No Waiting At Any Time

Bunkers Hill Lane

No Waiting At Any Time

Byrne Road

No Waiting At Any Time

Cable Street

No Waiting At Any Time

Caledonia Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Caledonia Street

No Waiting At Any Time

Carder Crescent

No Waiting At Any Time

Cartwright Road

No Waiting At Any Time

Cartwright Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Fri 8am-6pm

No Waiting Mon-Sat 8.30am-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Cemetery Road

No Waiting At Any Time

Central Avenue

No Waiting At Any Time

Chapel Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Chillington Fields

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 7am-7pm

All Restrictions

Bilston

Chillington Street

No Waiting At Any Time

Church Street

Disabled Badge Holders Only 3 Hours Mon-Sat 8.30am-6pm

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8am-6.30pm

Loading Only Mon-Sat 8am-6.30pm

No Waiting 8am-8pm

No Waiting At Any Time/No Loading Mon-Sat 10am-4pm

Claremont Street

No Waiting At Any Time

Cleveland Road

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

Cockshutts Lane

No Waiting 8pm-8am

No Waiting At Any Time

Commercial Road

No Waiting At Any Time

No Waiting Mon-Fri 10am-4pm

No Waiting Mon-Sat 8.30am-6.30pm

No Waiting Mon-Sat 9.30am-6.30pm

Commercial Street

No Waiting At Any Time

Cooper Street

No Waiting At Any Time

Court Road

No Waiting At Any Time

Cousins Street

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

Craven Street

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

Croft Road

No Waiting At Any Time

Cross Street

No Waiting At Any Time

Culwick Street

No Waiting At Any Time

No Waiting Mon-Sat 5am-10am/No Loading 5am-10am (except to premises)

Curzon Street

No Waiting At Any Time

Darlaston Lane

No Motor Vehicle Parking on Verge or Footway

Dartmouth Street

No Waiting At Any Time

Delhurst Avenue

No Waiting At Any Time

All Restrictions

Bilston

Dilloways Lane

No Waiting At Any Time

Dimmock Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Dixon Street

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Dock Meadow Drive

No Waiting At Any Time

Dovedale Road

No Motor Vehicle Parking on Verge or Footway

No Waiting At Any Time

Dover Street

No Waiting At Any Time

Dudley Street

Limited Waiting 2 Hours No Return 1 Hour Mon-Sat 8am-6.30pm

No Waiting At Any Time

Duke Street

No Waiting At Any Time

No Waiting Mon-Fri 10am-4pm

Eagle Street

No Waiting At Any Time

East Park Way

No Waiting At Any Time

East Street

No Waiting At Any Time

No Waiting Mon-Fri 10am-4pm

Edale Close

No Waiting At Any Time

Edward Street

No Waiting At Any Time

Elm Avenue

No Waiting At Any Time

Elm Farm Road

No Waiting At Any Time

Ettingshall Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Fri 8am-9.30am & 2.30pm-4.30pm

Evans Street

No Waiting At Any Time

Fellows Road

No Waiting Mon-Fri 8am-9.30am & 2pm-4.30pm

Field Street

No Waiting At Any Time

All Restrictions

Bilston

Fleet Street

Disabled Badge Holders Only 3 Hours Mon-Sat 8.30am-6pm
No Waiting At Any Time

Florence Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Foggatt Road

No Waiting At Any Time

Foggatt Road

No Waiting Mon-Fri 8am-9.30am & 2pm-4.30pm

Foster Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting At Any Time

Fraser Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting Mon-Fri 8am-9.30am & 2pm-4.30pm

Gordon Street

No Waiting At Any Time

Gorge Road

No Waiting 8am-8pm

Gozzard Street

No Waiting At Any Time

Granville Street

No Waiting At Any Time

Green Lanes

No Waiting At Any Time

Green Park Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting Mon-Fri At Any Time

Greencroft

Disabled Badge Holders Only 3 Hours Mon-Sat 8.30am-6pm
No Waiting At Any Time

Grove Street

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Hadley Road

No Waiting At Any Time

Hailes Park Close

No Waiting At Any Time

Hall Street

No Stopping Except Taxis
No Waiting 8am-7pm

Here Street

No Waiting At Any Time

Hargreaves Street

No Waiting Mon-Fri 8am-6.30pm

Hartshorn Street

Limited Waiting 2 Hours No Return 1 Hour Mon-Sat 8am-6.30pm
No Waiting 8am-8pm
No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

All Restrictions

Bilston

Hateley Drive

No Waiting At Any Time

Hickman Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting Mon-Sat 5am-10am/No Loading 5am-10am (except to premises)

Hickman Road

No Waiting At Any Time/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

Hickman Street

No Waiting At Any Time

High Street

No Waiting 8am-8pm

No Waiting At Any Time/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

Highfield Avenue

No Waiting At Any Time

Highfields Road

No Waiting 7pm-8.30am/Limited Waiting 1 Hour No Return 1 Hour 8.30am-7pm

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Hill Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Hill Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Hollington Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Holloway Street

No Waiting Mon-Fri 8am-6.30pm

Homers Fold

Disabled Badge Holders Only 3 Hours Mon-Sat 8.30am-6pm

No Waiting At Any Time

Horseley Fields

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Hospital Street

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Howard Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Hurst Road

No Waiting 8am-8pm

Jenner Street

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm

Johnson Street

No Waiting At Any Time

All Restrictions

Bilston

Kent Road

No Waiting At Any Time

Lambeth Road

No Waiting Mon-Fri At Any Time

Lane Street

No Waiting Mon-Sat 8.30am-6.30pm

Lawnswood Avenue

No Waiting At Any Time

Lever Street

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Lewis Street

No Waiting At Any Time

Lichfield Street

No Waiting 8am-8pm

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Linton Croft

No Waiting 8am-7pm

Lonsdale Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Lord Street West

No Waiting Mon-Sat 8.30am-6.30pm

Lower Horseley Fields

No Stopping At Any Time Except Buses

No Waiting At Any Time

Lower Walsall Street

No Waiting At Any Time

Major Street

No Waiting At Any Time

Malins Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Manor Road

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Marshall Road

No Waiting At Any Time

Martin Street

No Waiting At Any Time

Maxwell Road

No Waiting At Any Time

Meadow Lane

No Waiting At Any Time

Middle Cross

No Stopping At Any Time Except Buses

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Mill Croft

No Waiting At Any Time

Mill Street

No Waiting At Any Time/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

All Restrictions

Bilston

Milfields Road

- No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm
- No Waiting At Any Time/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm
- No Waiting Mon-Sat 8am-6.30pm/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

Moseley Road

- No Waiting At Any Time
- No Waiting At Any Time/No Loading 8.30am-9.30am & 5pm-6.30pm
- No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Mount Pleasant

- No Waiting At Any Time
- No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Mount Road

- No Waiting At Any Time

Mountford Lane

- No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
- No Waiting At Any Time
- No Waiting Mon-Fri 8am-9.30am & 2pm-4.30pm

Myatt Avenue

- No Waiting At Any Time

Napier Road

- No Waiting At Any Time

Navigation Street

- No Waiting At Any Time
- No Waiting Mon-Sat 8.30am-6.30pm

Nettlefolds Way

- No Waiting At Any Time

New Street

- No Waiting At Any Time

Newman Avenue

- No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Old Stowheath Lane

- No Waiting At Any Time

Oxford Street

- Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm
- No Waiting At Any Time
- No Waiting Mon-Sat 8am-7pm

Parkfield Crescent

- No Waiting At Any Time

Parkfield Road

- No Waiting At Any Time
- No Waiting At Any Time/No Loading At Any Time
- No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Parkfield Road (southern spur)

- No Waiting At Any Time

Peascroft Lane

- No Waiting At Any Time

Phoenix Street

- No Waiting At Any Time

All Restrictions

Bilston

Pinfold Street

Limited Waiting 2 Hours No Return 1 Hour Mon-Sat 8am-6.30pm
Loading Only Mon-Sat 8am-6.30pm
No Waiting 8am-7pm
No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Pipes Meadow

No Waiting At Any Time

Plascom Road

No Waiting At Any Time/No Loading Mon-Sat 7am-7pm

Portway Road

No Waiting At Any Time

Powlett Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm
No Waiting At Any Time

Prospect Street

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Prosser Street

No Waiting 8am-7pm

Prouds Lane

Limited Waiting 2 Hours No Return 1 Hour Mon-Sat 8am-6.30pm
No Stopping At Any Time Except Buses
No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting At Any Time
No Waiting Mon-Fri 8am-9.30am & 2pm-4.30pm

Raby Street

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm
No Waiting At Any Time

Railway Street

No Waiting At Any Time

Regent Street

No Waiting At Any Time

Rookery Road

No Waiting At Any Time

School Drive

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Shakespeare Street

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm
No Waiting Mon-Sat 8.30am-6.30pm

Shale Street

No Waiting At Any Time/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

Sharrocks Street

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm
No Waiting Mon-Fri 10am-4pm

Short Street

No Waiting Mon-Fri 8am-6pm

All Restrictions

Bilston

Smith Street

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

Smith Street Service Road

No Waiting At Any Time/No Loading At Any Time

Spring Road

No Waiting At Any Time

Springvale Avenue

No Waiting At Any Time

Springvale Way

No Waiting At Any Time

St James Street

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm

St Matthew Street

No Waiting At Any Time

Stafford Street

No Waiting At Any Time

Steelhouse Lane

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm

Stonefield Road

No Waiting At Any Time

Stowheath Lane

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Stubbington Close

No Waiting At Any Time

Sutherland Avenue

No Waiting At Any Time

Sutherland Place

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

Tame Street

No Waiting At Any Time

Tarmac Road

No Waiting Mon-Sat 8am-6.30pm/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

Thompson Avenue

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Thompson Street

No Waiting 8am-7pm

No Waiting At Any Time/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

Thornor Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

All Restrictions

Bilston

Union Street

No Waiting At Any Time/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

Unnamed Service Road for Nos. 84 to 124, Hurst Road

No Waiting 8am-8pm

Uplands Road

No Waiting At Any Time

Vaughan Road

No Stopping Mon-Fri 8am-9.30pm & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Vicarage Road

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

Villiers Avenue

No Waiting At Any Time

Villiers Square

No Waiting Mon-Fri 8am-9.30am & 2pm-4.30pm

Vulcan Road

No Waiting At Any Time

Waite Road

No Waiting At Any Time

Wallace Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Walsall Street

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8am-6.30pm

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm

No Waiting Mon-Sat 8am-7pm

Waiter Road

No Stopping Mon-Fri 8am-9.30pm & 3pm-4pm on School Entrance Markings

Ward Street

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm

Warwick Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

Wassell Road

No Waiting At Any Time

No Waiting Mon-Fri 8am-9.30am & 2pm-4.30pm

Wellington Road

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Westfield Road

No Waiting Mon-Fri At Any Time

All Restrictions

Bilston

Wharf Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting Mon-Fri 10am-4pm

Willenhall Road

No Stopping At Any Time Except Buses

No Waiting At Any Time

No Waiting At Any Time/No Loading 8.30am-9.30am & 5pm-6.30pm

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting At Any Time/No Loading Mon-Sat 7am-7pm

Willenhall Road (service road between East Park Way and Hurstbourne Crescent)

No Waiting At Any Time

Windsor Road

No Waiting At Any Time

Wolsley Road

No Waiting Mon-Fri At Any Time

Wolverhampton Street

No Waiting At Any Time/No Loading Mon-Sat 8am-9.30am & 4.30pm-6.30pm

Wood Street

No Waiting At Any Time

Woodcross Lane

No Waiting At Any Time

Woodcross Street

No Waiting At Any Time

Wright Street

No Waiting At Any Time

York Street

No Waiting At Any Time

No Waiting Mon-Fri 10am-4pm

All Restrictions

City Centre

Bell Street

Loading Area. No Waiting Except By Permitted Vehicles
No Waiting At Any Time
No Waiting At Any Time/No Loading At Any Time
No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm
Pay & Display Mon-Sat 8.30am-6pm

Berry Street

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm
Pay & Display Mon-Sat 8.30am-6pm

Bilston Street

Disabled Badge Holders Only. Maximum Stay 3 Hours
No Waiting At Any Time/No Loading At Any Time
No Waiting At Any Time/No Loading Mon-Fri 11am-3pm; Sat 10am-5pm
No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Bilston Street Island

No Waiting At Any Time

Birch Street

Motorcycle Parking
No Waiting At Any Time
Pay & Display Mon-Sat 8.30am-6pm

Blossom's Fold

Disabled Badge Holders Only. Maximum Stay 3 Hours
No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 11am-3pm; Sat 10am-5pm

Bond Street

No Waiting At Any Time
Pay & Display Mon-Sat 8.30am-6pm

Broad Street

No Stopping At Any Time Except Buses
No Waiting 8am-6pm/Loading Only 30 Mins No Return 2 Hours
No Waiting At Any Time/No Loading 8.30am-9.30am & 5pm-6.30pm
No Waiting At Any Time/No Loading At Any Time

Castle Street

Disabled Badge Holders Only. Maximum Stay 3 Hours
No Stopping Except Taxis
No Waiting At Any Time
No Waiting Mon-Sat 8.30am-6pm
Pay & Display Mon-Sat 8.30am-6pm

Castle Yard

No Waiting At Any Time

Chapel Ash Island

No Waiting At Any Time

Cheapside

Disabled Badge Holders Only. Maximum Stay 3 Hours 6.00am-6.30pm
No Waiting At Any Time/No Loading Mon-Fri 11am-3pm; Sat 10am-5pm

Chubb Street

No Stopping Except Taxis
No Waiting At Any Time

All Restrictions

City Centre

Church Street

No Waiting 8.30am-6.30pm

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

Clarence Road

No Waiting At Any Time

Pay & Display Mon-Sat 8.30am-6pm

Clarence Street

No Waiting At Any Time

Pay & Display Mon-Sat 8.30am-6pm

Cleveland Passage

No Waiting At Any Time

Cleveland Street

Disabled Badge Holders Only. Maximum Stay 3 Hours

Loading Only

Loading Only Mon-Sat 8am-6.30pm

Motorcycle Parking

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

Corporation Street

Loading Only

No Waiting At Any Time

Permit Holders Only

Darlington Street

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Dudley Street

No Waiting At Any Time/No Loading Mon-Sat 9.30am-4pm

Exchange Street

Disabled Badge Holders Only. Maximum Stay 3 Hours

No Waiting At Any Time/No Loading Mon-Fri 11am-3pm; Sat 10am-5pm

Fold Street

No Waiting At Any Time

Fryer Street

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Garrick Street

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

George Street

No Waiting At Any Time

Pay & Display Mon-Sat 8.30am-6pm

King Street

No Waiting At Any Time/No Loading Mon-Sat 9.30am-4pm

Lich Gates

Disabled Badge Holders Only. Maximum Stay 3 Hours

No Waiting At Any Time/No Loading Mon-Fri 11am-3pm; Sat 10am-5pm

Lichfield Passage

No Waiting At Any Time/No Loading Mon-Fri 11am-3pm; Sat 10am-5pm

Lichfield Street

Loading Place for Purpose Built Security Vehicles

No Stopping Except Taxis

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting At Any Time/No Loading Mon-Sun 9.30am-4.30pm

All Restrictions

City Centre

Little's Lane

No Waiting At Any Time

Little Brickkiln Street

No Waiting At Any Time

London Place

No Waiting At Any Time

Pay & Display Mon-Sat 8.30am-6pm

Long Street

No Waiting 8.30am-6.30pm

No Waiting At Any Time

Market Street

Disabled Badge Holders Only. Maximum Stay 3 Hours

No Stopping Except Taxis

No Waiting At Any Time Except Taxis 11pm-6am/No Loading Mon-Sat 8.30am-9.30pm & 5pm-6.30pm

No Waiting At Any Time/No Loading At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Mitre Fold

No Waiting At Any Time

Pay & Display Mon-Sat 8.30am-6pm

North Street

Disabled Badge Holders Only. Maximum Stay 3 Hours

Loading Only Mon-Sat 8am-6.30pm

No Stopping Except Taxis

No Waiting At Any Time

No Waiting At Any Time Except Taxis 11pm-6am

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

Old Hall Street

No Waiting At Any Time

Paternoster Row

No Waiting 6pm-8.30am/Pay & Display Mon-Sat 8.30am-6pm

No Waiting At Any Time

Peel Street

Loading Only

No Waiting At Any Time/No Loading At Any Time

Pay & Display Mon-Sat 8.30am-6pm

Penn Road Island

No Waiting At Any Time

Piper's Row

No Stopping At Any Time Except Buses

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pitt Street

Disabled Badge Holders Only. Maximum Stay 3 Hours

Loading Only

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Princess Alley

No Waiting At Any Time

Princess Street

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

All Restrictions

City Centre

Queen Square

No Stopping Except Taxis 6pm-3am/Loading Place for Purpose Built Security Vehicles 3am-6pm
No Waiting At Any Time/No Loading Mon-Sun 9.30am-4.30pm

Queen Street

Disabled Badge Holders Only. Maximum Stay 3 Hours
No Waiting At Any Time
No Waiting At Any Time/No Loading At Any Time
No Waiting At Any Time/No Loading Mon-Sat 9.30am-4pm
No Waiting Mon-Sat 8.30am-6pm
Pay & Display Mon-Sat 8.30am-6pm

Railway Drive

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Railway Street

Disabled Badge Holders Only
No Waiting At Any Time
Pay & Display Mon-Sat 8.30am-6pm

Red Lion Street

No Waiting At Any Time
Pay & Display Mon-Sat 8.30am-6pm

Ring Road St Andrew's

No Waiting At Any Time

Ring Road St David's

No Waiting At Any Time

Ring Road St George's

No Waiting At Any Time

Ring Road St John's

No Waiting At Any Time

Ring Road St Mark's

No Waiting At Any Time

Ring Road St Patrick's

No Waiting At Any Time

Ring Road St Peter's

No Waiting At Any Time

Salop Street

Loading Only
No Waiting At Any Time
No Waiting At Any Time/No Loading At Any Time
No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm
Pay & Display Mon-Sat 8.30am-6pm

School Street

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm
Pay & Display Mon-Sat 8.30am-6pm

Short Street

No Waiting At Any Time

Skinner Street

Loading Only
No Waiting At Any Time
No Waiting At Any Time/No Loading At Any Time

Snow Hill

Loading Only Mon-Sat 8am-6.30pm
No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

All Restrictions

City Centre

St George's Parade

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

St John's Square

No Waiting At Any Time

Pay & Display Mon-Sat 8.30am-6pm

St John's Street

No Waiting At Any Time

St Mary's Street

No Waiting At Any Time

Stafford Street

No Waiting At Any Time/No Loading 8.30am-9.30am & 5pm-6.30pm

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

Summer Row

Disabled Badge Holders Only. Maximum Stay 3 Hours

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

Tempest Street

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6pm

Pay & Display Mon-Sat 8.30am-6pm

Temple Street

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

Thornley Street

No Waiting At Any Time

Pay & Display Mon-Sat 8.30am-6pm

Tower Street

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

Pay & Display Mon-Sat 8.30am-6pm

Townwell Fold

No Waiting At Any Time

Victoria Passage

Motorcycle Parking

No Waiting At Any Time

Victoria Square

No stopping/No loading at any time except buses

No Waiting At Any Time/No loading Mon - Sat 8.30am - 4pm

Victoria Street

Disabled Badge Holders Only. Maximum Stay 3 Hours

Loading Only Mon-Sat 8am-6.30pm

No Stopping Except Taxis

No Waiting At Any Time/No Loading Mon-Fri 11am-3pm; Sat 10am-5pm

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

All Restrictions

City Centre

Waterloo Road

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Sat 2pm-6.30pm; Pay & Display Mon-Sat 8.30am-2pm

Pay & Display Mon-Sat 8.30am-6pm

Westbury Street

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

Whealers Fold

No Waiting At Any Time

Whitmore Street

No Waiting At Any Time

Woolpack Alley

No Waiting At Any Time/No Loading Mon-Sat 9.30am-4pm

Woolpack Street

No Waiting At Any Time/No Loading Mon-Sat 9.30am-4pm

Worcester Street

Loading Only

Motorcycle Parking

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

Wulfruna Street

Disabled Badge Holders Only

Loading Only

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Pay & Display Mon-Sat 8.30am-6pm

Permit Holders Only Mon-Sat 8.30am-6pm

All Restrictions

Penn

Alexandra Road

No Waiting At Any Time

Alexandra Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

Argyle Road

No Waiting At Any Time

Ashfield Road

No Waiting At Any Time

Ashland Street

No Waiting At Any Time

Aspen Way

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Aston Street

No Waiting At Any Time

Baggott Street

No Waiting At Any Time

Bagridge Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Bell Place

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Benson Avenue

No Waiting At Any Time

Bhylls Lane

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

Billy Wright Close

No Waiting At Any Time

No Waiting Mon-Fri 8am-9.30am & 2pm-4.30pm

Bingley Street

No Waiting At Any Time

Birches Barn Road

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Bloomsbury Street

No Waiting At Any Time

Boundary Way

Temporary No Waiting At Any Time

Brandon Park

No Waiting At Any Time

Bridgnorth Road

No Waiting At Any Time

Bristol Street

No Waiting At Any Time

All Restrictions

Penn

Broad Lane

No Waiting At Any Time

Broadway

No Waiting Mon-Fri 6pm-Midnight; Sat & Sun 11.30am-2.30pm & 6pm-Midnight

Bromley Place

No Waiting At Any Time

Bromley Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Bruford Road

No Waiting At Any Time

Buckley Road

No Waiting At Any Time

Burleigh Road

No Waiting At Any Time

Carlton Road

No Waiting At Any Time

Castlecroft Avenue

No Waiting At Any Time

Castlecroft Lane

No Waiting Mon-Fri 6pm-Midnight; Sat & Sun 11.30am-2.30pm & 6pm-Midnight

Castlecroft Road

No Waiting At Any Time

Chapel Street

No Waiting At Any Time

Chequerfield Drive

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Chetwynd Road

No Waiting At Any Time

Church Lane

No Waiting At Any Time

Church Road

No Waiting At Any Time

Church Street

No Waiting At Any Time

Claremont Road

No Waiting At Any Time

Claverley Drive

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-7pm

Clayton Close

No Waiting Mon-Sat 8.30am-6.30pm

Clifton Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Coalway Avenue

No Waiting At Any Time

Coalway Lane

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

All Restrictions

Penn

Coalway Road

No Waiting At Any Time

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Colway Road

No Waiting At Any Time

Cooke Street

No Waiting Mon-Sat 8.30am-6.30pm

Copthorne Road

No Waiting At Any Time

Crawford Road

No Waiting At Any Time

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Cross Street South

No Waiting At Any Time

Cyprus Street

No Waiting At Any Time

Dale Street

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

Dafton Street

No Waiting At Any Time

Dobbs Street

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Drayton Street

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Dudley Road

Limited Waiting 2 Hours No Return 1 Hour Mon-Sat 8am-6.30pm

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Duke Street

No Waiting At Any Time

Duncan Street

Ambulance Parking Only

No Waiting At Any Time

Fern Road

No Waiting Mon-Sat 8.30am-6.30pm

Finchfield Hill

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting Mon-Fri 6pm-Midnight; Sat & Sun 11.30am-2.30pm & 6pm-Midnight

Finchfield Hill (service road fronting Nos. 1-21, Finchfield Hill)

No Waiting Mon-Fri 6pm-Midnight; Sat & Sun 11.30am-2.30pm & 6pm-Midnight

Finchfield Lane

No Waiting Mon-Sat 8am-6.30pm

Finchfield Road

No Waiting At Any Time

Finchfield Road West

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting 8am-6pm

No Waiting At Any Time

All Restrictions

Penn

Fowler Street

No Waiting At Any Time

Frederick Street

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

Goldthorn Hill

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Goldthorn Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Gralseley Hill

No Waiting Mon-Sat 8.30am-6.30pm

Gralseley Row

No Waiting Mon-Sat 8.30am-6.30pm

Gralseley Street

No Waiting At Any Time

Great Brickkiln Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

Hallet Drive

No Waiting At Any Time

Harley Street

No Waiting At Any Time

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Hawthorne Road

No Waiting At Any Time

Herrick Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

Holly Grove

No Waiting At Any Time

Inglewood Avenue

No Waiting At Any Time

Jeddo Street

No Waiting At Any Time

Jeffcock Road

No Waiting At Any Time

Knox Road

No Waiting At Any Time

Langley Gardens

No Waiting At Any Time

Langley Road

No Waiting Mon-Sat 8am-6.30pm

Lee Road

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

All Restrictions

Penn

Leasowes Drive

No Waiting At Any Time

Lime Street

No Waiting At Any Time

Linden Lea

No Waiting At Any Time

No Waiting At Any Time and No Waiting Mon-Fri 8am-9.30am & 2.30pm-4.30pm

Lonsdale Road

No Waiting At Any Time

Lord Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Lower Villiers Street

No Waiting Mon-Sat 8.30am-6.30pm

Lyndhurst Road

No Waiting At Any Time

Mander Street

No Waiting At Any Time

Manlove Street

No Waiting At Any Time

Maple Road

No Waiting Mon-Sat 8.30am-6.30pm

Marston Road

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Mason Street

No Waiting At Any Time

Merridale Avenue

No Waiting At Any Time

Merridale Gardens

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Merridale Lane

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Merridale Road

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Merridale Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

Merridale Street West

No Waiting At Any Time

Moat Street South

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

New Street

No Waiting At Any Time

Oak Hill

No Waiting At Any Time

All Restrictions

Penn

Oak Street

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Oaklands Road

No Waiting At Any Time

No Waiting Mon-Wed 8.30am-6.30pm

No Waiting Thu-Sat 8.30am-6.30pm

Oaks Crescent

No Waiting Mon-Sat 8am-6.30pm

Owen Road

Limited Waiting 1 Hour No Return 30 Mins 8am-8pm

Limited Waiting 30 Mins No Return 1 Hour Mon-Sat 9am-6pm

No Waiting At Any Time

Oxbarn Avenue

No Motor Vehicle Parking on Verge or Footway

Park Street South

No Waiting At Any Time

Paul Street

No Waiting At Any Time

Pearson Street

Limited Waiting 30 Mins No Return 1 Hour Mon-Sat

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Penn Road

Limited Waiting 1 Hour No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Stopping At Any Time Except Buses

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Penn Street

No Waiting At Any Time

Pennhouse Avenue

No Waiting At Any Time

Pinfold Grove

Limited Waiting 1 Hour No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

No Waiting Mon-Sat 8.30am-7pm

Pinfold Lane

No Waiting At Any Time

Pool Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting Mon-Sat 7am-7pm

No Waiting Mon-Sat 8.30am-6.30pm

Poplar Street

No Waiting At Any Time

Pountney Street

No Waiting At Any Time

No Waiting Mon-Sat 7am-7pm

No Waiting Mon-Sat 8.30am-6.30pm

All Restrictions

Penn

Raglan Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

Rainbow Street

No Waiting At Any Time

Ranelagh Road

No Waiting At Any Time

Rayleigh Road

No Waiting At Any Time

Retreat Street

No Waiting At Any Time

Richmond Road

No Waiting At Any Time

Riley Crescent

No Waiting At Any Time

Rookery Lane

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Russell Street

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

School Close

No Waiting At Any Time

No Waiting Mon-Fri 8am-9.30am & 2.30pm-4.30pm

Sedgley Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Sedgley Street

No Waiting At Any Time

Shenstone Court

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Springhill Lane

Limited Waiting 2 Hours No Return 1 Hour Mon-Sat 8.30am-6.30pm

St Mark's Road

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

St Mark's Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

St Philips Avenue

No Waiting At Any Time

Stanford Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting Mon-Sat 8.30am-6.30pm

Stanhope Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

Stephenson Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

Stewart Street

No Waiting At Any Time

All Restrictions

Penn

Stubbs Road

No Waiting At Any Time

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Sunbeam Street

No Waiting At Any Time

Swancote Drive

No Waiting At Any Time

Temporary No Waiting At Any Time

Telford Gardens

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

The Minster

No Waiting Mon-Sat 8.30am-6.30pm

The Parklands

No Waiting Mon-Fri 6pm-Midnight; Sat & Sun 11.30am-2.30pm & 6pm-Midnight

The Terrace

No Waiting At Any Time

Thomas Street

No Waiting At Any Time

Tibberton Close

No Waiting At Any Time

Trysull Gardens

No Waiting Mon-Sat 8am-6.30pm

Trysull Road

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm/No Loading Mon-Sat 8.30am-9.30am, 12.30pm-2.30pm & 5pm-6.30pm

No Waiting Mon-Sat 8am-6.30pm

Tudor Crescent

No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Un-named road on South Side of Warstones Drive opposite Pinfold Grove

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

No Waiting Mon-Sat 8.30am-7pm

Upper Villiers Street

No Waiting At Any Time

Upper Zoar Street

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Wanderers Avenue

No Waiting At Any Time

Ward Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting Mon-Fri 8am-9.30am & 2.30pm-4.30pm

Ward Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Warstones Drive

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

No Waiting Mon-Fri 8am-9.30am & 2.30pm-4.30pm

No Waiting Mon-Sat 8.30am-7pm

All Restrictions

Penn

Warstones Road

- No Motor Vehicle Parking on Verge or Footway
- No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
- No Waiting At Any Time
- No Waiting Mon-Sat 8.30am-7pm

Waterdale

- No Waiting At Any Time

Waverley Crescent

- No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Wenlock Avenue

- No Waiting Mon-Sat 8.30am-6.30pm/No Loading Mon-Sat 8.30am-9.30am, 12.30pm-2.30pm & 5pm-6.30pm

Williamson Street

- No Waiting At Any Time

Windmill Crescent

- No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Windmill Lane

- No Waiting At Any Time
- No Waiting Mon-Fri 6pm-Midnight; Sat & Sun 11.30am-2.30pm & 6pm-Midnight

Witton Road

- No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Wolverhampton Road East

- No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Woodfield Avenue

- No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
- No Waiting At Any Time

Worfield Gardens

- No Waiting At Any Time

Zoar Street

- No Waiting At Any Time

All Restrictions

Tettenhall

Access Road to Dunstall Hill Industrial Estate

No Waiting At Any Time

Albany Road

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

Albert Road

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Aldersley Road

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Allen Road

No Waiting At Any Time

Almond Grove

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Alpine Way

No Waiting At Any Time

Appletree Grove

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Austin Street

No Waiting At Any Time

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Avenue Road

No Waiting At Any Time

Babworth Close

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Balfour Crescent

No Waiting At Any Time

No Waiting Mon-Fri 8am-6.30pm/No Loading Mon-Fri 8.30am-9.30am & 4.30pm-6.30pm

Barnhurst Lane

No Waiting At Any Time

Bath Avenue

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm and During Match Day Times

No Waiting At Any Time

Bath Road

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

Blackburn Avenue

No Waiting At Any Time

Boscobel Crescent

No Waiting At Any Time

Bridgnorth Road

No Waiting At Any Time

No Waiting Mon-Fri 6pm-Midnight; Sat & Sun 11.30am-2.30pm & 6pm-Midnight

All Restrictions

Tettenhall

Bright Street

No Waiting At Any Time
Permit Holders Only During Match Day Times

Broxwood Park

No Waiting Mon-Fri 7pm-11pm; Sat & Sun Noon-2pm & 7pm-11pm

Burland Avenue

No Waiting At Any Time

Camp Street

No Waiting At Any Time
No Waiting During Match Day Times

Carier Road

No Waiting At Any Time

Chapel Ash

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Chester Avenue

No Waiting At Any Time
No Waiting Mon-Fri 8am-9.30am & 2.30pm-4.30pm

Chester Street

No Waiting At Any Time
No Waiting During Match Day Times
Permit Holders Only During Match Day Times

Church Road

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm
No Waiting Mon-Sat 8.30am-6.30pm

Clarendon Street

No Waiting At Any Time
No Waiting Mon-Sat 8am-6.30pm

Clark Road

Limited Waiting 1 Hour No Return 2 Hours Mon-Sat 8.30am-6.30pm
No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting At Any Time

Clifford Street

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Sat 7.30am-9am & 4pm-6pm

Codsall Road

No Waiting At Any Time

Coleman Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Compton Hill Drive

No Waiting At Any Time

Compton Road

No Stopping 8am-9.30am & 3pm-4.30pm Except Buses
No Waiting 8am-8pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm
No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm
No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm
No Waiting/No Loading Mon-Fri 8am-9.30am & 3pm-4.30pm

All Restrictions

Tettenhall

Compton Road West

No Waiting At Any Time

Connaught Road

No Waiting At Any Time

Court Road

No Waiting At Any Time

Craddock Street

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 7.30am-9am & 4pm-6pm

Cranmore Road

No Waiting Mon-Fri 4.30pm-6.30pm

Crossland Crescent

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Crowther Road

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Deanery Row

No Waiting At Any Time

Denmark Close

No Waiting At Any Time

Devon Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm and During Match Day Times on Entrance Markings

No Waiting At Any Time

Permit Holders Only During Match Day Times

Drummond Street

No Waiting At Any Time

Permit Holders Only During Match Day Times

Dunkley Street

No Waiting At Any Time

Permit Holders Only During Match Day Times

Dunstall Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm and During Match Day on School Entrance Markings

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm and During Match Day on School Entrance Markings

No Waiting At Any Time

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Dunstall Hill

No Waiting At Any Time

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Dunstall Lane

No Waiting At Any Time

Dunstall Road

Limited Waiting 1 Hour No Return 1 Hour During Match Day Times

No Waiting At Any Time

No Waiting During Match Day Times

No Waiting During Match Day Times/No Loading During Match Day Times

Permit Holders Only During Match Day Times

All Restrictions

Tettenhall

Dustall Avenue

No Waiting At Any Time

Dustall Hill

Permit Holders Only During Match Day Times

Elmsdale

No Waiting At Any Time

Emsworth Crescent

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Evans Road

No Waiting At Any Time

Evans Street

No Waiting At Any Time

Farndale Avenue

No Waiting At Any Time

Fawdry Street

No Waiting At Any Time

Permit Holders Only During Match Day Times

Francis Street

No Waiting At Any Time

Permit Holders Only During Match Day Times

Gibbs Street

No Waiting At Any Time

Glen Court

No Waiting At Any Time

Gloucester Street

Limited Waiting 1 Hour No Return 1 Hour During Match Day Times

No Waiting At Any Time

Permit Holders Only During Match Day Times

Glyme Drive

No Waiting At Any Time

Gorsebrook Road

No Waiting At Any Time

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Gorsebrook Road (north-eastern spur)

No Waiting At Any Time

Grange Road

No Waiting At Any Time

Great Hampton Street

No Waiting At Any Time

Permit Holders Only During Match Day Times

Greenwood Road

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Haden Hill

No Waiting At Any Time

Harrow Street

No Waiting At Any Time

Permit Holders Only During Match Day Times

Hatton Road

No Waiting At Any Time

All Restrictions

Tettenhall

Haywood Drive

No Waiting Mon-Sat 8.30am-6.30pm

Henwood Road

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

High Street

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8.30am-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm

High Street (Service Road)

No Waiting Mon-Sat 8.30am-6.30pm

Hordern Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting At Any Time/No Loading Mon-Sat 7.30am-9am & 4pm-6pm

Hunter Street

No Waiting At Any Time/No Loading Mon-Sat 7.30am-9am & 4pm-6pm

Jack Hayward Way

No Waiting At Any Time/No Loading At Any Time

Jackson Street

No Waiting At Any Time

Jameson Street

Limited Waiting 1 Hour No Return 1 Hour During Match Day Times

No Waiting At Any Time

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Jones Road

No Waiting At Any Time

Kestrel Rise

No Waiting At Any Time

Kingland Road

No Waiting At Any Time

Kingsland Road

No Waiting At Any Time

Permit Holders Only During Match Day Times

Lansdowne Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm and During Match Day Times on Entrance Markings

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm and During Match Day Times

Permit Holders Only During Match Day Times

Larches Lane

No Waiting At Any Time

Lochester Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm and During Match Day Times on Entrance Markings

No Waiting At Any Time

Permit Holders Only During Match Day Times

Limes Road

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8.30am-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm

All Restrictions

Tettenhall

Lloyd Street

No Waiting At Any Time

Lomas Street

No Waiting At Any Time

Lovatt Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

No Waiting At Any Time

Lowe Street

No Waiting At Any Time

Lower Green

No Waiting At Any Time

Lower Street

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Lower Vauxhall

No Waiting At Any Time

Lowlands Avenue

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Lydian Close

No Waiting During Match Day Times

Lynnton Avenue

No Waiting At Any Time

Marsh Lane

No Waiting Mon-Sat 7.30am-6.30pm

Marsh Lane Parade

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

No Waiting Mon-Sat 7.30am-6.30pm

McBean Road

No Waiting At Any Time

Meadow Street

No Waiting At Any Time

Middle Vauxhall

No Waiting At Any Time

Molineux Street

No Waiting At Any Time

No Waiting At Any Time Except Coaches

No Waiting At Any Time/No Loading At Any Time

Morley Grove

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Mostyn Street

No Waiting At Any Time

Permit Holders Only During Match Day Times

Mount Road

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

New Road

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

All Restrictions

Tettenhall

Newbridge Crescent

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Fri 8am-6.30pm/No Loading Mon-Fri 8.30am-9.30am & 4.30pm-6.30pm

Newbridge Street

No Waiting At Any Time

Newhampton Road East

Limited Waiting 1 Hour No Return 1 Hour 8am-6pm

Limited Waiting 1 Hour No Return 1 Hour During Match Day Times

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting During Match Day Times/No Loading During Match Day Times

No Waiting Mon-Sat 8am-6.30pm and During Match Day Times

Permit Holders Only During Match Day Times

Newhampton Road West

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting At Any Time/No Loading Mon-Sat 7.30am-9am & 4pm-6pm

Permit Holders Only During Match Day Times

North Road

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

Nursery Street

No Waiting At Any Time

Nursery Walk

No Waiting Mon-Sat 8.30am-6.30pm

Old Hill

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Overstrand

No Waiting At Any Time

Oxley Avenue

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Oxley Lane

No Waiting At Any Time

Oxley Moor Road

No Waiting At Any Time/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Paget Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting Mon-Fri 8am-6.30pm

Paget Street

No Waiting At Any Time

Permit Holders Only During Match Day Times

Park Avenue

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm and During Match Day Times

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm and During Match Day Times

Permit Holders Only During Match Day Times

All Restrictions

Tettenhall

Park Crescent

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm
No Waiting At Any Time

Park Road East

Limited Waiting 1 Hour No Return 1 Hour Mon-Fri 8am-4.30pm
Limited Waiting 2 Hours No Return 2 Hours 8am-6pm
No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting At Any Time
No Waiting Mon-Sat 8am-6.30pm

Park Road West

Limited Waiting 3 Hours No Return 2 Hours 8am-6pm

Perton Brook Vale

No Waiting At Any Time

Probert Road

No Waiting At Any Time/No Loading Mon-Fri 7.30am-8am & 4.30pm-6.30pm

Red Hill Street

Limited Waiting 2 Hours No Return 2 Hours Mon-Fri 9am-5pm
No Waiting At Any Time

Redhouse Road

No Waiting 6pm-Midnight

Regis Road

No Waiting At Any Time

Renton Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Riches Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Rugby Street

No Waiting At Any Time
Permit Holders Only During Match Day Times

Rupert Street

No Waiting At Any Time

Ryefield

No Waiting At Any Time

Sandwell Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

School Road

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8.30am-6.30pm
No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting At Any Time
No Waiting Mon-Sat 8.30am-6.30pm

Service road to the rear of Nos. 17-23, School Road

No Waiting At Any Time

Shaw Lane

No Waiting At Any Time

All Restrictions

Tettenhall

Sherwood Street

No Waiting At Any Time
Permit Holders Only During Match Day Times

South Street

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Southgate

No Waiting At Any Time

St Andrews Close

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Sat 7.30am-9am & 4pm-6pm

St Jude's Road

No Waiting Mon-Fri 8am-6.30pm/No Loading Mon-Fri 8.30am-9.30am & 4.30pm-6.30pm

St Jude's Road West

No Waiting Mon-Fri 8am-6.30pm/No Loading Mon-Fri 8.30am-9.30am & 4.30pm-6.30pm

Stafford Road Service Road

No Waiting for Vehicles Over 7.5 Tonnes Midnight-7am & 8pm -Midnight

Staveley Road

Limited Waiting 1 Hour No Return 1 Hour During Match Day Times
No Waiting At Any Time
No Waiting At Any Time/No Loading At Any Time
No Waiting During Match Day Times/No Loading During Match Day Times
Permit Holders Only During Match Day Times

Stockwell Road

No Waiting Mon-Sat 8.30am-6.30pm

Summerfield Road

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm
No Waiting At Any Time

Sweetman Street

No Waiting At Any Time

Tanfield Close

No Waiting Mon-Sat 8.30am-6.30pm

Tettenahall Road

No Waiting At Any Time

Tettenhall Road

Limited Waiting 30 Mins No Return 1 Hour Mon-Fri 8am-6.30pm
No Stopping 7am-7pm Except Buses
No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 4.30pm-6.30pm
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm
No Waiting Mon-Fri 4.30pm-6.30pm
No Waiting Mon-Fri 8am-6.30pm/No Loading Mon-Fri 8.30am-9.30am & 4.30pm-6.30pm
No Waiting Mon-Fri 8am-9.30am
No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm
No Waiting Mon-Fri 8am-9.30am/No Loading Mon-Fri 8am-9.30am

The Droveaway

No Waiting At Any Time

The Meadway

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

The Rock

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

All Restrictions

Tettenhall

Tring Court

No Waiting At Any Time

Un-named Access Road (Avion Centre)

No Waiting At Any Time

Upper Green

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Upper Green No. 2

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Upper Street

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Upper Vauxhall

No Waiting At Any Time

Vauxhall Avenue

No Waiting At Any Time

Walpole Street

No Waiting At Any Time

Waterloo Road

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting At Any Time/No Loading Mon-Sat 7.30am-9.30am & 4.30pm-6pm

Wergs Road

No Stopping 7am-7pm Except Buses

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

West Street

No Waiting At Any Time

Westland Road

No Waiting At Any Time

Wheaton Close

No Waiting At Any Time/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Whitburn Close

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Whitmore Hill

No Waiting At Any Time

Wightwick Bank

No Waiting At Any Time

Windermere Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Wobaston Road

No Waiting At Any Time

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Wood Road

No Waiting At Any Time

No Waiting Mon-Fri 7pm-11pm; Sat & Sun Noon-2pm & 7pm-11pm

No Waiting Mon-Sat 8.30am-6.30pm

All Restrictions

Tettenhall

Woodcote Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Woodland Avenue

No Waiting Mon-Fri 7pm-11pm; Sat & Sun Noon-2pm & 7pm-11pm

Woodthorpe Road South

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Wrottesley Road

No Waiting 6pm-Midnight

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

All Restrictions

Wednesfield

Albion Street

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Alfred Squire Road

No Waiting At Any Time

Amos Lane

No Waiting At Any Time

Annan Avenue

No Waiting At Any Time

Ashmore Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Badger Drive

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Bailey Street

No Waiting At Any Time

Bank Street

No Waiting At Any Time

Barrington Close

Limited Waiting 2 Hours No Return 1 Hour Mon-Sat 8am-6pm

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 7.30am-9.30am & 4.30pm-6.30pm

Baylis Avenue

No Waiting At Any Time

Bee Lane

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Beechwood Avenue

No Waiting Mon-Sat 8am-6.30pm

Blackhalve Lane

Limited Waiting 30 Mins No Return 30 Mins Mon-Sat 8am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

Blackwood Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

No Waiting Mon-Fri 8am-9.30am & 2.30pm-4.30pm

Bolton Road

No Waiting At Any Time

Bone Mill Lane

No Waiting At Any Time

Bowker Street

No Waiting At Any Time

Brabourne Avenue

Limited Waiting 30 Mins No Return 2 Hours Mon-Fri 8am-4pm

No Waiting At Any Time

All Restrictions

Wednesfield

Bridge Street

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Broad Lane North

No Waiting At Any Time

Broad Street

No Waiting At Any Time

Broadlands

No Waiting At Any Time

Brooklands Parade

No Waiting At Any Time

Bushbury Lane

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm
No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Bushbury Road

No Waiting At Any Time

Cambridge Street

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Cannock Road

No Stopping Mon-Fri 8am-9.30am; 11.15am-12.30pm & 2.30pm-4.30pm on School Entrance Markings
No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm
No Waiting Mon-Sat 8am-6.30pm

Carlton Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Chancellor Avenue

No Waiting At Any Time

Chepstow Road

No Waiting At Any Time

Chervil Rise

No Waiting 7am-7pm

Chesterton Road

No Waiting At Any Time

Church Road

No Waiting At Any Time/No Loading Mon-Fri 7.30am-9.30am & 4.30pm-6.30pm

Church Street

Limited Waiting 30 Mins No Return 30 Mins Mon-Sat 8am-6.30pm
Loading Area. No Waiting Except by Permitted Vehicles Mon-Sat 8am-6.30pm
No Waiting At Any Time
No Waiting At Any Time/No Loading At Any Time
No Waiting At Any Time/No Loading Mon-Sat 7am-10am & 4pm-6pm
No Waiting Mon-Fri 8am-9.30am & 4.30pm-6.30pm; Sun 6pm-Midnight

Clover Ley

No Waiting 7am-7pm

Collingwood Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

All Restrictions

Wednesfield

Colman Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting At Any Time

Corn Hill

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm
No Waiting Mon-Sat 8.30am-6.30pm

Coronation Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
No Waiting At Any Time

Coven Street

No Waiting During Match Day Times
Permit Holders Only During Match Day Times

Coventry Street

No Waiting At Any Time

Coxwell Avenue

No Waiting At Any Time

Cross Street North

No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Crown Street

No Waiting At Any Time

Culwell Street

No Waiting At Any Time

D'Eyncourt Road

No Waiting At Any Time

Dean's Road

No Stopping At Any Time Except Buses
No Waiting At Any Time
No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Deans Road

No Waiting At Any Time

Deansfield Road

No Waiting At Any Time

Dickinson Avenue

No Waiting At Any Time

Edge Hill Avenue

No Waiting At Any Time

Faulkland Crescent

No Waiting At Any Time

Ferguson Street

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Field Street

No Waiting At Any Time

First Avenue

No Waiting At Any Time

Fitzmaurice Road

No Waiting At Any Time

All Restrictions

Wednesfield

Five Ways Roundabout

No Waiting At Any Time/No Loading Mon-Fri 8.30am-9.30am & 5pm-6.30pm

Fourth Avenue

No Waiting At Any Time

Fox's Lane

No Waiting At Any Time

Freeman Street

No Waiting 7am-7pm

Friesland Drive

No Waiting At Any Time

Glaisher Drive

No Waiting At Any Time

Goodyear Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Gough Street

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Sat 8.30am-6.30pm

Graiseley Lane

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Great western Street

No Waiting At Any Time

Greenacres Avenue

No Waiting At Any Time

Greenfield Lane

No Waiting At Any Time

No Waiting Mon-Fri 8am-4pm

Griffiths Drive

No Stopping At Any Time Except Buses

No Waiting At Any Time

Grimstone Street

No Waiting At Any Time

Grove Street

No Waiting 7am-7pm

Hall Street

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

Harper Avenue

No Waiting At Any Time

Hart Road

No Waiting At Any Time

Hellier Road

No Waiting At Any Time

Herbert Street

No Waiting At Any Time

All Restrictions

Wednesfield

High Street

- Disabled Badge Holders Only
- Limited Waiting 30 Mins No Return 30 Mins Mon-Sat 7am-6pm
- No Stopping At Any Time Except Buses
- No Waiting At Any Time
- No Waiting At Any Time/No Loading Mon-Sat 7am-10am & 4pm-6pm

Hilton Street

- No Waiting At Any Time
- No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Hobgate Road

- No Waiting At Any Time

Horseley Fields

- No Waiting At Any Time/No Loading Mon-Sat 8.30am-9.30am & 5pm-6.30pm

Inkerman Street

- No Waiting 7am-7pm
- No Waiting At Any Time

Jeremiah Road

- No Waiting At Any Time

Julian Road

- No Waiting At Any Time

Kenmare Way

- No Waiting At Any Time

Kennedy Road

- No Waiting At Any Time

Lambert Road

- No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Lawfred Avenue

- No Waiting At Any Time/No Loading At Any Time

Leason Lane

- No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Leslie Road

- No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Lewis Avenue

- No Waiting At Any Time

Lichfield Road

- No Stopping At Any Time Except Buses
- No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings
- No Waiting At Any Time
- No Waiting At Any Time/No Loading At Any Time

Lincoln Street

- No Waiting 7am-7pm

Lingfield Avenue

- No Waiting At Any Time

Linthouse Lane

- No Waiting At Any Time

Little's Lane

- No Waiting At Any Time

All Restrictions

Wednesfield

Little Park Street

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Lock Street

No Waiting At Any Time

Long Knowle Lane

No Waiting At Any Time

Long Ley

No Waiting 7am-7pm

Longford Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Low Hill Crescent

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Lower Prestwood Road

No Waiting At Any Time

Lyndale Drive

No Waiting At Any Time

Maltings Lane

No Waiting At Any Time

Mammoth Drive

No Waiting At Any Time

Mansard Close

No Waiting Mon-Sat 8am-9.30am & 4pm-6.30pm

March End Road

No Waiting At Any Time

No Waiting At Any Time/No Loading At Any Time

Mattox Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Merrills Hall Lane

No Waiting At Any Time/No Loading At Any Time

Mill Lane

No Waiting At Any Time

Moat House Lane East

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Moathouse Lane East

No Waiting At Any Time

Mullett Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Neachells Lane

No Waiting At Any Time

No Waiting At Any Time/No Loading 8.30am-9.30am & 5pm-6.30pm

New Crose Avenue

No Waiting At Any Time

New Road

No Waiting Mon-Sat 8am-9.30am & 4pm-6.30pm

Nicholls Fold

No Waiting At Any Time

All Restrictions

Wednesfield

Nine Elms Lane

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Old Fallings Lane

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Old Heath Road

No Waiting At Any Time

Park Lane

No Waiting 8am-6.30pm

No Waiting At Any Time

No Waiting At Any Time/No Loading 8am-9.30am & 4.30pm-6.30pm

Peacock Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Pickering Road

No Waiting At Any Time

Powell Street

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Prestwood Road

No Stopping At Any Time Except Buses

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Prestwood Road West

No Waiting At Any Time

Primrose Lane

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

Prole Street

Limited Waiting 1 Hour No Return 1 Hour During Match Day Times

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Prosser Street

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Qualcast Road

No Waiting At Any Time

Railway Drive

No Waiting At Any Time

Raynor Road

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Ripon Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Rookery Street

No Stopping At Any Time Except Buses

No Waiting At Any Time

Rowlands Avenue

No Waiting At Any Time

All Restrictions

Wednesfield

Russell Close

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Ryan Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Sandy Crescent

No Waiting At Any Time

Shaw Road

No Waiting At Any Time/No Loading At Any Time

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Showell Circus

No Waiting At Any Time

Showell Road

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Silverton Way

No Waiting At Any Time

Smestow Street

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Southampton Street

No Waiting At Any Time

Springfield Lane

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Springfield Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

St Albans Close

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Stafford Road

Limited Waiting 1 Hour No Return 1 Hour Mon-Sat 8.30am-6.30pm

Limited Waiting 30 Mins No Return 1 Hour Mon-Fri 8am-6.30pm

No Stopping 7am-7pm Except Buses

No Stopping At Any Time Except Buses

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time/No Loading Mon-Fri 7.30am-9.30am & 4.30pm-6.30pm

No Waiting At Any Time/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

No Waiting At Any Time/No Loading Mon-Fri 8.30am-9.30am & 5pm-6.30pm

No Waiting Mon-Fri 7.30am-9am & 4.30pm-6.30pm/No Loading Mon-Fri 7.30am-9am & 4.30pm-6.30pm

Stafford Road (Service Road)

No Waiting At Any Time

No Waiting Mon-Fri 8am-4pm

Stafford Street

No Stopping At Any Time Except Buses

No Waiting At Any Time/No Loading Mon-Fri 8.30am-9.30am & 5pm-6.30pm

Sun Street

No Waiting At Any Time

Swan Street

No Waiting At Any Time

All Restrictions

Wednesfield

That Part of Badger Drive Leading to Badger Court

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

The Garlands

No Waiting At Any Time

The Service Road fronting Nos 2 to 73 Cannock Road

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Third Avenue

Disabled Badge Holders Only. Maximum Stay 3 Hours

No Waiting At Any Time

Thornton Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Three Tuns Parade

Disabled Badge Holders Only. Maximum Stay 3 Hours

Tithe Croft

No Waiting 7am-7pm

Torridge Drive

No Waiting At Any Time

Tremont Street

No Waiting 7am-7pm

Tudor Road

No Waiting At Any Time

Tyburn Road

No Waiting At Any Time

Underhill Lane

No Waiting At Any Time

Union Mill Street

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Union Street

Limited Waiting 4 Hours No Return 2 Hours Mon-Sat 8.30am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8.30am-6.30pm

Unnamed access road between Wolverhampton Road, New Cross Avenue and Wyrley and Essington Canal

No Waiting At Any Time

Unnamed Access Road off Sun Street

No Waiting At Any Time

Unnamed Link Road between Sun Street and Bailey Street

No Waiting At Any Time

Unnamed service road between Willow Avenue & Blackhalve Lane

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

Limited Waiting 30 Mins No Return 30 Mins Mon-Sat 8am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

All Restrictions

Wednesfield

Unnamed service road between Willow Avenue & Cannock Road

Limited Waiting 2 Hours No Return 2 Hours Mon-Sat 8am-6.30pm

Limited Waiting 30 Mins No Return 30 Mins Mon-Sat 8am-6.30pm

No Waiting At Any Time

Unnamed Service road fronting Nos. 299-423, Willenhall Road

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Vicarage Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Victoria Road, Heath Town

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

Victoria Road, Wednesfield

No Waiting At Any Time

Waddens Brook Lane

No Waiting At Any Time/No Loading At Any Time

Water Street

No Waiting At Any Time

Waterhead Drive

No Waiting At Any Time

Wednesfield Road

Limited Waiting 1 Hour No Return 1 Hour 7am-7pm

No Stopping At Any Time Except Buses

No Waiting 7am-7pm

No Waiting At Any Time

Wednesfield Way

No Waiting At Any Time/No Loading At Any Time

Weil Lane

Limited Waiting 1 Hour No Return 1 Hour 7am-7pm

No Waiting At Any Time

Wentworth Road

No Waiting At Any Time

Wickham Gardens

No Waiting At Any Time

Wildtree Avenue

No Waiting At Any Time

Willow Avenue

Limited Waiting 30 Mins No Return 30 Mins Mon-Sat 8am-6.30pm

No Waiting At Any Time

No Waiting Mon-Sat 8am-6.30pm

Woden Avenue

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

Woden Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting 7am-7pm

No Waiting At Any Time

No Waiting At Any Time/No Loading Mon-Fri 8am-9.30am & 4.30pm-6.30pm

All Restrictions

Wednesfield

Wolverhampton Road

No Stopping At Any Time Except Buses

No Waiting 7am-7pm

No Waiting At Any Time

No Waiting At Any Time

Wood End Road

No Stopping Mon-Fri 8am-9.30am & 2.30pm-4.30pm on School Entrance Markings

No Waiting At Any Time

Woodhouse Fold

Limited Waiting 2 Hours No Return 4 Hours Mon-Sat 8am-6pm

No Waiting At Any Time

Wright Street

No Waiting During Match Day Times

Permit Holders Only During Match Day Times

Appendix 4 - Roads/Streets within the Matchday Parking Zone

ALMOND GROVE
APPLETREE GROVE
AUSTIN STREET
BADGER DRIVE
BATH AVENUE
BRIGHT STREET
CANNOCK ROAD - Odd numbers between 33 – 181 ONLY
CHESTER STREET
COVEN STREET
DEVON ROAD
DRUMMOND STREET
DUNKLEY STREET
DUNSTALL AVENUE
DUNSTALL HILL
DUNSTALL ROAD
FAWDRY STREET
FRANCIS STREET
GLOUCESTER STREET
GREAT HAMPTON STREET
HARROW STREET
JAMESON STREET
KINGSLAND ROAD
LANSDOWNE ROAD
LEICESTER STREET
LYDIAN CLOSE
MORLEY GROVE
MOSTYN STREET
NEW HAMPTON ROAD EAST
NEW HAMPTON ROAD WEST
PAGET STREET
PARK AVENUE
PROLE STREET
SERVICE ROAD FRONTING Nos. 2 TO 73 CANNOCK ROAD
RUGBY STREET
SHERWOOD STREET
SMESTOW STREET
STAVELEY ROAD
THAT PART OF BADGER DRIVE LEADING TO BADGER COURT
WRIGHT STREET

Appendix 5 - Uniform Details

Winter		Summer	
Jacket/body warmer		Jacket/body warmer	
High Visibility Vest		High Visibility Vest	
Sweater		Sweater	
Long sleeved shirt		Short Sleeved Shirt	
Tie		Trousers	
Trousers		Black Boots/shoes	
Black Boots/shoes		Hat	
Hat			
Red Epaulettes with officers WV number - must be worn at all times		Red Epaulettes with officers WV number - must be worn at all times	
Uniform specification			
Item	Colour	Additional Information	
Bad weather Jacket	Navy Blue	Must have appropriate visibility strips for working on the highway, Epaulettes in red – Council/Contractor Logo must be present on the front.	
Body Warmer	Navy Blue	Must have appropriate visibility strips for working on the highway, Council/Contractor Logo must be present on the front.	
High Visibility Vest	Navy Blue	Must have appropriate visibility strips for working on the highway. Council/Contractor Logo must be present on the front. - Keeping Wolverhampton moving on the back	
Sweater	Navy Blue	Epaulettes. Council/Contractor Logo must be present on the front.	
Long Sleeved Shirt	White	Epaulettes. Council/Contractor Logo must be present on the front.	
Short Sleeved Shirt	White	Epaulettes. Council/Contractor Logo must be present on the front.	
Trousers	Navy Blue	Suitable for all weather.	
Boots/shoes	Black	Protective - Suitable for highway working.	
Hat	Navy Blue	Peaked Cap, with red band clearly marked "Parking Enforcement". Ladies hat option with red band.	
Epaulettes	Red	Displaying Civil Enforcement Officer and "WV" Number.	
Bicycle Wear		Moped Wear	
Helmet	Black/red	Helmet	
Zip up polo shirt	Navy	Padded safety jacket	Navy
Hi Vis Sleeveless jacket	Yellow	Padded trousers	Navy
Cycling gloves	Black	Bikers safety boots	Black

ANNEX 5 – SUPPLIER RESPONSE TO SPECIFICATION

[To be inserted from the tender submission]

This section is commercially sensitive
and has been redacted.

ANNEX 6 – FORM OF TENDER

Unconditional and Irrevocable Offer to Wolverhampton City Council

Re, the Invitation to Tender for **Civil Parking Enforcement**

To: Wolverhampton City Council

Having read carefully the Invitation to Tender and in view of you considering this tender, we, the undersigned;

1. Offer and undertake on the acceptance of this Tender (either wholly or in part) by the Council, to supply and deliver the services or materials described in the Tender Documents and comply with all of the requirements stated.
2. Offer to supply the Services specified as stated in the specification (Annex 4) & pricing schedules (See Appendix 2).
3. We agree that this tender shall constitute an irrevocable, unconditional offer which will not be withdrawn and we understand that the Council is not bound to accept any tender it receives.
4. All of the information included within this tender submission is correct and up to date and would be in place for the duration of the contract if awarded.

Date 2 nd December 2013	Signature
Name or Title of Firm APCOA Parking (UK) Limited	Status or Authority of Signatory Managing Director
If the firm is not a limited company please name the proprietors N/A	
Registered Office Wellington House, 4-10 Cowley Road, Uxbridge Middx UB8 2XW	
Telephone No. 01895 272500	Email Address @apcoa.com

- To be signed in full by the person tendering or, in the case of a firm or company, by a partner or authorised representative thereof respectively in their own name and on behalf of such firm or company.
- Please be advised that should you encounter difficulties pasting signatures into this document, please type the name of the person who is authorised to sign the Tender Document. This will be regularised during the contract execution stage.

ANNEX 7 – PROVIDER DETAILS

Provider Name

APCOA Parking (UK) Limited

Contact Name

Provider Registered Address

Wellington House, 4-10 Cowley Road, Uxbridge Middx UB8 2XW

Company Registration Number

2572947

VAT Registration Number

726941024

Provider Correspondence Address

Wellington House, 4-10 Cowley Road, Uxbridge Middx UB8 2XW

Telephone

01895 272500

Fax

E-mail

@apcoa.com

ANNEX 8 – CLARIFICATIONS



Edit Clarification

Details Documents History

Project

Project Title	WOL - Civil Parking Enforcement - 2014
Project Reference	PC325
Stage	(None)

Details

Name	Various Clarification Questions
Description	Please see attached documentation for responses to a variety of clarification questions received.
Visible	<input type="radio"/> Internal <input checked="" type="radio"/> Private <input type="radio"/> Public

OK Cancel

Various Clarification Questions

Please see below for answers to various questions received in relation to the ITT document:

ITT Document:

What is the planned contract commencement date?

The commencement date is to be confirmed.

Can the Council please provide a complete list of car parks that are covered under this contract?

Please see list attached – Car Parks Spaces Addresses.

What hand held computers are currently being used?

Psion Workabout Pro3 that were purchased by the Council in 2011 - a total of 16.

Please confirm new HHCs will need to be provided?

The Council purchased the last HHCs in 2011, the contractor will be required to enter into a maintenance contract with Chipside to support these devices.

Please confirm Chipside / the Council will provide, install and maintain the HHC software?

The Council provides the contractor with HHCs but the contractor must provide and arrange maintenance and any installation/software updates with Chipside.

A list of KPIs are included but it is not very clear what these will be in year one and the associated target for each KPI – can the Council please clarify this?

2014/15 would be the first full year of operation and the contractor will be expected to achieve the performance improvement target against the previous year's outturn.

Performance Indicator Reference	Description	13-14 Out-turn	2014/15 Performance against improvement target	14-15 Target
KPI CPE 1	PCN errors	6%	5%	4%
KPI CPE 2	Substantiated complaints in regard to an officers conduct	3 per year	2 per year	1 per year
KPI CPE 3	PCNS/Photographic evidence uploaded within 24 hours	95%	96%	98%

CCTV Vehicle - Please can you provide the system in use in the CCTV vehicle (TES / SEA etc.) and whether the contractor is responsible for any costs associated with its operation (i.e. fuel, insurance, tax, maintenance, on-board software maintenance etc...)?

SEA is the system in use and the contractor is not responsible for any of these costs.

Accommodation - Will the Council provide accommodation free of charge?

No, accommodation will not be provided.

Permits - Who is responsible for managing permits?

The Council manages its own permit system.

Pricing schedule:

One item asks for one driver for CCTV Vehicle – is this one full time equivalent or to insert a cost to provide one deployed driver for a specific number of hours? If the latter, can the Council please clarify the hours and number of days.

It's just one driver for the hours required each day. A maximum of 6 hours per day Monday to Saturday.

Where should we price for the Contract Manager in the pricing schedule?

This is not required as a separate pricing,

CAR PARK	Free/F Charge/C	Evening	Spaces	Disabled Address bays	Postcode
CIVIC CENTRE	C	C	380	20 North Street	WV1 1RD
ST. PETERS	C	C	72	4 Wulfruna Street	WV1 1SH
BROAD STREET	C	C	213	4 St. Mary's Street	WV1 1JD
FAULKLAND STREET	C	F	169	12 Faulkland Cresant	WV1 1JN
FOLD STREET	C	F	270	8 Fold Street	WV1 4NH
PEEL STREET	C	F	183	Peel Street	WV1 1HP
MARKET	C	F	65	4 Peel Street	WV3 0SW
SCHOOL STREET	C	F	184	10 School Street	WV3 0NR
CHURCH LANE	C	F	123	Church Lane	WV2 4BT
OXFORD STREET	C	F	93	6 Oxford Street	WV1 3SD
CLEVELAND STREET	C	C		21 Cleveland Street	WV2 4AG
SCIENCE PARK	F	F	181	13 Showel Road, Bushbury	WV10 9RU
CLIFTON STREET	F	F	55	8 Clifton Street, Chapel Ash	WV3 0QT
CANNOCK ROAD	F	F	70	Prosser Street, Park Village	WV10 9AS
TEMPLE STREET	C	C	43	2 Temple Street	WV2 4AU
TETTENHALL HIGH ST.	F	F	88	2 High Street, Tettenhall	WV6 8QT
TETTENHALL HIGH ST. REAR	F	F	32	2 Upper Street, Tettenhall	WV6 8QG
SCHOOL ROAD	F	F	38	3 School Road, T'hall wood	WV6 8NF
ALFRED SQUIRE ROAD	F	F	78	5 Alfred Squire Road, Wednesfield	WV11 1XU
W/HOUSE FOLD/ MARKET	F	F	131	6 Woodhouse Fold,Wednesfield	WV11 1XU
OXFORD STREET	F	F	38	1 Railway Street, Bilston	WV14 7HZ
PINFOLD STREET	F	F	194	28 Pinfold Street, Bilston	WV14 0DN
BATCHCROFT	F	F	179	12 Batchcroft, Bilston	WV14 0BJ
BOW STREET	F	F	43	Bow Street, Bilston	WV14 0AG
WALSALL STREET	F	F	53	Walsall Street, Bilston	WV14 6AA
PIPES MEADOW	F	F	22	Pipes Meadow, Bilston	WV14 0AB
HALL STREET	F	F	30	4 Hall Street, Bilston	WV14 0AB
MOUNTFORD LANE	F	F	84	Mountford Lane, Bilston	WV14 6AA
SHORT STREET	F	F	6	Short Street, Bilston	WV14 6AG
CORSER STREET	F	F	57	5 Corser Street, Horsley Fields	WV1 3EE
PLASCOM ROAD	F	F	70	6 Plascom Road, East Park	WV1 2HT
OLD HEATH CRESENT	F	F	14	1 Old Heath Cresant, East Park	WV1 2HP



Edit Clarification

Details Documents History

Project

Project Title	WOL - Civil Parking Enforcement - 2014
Project Reference	PC325
Stage	(None)

Details

Name	Ringo
Description	Ringo has its own browser access and is not through Chipside. Currently mobiles are used to pick up the information but it can be exported to the handhelds too.
Visible	<input checked="" type="radio"/> Internal <input type="radio"/> Private <input type="radio"/> Public

OK Cancel

Edit Clarification

Details Documents History

Project

Project Title WOL - Civil Parking Enforcement - 2014

Project Reference PC375

Stage (None)

Details

Name Deployment on Sundays and Bank Holidays

Description Yes Sundays and Bank Holidays would be called off using the ad-hoc rates.

Visible

Internal Private Public

OK

Cancel

Edit Clarification

Details Documents History

Project

Project Title WOL - Civil Parking Enforcement - 2014

Project Reference PC375

Stage (None)

Details

Name CCTV Beats

Description

There are 26 CCTV car beats which are split as follows:

15 School beats covering ~~Wednesfield~~, ~~Tettenhall~~, Penn, ~~Bilston~~

6 City Centre Beats

1 ~~Tettenhall~~

1 ~~Wednesfield~~

1 Penn

2 ~~Bilston~~

Visible

Internal Private Public

OK

Cancel

Edit Clarification

Details Documents History

Project

Project Title WOL - Civil Parking Enforcement - 2014

Project Reference PC375

Stage (None)

Details

Name Deployed Hours

Description
Deployed hours on this contract means the hours actually deployed on the street. Breaks, lunch, briefing, training time or anything else is not included.

Visible Internal Private Public

OK Cancel

Edit Clarification

Details Documents History

Project

Project Title WOL - Civil Parking Enforcement - 2014

Project Reference PC325

Stage (none)

Details

Name Hand Held Computers

Description With regards to the Psion devices, there is an integrated printer, but separate cameras.

Visible Internal Private Public

OK Cancel

Edit Clarification

Details Documents History

Project

Project Title	WOL - Civil Parking Enforcement - 2014
Project Reference	PC175
Stage	(None)

Details

Name	HHC Software with Chipside
Description	Chipside will maintain and update the software, however the successful contractor must enter into a maintenance contract for the hardware and also ensure they have IT systems in place that are supported, to upload the data etc. that are compatible with the Chipside software.
Visible	<input checked="" type="radio"/> Internal <input type="radio"/> Private <input type="radio"/> Public

OK Cancel

Edit Clarification

Details Documents History

Project

Project Title	WOL - Civil Parking Enforcement - 2014
Project Reference	161275
Stage	(None)

Details

Name	DBS/CRB Checks
Description	Please note point 13.9 in the specification regarding DBS/CRB checks. Full checks are required.

Visible Internal Private Public

OK Cancel

Edit Clarification

Details Documents History

Project

Project Title	WOL - Civil Parking Enforcement - 2014
Project Reference	PC375
Stage	(None)

Details

Name	New HHC Devices
Description	New HHC devices will be purchased in partnership with the contractor when the existing ones come to the end of the useful life.

Visible Internal Private Public

OK Cancel

Edit Clarification

Details Documents History

Project

Project Title	WOL - Civil Parking Enforcement - 2014
Project Reference	PC375
Stage	(none)

Details

Name	PCN Errors
Description	Please see attached in reference to clarifications received on PCN Errors.

Visible Internal Private Public

OK Cancel

PCN Errors

Please see response to questions received on PCN errors:

The specification states that where a PCN issued incorrectly the contractor will pay the Council the non-discounted value of the PCN - please confirm that this is the case for all incorrectly issued PCNs and no threshold will be applied.

This is the case for all incorrectly issued PCNs over 6%

What is the current performance related to PCN errors?

4.7%

