

Response to Request for Information

Reference FOI 001786
Date 18 December 2017

OLM System

Request:

- Q1: Which product from OLM will be used over the next 7 years? Carefirst or Eclipse?
[Eclipse](#)
- Q2: When was the 7 year contract signed?
[27 July 2017](#)
- Q3: What EU-compliant tendering process did the council follow?
[Crown Commercial Services – Local Authority Software Applications \(LASA\) framework](#)
- Q4: When was the £683k expenditure made? ie which year?
[2017/18 - £450k](#)
[2018/19 – £233k](#)
- Q5: You state that the cost for 2 years will be £329k pa. Please clarify which two years this applies to
[2017/18 and 2018/19](#)
- Q6: Why is the annual cost higher for the first two years?
[This was an error. The annual costs are not higher for the first two years, they are £275,000 per year.](#)
- Q7: What price benchmarking did the council undertake in relation to this expenditure? For example, did you ask other suppliers for pricing?
[Cost of change, including parallel running and resourcing, was a significant factor in determining VFM and affordability prior to award of contract.](#)

Please provide copies of ALL price benchmarking documents, with the prices redacted. Given that I have requested redaction of pricing, I will not accept a refusal to produce copies of your price benchmarking documents. If no such documents exist, or if no price benchmarking took place, please state this for the avoidance of doubt

[In respect of your above question, it has been established after careful consideration that the Council does not hold the above information.](#)

[NOT PROTECTIVELY MARKED]

Consequently, we are unable to provide any information relating to the above, and are informing you as required by Section 1(1) (a) of the Act, that states:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".