

## Response to Request for Information

Reference      FOI 001718  
Date             21 November 2017

### ***Statutory Nuisance and Noise Abatement Complaints***

**Request:**

I am writing to you under the Freedom of Information Act 2000, to request the following information from your authority.

Regarding the issue of statutory nuisance and noise abatement complaints received by your authority, could you please provide responses to the following six questions covering the two time periods stated below:

		1 <sup>st</sup> August 2015 – 31 <sup>st</sup> July 2016	1st August 2016 – 31 <sup>st</sup> July 2017
1	How many statutory nuisance complaints did the council receive?	4623	5738
2	How many noise abatement notices did the council issue?	13	13
3	How many noise abatement notices have been broken?	3	0
4	How many fines were given out for breach of noise abatement notices?	3	0
5	What was the total value of these fines?	£525	0

Question 1: Please note the response include totals for all service requests relating to Abandoned Vehicles, Accumulations, Air Quality, Condition of Property, Dog-Fouling, Dog-Lack of Control, Dog-Other, Dog-Stray, Dog-Vicious/Aggressive, Drainage, Filthy and Verminous, Fly-Tipping, High Hedge, Light nuisance, Litter, Noise, Pests, Pollution-Air Quality, Pollution-Odour, Waste and Water. These issues are dealt with under a range of legislation and Community Protection Warnings and Notices have also been issued in addition to the use of S80 notices.

Question 2-4: Please note the Council serves abatement Notices, an Abatement Order can only be issued by the Court and none have been issued.

6. How many complaints has the council received for each of the following categories in the time periods below?

[NOT PROTECTIVELY MARKED]

Issue	Number of complaints from 1 <sup>st</sup> August 2015 – 31 <sup>st</sup> July 2016	Number of complaints from 1 <sup>st</sup> August 2016 – 31 <sup>st</sup> July 2017
Noise (including loud music and barking dogs)	656	603
Artificial light (except street lights)	12	2
Smokes, fumes or gases	60	24
A build-up of rubbish	2399	2407
High hedges, trees or boundaries	756	541
Animals – e.g. smells, damage, number of animals	180	143
Condition and maintenance of domestic premises	242	299
Parking and vehicles including mobile homes, caravans and all other motorised and non-motorised vehicles	854	1183