



Response to Request for Information

Reference FOI 001668
Date 08 November 2017

Media/Communications Software

Request:

I am writing to you under the Freedom of Information Act 2000 to request the following information from you:

- The software used by the Media/Communications team to manage press enquiries, send press releases, monitor the media and maintain a press contacts database.
[We use Microsoft Outlook to send press release and to maintain a press contacts database. We do not have a management system.](#)
- The software used by the Media/Communications team to manage and store interactions with stakeholders (e.g. the media, regulators, government agencies, the community, the public)
[No system](#)
- The software used by the Public Affairs or any other relevant team to monitor the political environment and Parliament and log interactions with politicians, civil servants, lobbying bodies, trade unions, etc.
[No system](#)