CITY OF WOLVERHAMPTON COUNCIL

# **Response to Request for Information**

ReferenceFOI 001609Date24 October 2017

# Stafford Road, Wolverhampton

### **Request:**

- 1) Records of inspection for the relevant stretch of highway. Please see attachment provided with this request.
- Maintenance records including records of independent contractors working in relevant area.
   Please see attachment provided with this request.
- Records of the minutes of Highway Authority meetings where maintenance or repair policy has been discussed or decided. In respect of your above question, it has been established after careful consideration that the Council does not hold the above information. Consequently, we are unable to provide any information relating to the above, and are informing you as required by Section 1(1) (a) of the Act, that states:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

- 4) Records of complaints about the state of highways. Please see attachment provided with this request.
- Records of other accidents which have occurred on the relevant stretch of highway.
   Please see attachment provided with this request.

We have no record of any claims occurring at this location between 4 May 2016 and 4 May 2017.

With regard to the attachments you will notice there are some areas that have been blanked out. This is because the information is exempt from disclosure. We are not obliged, under section 40(2) of the Act, to provide information that is the personal information of another person if releasing would contravene any of the provisions in the Data Protection Act 1998 (DPA). In this instance we believe that the release of this information would contravene the first data protection principle, and therefore section 40 (2) is engaged.

### 21/11/2017

## Inspection Type(s)

H Highway Find & Fix

H HIGHWAY FIND & FIX

H Highway Safety Inspection

H Monthly Safety Inspection

Site: STAFFORD ROAD (44847220)

Asset No: 10,007.00

Asset Id - Location STAFFORD ROAD - SB RBT THREE TUNS LANE - RBT GREE

Area: Oxley

Feature T	Feature Type: H:Highway Section		Contract Area: Highw	vays
Inspection	Date	Route	Туре	Officer
62236	07/03/2017	HW Monthly NW Quadrant	H Monthly Safety Inspection	Linda Saxon
53328	29/09/2016	Bushbury South & Low HIII	H Highway Safety Inspection	John Keates
52112	15/09/2016	H Find & Fix NE	H Highway Find & Fix	Responsive Maintenance Team 4
46454	26/07/2016	H Find & Fix NE	H Highway Find & Fix	Responsive Maintenance Team 4
41674	27/06/2016	H Find & Fix NE	H Highway Find & Fix	Responsive Maintenance Team 4

## **Defect Details**

Defect	Description	Log Date	Location	Organise./Job	Priority
634079		07/03/2017			
619044	CTV SMALL BOX COVER (WIRES EXPOSED)	29/09/2016	OS 474	352748	H:Cat 2 High (30 Working D
619042	OLD CONCRETE REIMSTATEMENT LOW/TRIP	29/09/2016	OS 318	352747	H:Cat 1B (24 hour)
619040	CONCRETE PATCH LOW/TRIP	29/09/2016	OS 334 (LAMP 160)	352745	H:Cat 1B (24 hour)
619038		29/09/2016	OS 344 (LAMP 165)	352744	H:Cat 1B (24 hour)
619036	CONCRETE BREAK UP/TRIP	29/09/2016	OS 406	352743	H:Cat 1B (24 hour)
619034	BREAK UP/TRIP	29/09/2016	OS 430/428 (CHURCH XING)	352741	H:Cat 2 High (30 Working D
619030	CTV COVER MISSING	29/09/2016	OS 438	352737	H:Cat 1B (24 hour)
619028	RIDGE AND BREAK UP ALONG CHANNEL	29/09/2016	OPP OXLEY MOOR ROAD BY TRAFFIC LIGHTS	352735	H:Cat 1B (24 hour)
617715		15/09/2016			
614556		26/07/2016			
612193		27/06/2016			

Site:	STAFFORD ROAD (44847220)
Jobs with:	All
Noticing:	All
Notice Status:	All

Job	Asset No Asset Id / Location		Placed on W.O.	Status
Site : STAFFORD ROAD (44847220), WO	DLVERHAMPTON, WOLVERHAMPTON	Area :	No Code Allocated	
352735 - RIDGE AND BREAK UP ALONG CHANNEL (H:Carriageway Uneven)	10,007.00 OPP OXLEY MOOR ROAD BY T LIGHTS	RAFFIC		Uncommitted
352737 - CTV COVER MISSING (H:Public Utility Missing)	10,007.00 OS 438			Uncommitted
352741 - BREAK UP/TRIP (H:Footway Damaged)	10,007.00 OS 430/428 (CHURCH XING)			Uncommitted
352743 - CONCRETE BREAK UP/TRIP (H:Footway Damaged)	10,007.00 OS 406			Uncommitted
352744 - H:Carriageway Pothole	10,007.00 OS 344 (LAMP 165)			Uncommitted
352745 - CONCRETE PATCH LOW/TRIP (H:Footway Uneven)	10,007.00 OS 334 (LAMP 160)			Uncommitted
352747 - OLD CONCRETE REIMSTATEMENT LOW/TRIP (H:Footway Uneven)	10,007.00 OS 318			Uncommitted
352748 - CTV SMALL BOX COVER (WIRES EXPOSED) (H:Public Utility Missing)	10,007.00 OS 474			Uncommitted
361697 - New Shared Footway/Cycleway project	10,007.00 Stafford Road			Uncommitted

Report generated by : Paul Walton

Job No.	Description		Location	Officer	Priority	Job Status	Entered	Completion	Works Order
	Asset:	999.00	Asset - Locn.: 44847220 - STAFFC	RD ROAD	Feature 1	Type: Whole Site Feature		Area: Oxley	
94501	fway pothole (H:Footway		Entrance to golf club - report from DJO	Responsive Maintenance	[H:Cat 1B (24 hour)	Job Closed	13/05/2016	16/05/2016 Act.	
94659		oat and reinstate rriageway Pothole)	Stafford Rd / Gorsebrook Rd - C/way potholes around traffic island, check inbound/ outbound c/way to and from Stafford Rd / Bushbury Lane traffic island OUT OF HOURS TEAM (RMT 5)	Responsive Maintenance	ſ H:Cat 1B (24 hour)	Job Closed	17/05/2016	18/05/2016 Act.	
94660		oat and reinstate rriageway Pothole)	Stafford Rd / Bushbury Lane Traffic Island - C/way potholes around island OUT OF HOURS TEAM. ( RMT 5 )	Responsive Maintenance	ſ H:Cat 1B (24 hour)	Job Closed	17/05/2016	18/05/2016 Act.	
96822	Fill pothole a (H:Carriagev		End of bus layby at bushbury In	Responsive Maintenance	[H:Cat 1B (24 hour)	Job Closed	23/06/2016	24/06/2016 Act.	
98852	Saw cut joint reinstate with course and s	ts, excavate - n stone, binder surface course to park on f/way	593 / 595 STAFFORD ROAD. Outbound just past Newbury Road	Responsive Maintenance	ſ H:Cat 1B (24 hour)	Job Closed	27/07/2016	28/07/2016 Act.	
110548		er (C:Flytipping		Street Cleansing Team Ea	1 Working day	Job Closed	03/11/2016	03/11/2016 Act.	
351651	barriers on fo Other)	ootway (H:Highway	stafford road island	Trevor Fletcher	H:Cat 1A (2 hour)	Job Closed	16/09/2016	16/09/2016 Act.	
351786		& pot holes around arriageway Pothole		Trevor Fletcher	H:Cat 1A (2 hour)	Job Closed	19/09/2016	22/08/2016 Act.	
354893	1.10.16: On the A449 where it is jo Street. Seve cannot be av	Email received on the junction ined by South ral holes which roided. The holes ddle to the outside o 1069)	MIDLANDS	Responsive Maintenance	ſ H:Cat 2 Low (180 Working Days)	Job Closed		25/10/2016 Act.	
357485	Carraigeway reconstruction	resurfacing &	Gorsebrook Road to Oxley Moor Road	Khalid Akhtar	H:CWAY PLANNED WORKS	Job Raised with Notice	08/11/2016	14/04/2017 Est.	
357974		oat and reinstate rriageway Pothole)	C/way. Potholes ialong joint - inbound near to Goodyear Island OUT OF HOURS TEAM	Responsive Maintenance	ſ H:Cat 2 High (30 Working Days)	Job Closed	11/11/2016	14/11/2016 Act.	

### Site History Report

Effective: 01/05/2016 to 30/06/2017

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15:16:57

Locality: WOLVERHAMPTON, WOLVERHAMPTON

Asset Number: 999.00 to 999.00

Site: STAFFORD ROAD (44847220)

Area: No Code Allocated

02/11/2017

Display Action Officer: Yes

Maintenance Management

Site: STAFFORD ROAD (44847220)

Effective: 01/05/2016 to 30/06/2017 Display Action Officer: Yes

ob No.	Description		Location	Officer	Priority	Job Status	Entered	Completion	Works Order
	Asset:	999.00 A	sset - Locn.: 44847220 - STAFFO	RD ROAD	Feature	Type: Whole Site Feature		Area: Oxley	
359154	Sign knocked Damaged)	over (H:Unlit Sign		Responsive Maintenance	TH:Cat 2 High (30 Working Days)	Job Closed	22/11/2016	23/11/2016 Act.	
	of kerbs (H:Fo	reinstate fw at back potway Pothole)	604	Responsive Maintenance	TH:Cat 2 High (30 Working Days)		16/12/2016	19/09/2017 Act.	
	7.1.17: At junction be Oxley Moor R holes but also appears to ha	Email received on stween A449 with load. There are pot to the road surface store broken down as the traffic lights to		Responsive Maintenance	ΓΗ:Ċaṫ 1Β (24 hour)	Job Closed	10/01/2017	10/01/2017 Act.	
	(H:Carriagewa								
362420	Apply Tackco (H:Carriagewa	at and reinstate ay Pothole)	Stafford road / Bushbury Lane island c/way pothole on centre joint around island RMT 5 - (OUT OF HOURS TEAM)	Responsive Maintenance	ΓH:Cat 1B (24 hour)	Job Closed	10/01/2017	11/01/2017 Act.	
363096	APPLY TACK REINSTATE (H:Carriagewa	C/WAY	STAFFORD ROAD (inbound) at traffic lights opposite Oxley Moor Rd. In the inside lane RMT3 (OUT OF HOURS TEAM )	Responsive Maintenance	ΓH:Cat 1B (24 hour)	Job Closed	19/01/2017	20/01/2017 Act.	
363097	APPLY TACK ANDREINST/ (H:Carriagewa	ATE C/WAY	, STAFFORD RD ON ISLAND BY FOXS LANE JUNCTION - C/WAY POTHOLE IN MIDDLE OF LANE - RMT3. (OUT OF HOURS TEAM )	Responsive Maintenance	TH:Cat 1B (24 hour)	Job Closed	19/01/2017	20/01/2017 Act.	
363448	Tack coat and (H:Carriagewa	d fill cw rut ay Depression)	In bound by premier inn	Responsive Maintenance	TH:Cat 2 High (30 Working Days)	Job Closed	24/01/2017	04/06/2017 Act.	
363594	APPLY TACK REINSTATE (H:Carriagewa	C/WAY	STAFFORD ROAD (outbound)/ OXLEY MOOR ROAD By traffic lights - c/way pothole side of kerb RMT 5 (OUT OF HOURS TEAM)		ī H:Cat 1B (24 hour)	Job Closed	25/01/2017	26/01/2017 Act.	
364248	APPLY TACK REINSTATE (H:Carriagewa	C/WAY	Stafford Road just off Goodyear Island outside paper shop ( outbound ) RMT 3. ( OUT OF HOURS TEAM )	Responsive Maintenance	TH:Cat 1B (24 hour)	Job Closed	03/02/2017	06/02/2017 Act.	

Effective: 01/05/2016 to 30/06/2017 Display Action Officer: Yes

Maintenance Management

Job No.	Description		Location	Officer	Priority	Job Status	Entered	Completion	Works Order
	Asset:	999.00	Asset - Locn.: 44847220 - STAFFC	ORD ROAD	Feature 7	Type: Whole Site Feature		Area: Oxley	
364456	slip road Milld leads onto the there is juncti bumps are wh stop to join on road.Right opp	y Pothole - The ale road which e Stafford road on where speed ere you need to to Stafford posite The kitcher (Enquiry 37847)	Milldale Road,Wolverhampton,WEST MIDLANDS	Responsive Maintenance	T H:Cat 1B (24 hour)	Job Closed	07/02/2017	09/02/2017 Act.	
	Reinstate cw ( (H:Carriagewa								
364926	ApplyTackcoa	it and reinstate iageway Pothole)	STAFFORD RD/ BUSHBURY LANE ISLAND - C/WAY POTHOLES AROUND ISLAND AND AROUND GULLY ININSIDE LANE RMT 3 OUT OF HOURS TEAM	Responsive Maintenance	T H:Cat 1B (24 hour)	Job Closed	14/02/2017	15/02/2017 Act.	
366706		pothole outside geway Pothole)	Outbound at junction Springfield In	Responsive Maintenance	T H:Cat 2 High (30 Working Days)	Job Closed	10/03/2017	14/03/2017 Act.	
367296		aged guard rail rail Damaged)	Near jones rd	Responsive Maintenance	TH:Cat 1A (2 hour)	Job Closed	20/03/2017	20/03/2017 Act.	
	5.3.17: Pot Holes - Th Roundabout - Potholes on th Roundabout / filled In. (Enqu (H:Carriagewa	Email received on nree Tuns Can the Several Three Tuns Stafford Road be uiry 39883) ay Pothole)	MIDLANDS	Responsive Maintenance	T H:Cat 1B (24 hour)	Job Closed	21/03/2017	21/03/2017 Act.	
	five easy roun bushbury In ro (H:Carriagewa	oundabout inboun ay Pothole)	-	Responsive Maintenance		Job Closed	26/03/2017	24/03/2017 Act.	
369378	Saw cut and r depressions (I Depression)	einstate cw H:Carriageway	200 to 208	Responsive Maintenance	T H:Cat 2 High (30 Working Days)	Job Closed	27/04/2017	02/05/2017 Act.	

Site	History	Report
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Effective: 01/05/2016 to 30/06/2017 Display Action Officer: Yes

Mainter	nance Mana	agement							
Job No.	Description		Location	Officer	Priority	Job Status	Entered	Completion	Works Order
	Asset:	999.00	Asset - Locn.: 44847220 - STAFF	ORD ROAD	Feature <sup>-</sup>	Type: Whole Site Feature		Area: Oxley	
370256	6 H Carriagewa CAS-135044 received at C	Report IT APP	Stafford Road,Wolverhampton,WEST MIDLANDS	Responsive Maintenance	T H:Cat 1B (24 hour)	Job Closed	11/05/2017	12/05/2017 Act.	
	Road Wolver from city cen the five ways	badway on Stafford hampton, outbour tre, as you drive o island, outside (Enquiry 41442)	nd						
371528	CAS-146351 APPROPRIA USED TO LC Email receive On the public Stafford Road Hill Trading E	ay Pothole) crete Missing - MOST TE HEADING	Stafford Road,Wolverhampton,WEST MIDLANDS all	Responsive Maintenance	T H:Cat 2 Low (180 Working Days)	g Job Closed	04/06/2017	05/06/2017 Act.	
37234	been remove the plant bed coping stone 41985) (H:Hig 8 H Manhole/G	d and discarded in s. Please can the s be re set: (Enqu ghway Other) fully Top Missing - is lamp post mark	iry Stafford Road,Wolverhampton,WEST	Responsive Maintenance	T H:Cat 1B (24 hour)	Job Closed	15/06/2017	15/06/2017 Act.	
372394	gully (H:Carri	einstate cw around ageway Damaged e (H:Carriageway	1)	Responsive Maintenance	T H:Cat 1B (24 hour)	Job Closed	16/06/2017	16/06/2017 Act.	

Effective: 01/05/2016 to 30/06/2017

Display Action Officer: Yes

Job No.	Description	1	Location	Officer	Priority	Job Status	Entered	Completion	Works Order
	Asset:	999.00	Asset - Locn.: 44847220 - STAFF	ORD ROAD	Featu	re Type: Whole Site Feature		Area: Oxley	
37273	CAS-16638	2 Customer cal nole cover top r	aged - Stafford lled to Road,Wolverhampton,WEST nissing MIDLANDS	Responsive Mainten	ance T H:Cat 1B (24 hour)	Job Closed	20/06/2017	21/06/2017 Act.	
	Stafford roa	defective cover d, WV10 6DY site Burnham /10 6DX*	r: On						
	Road name WV10 6DY	: Stafford Road	l,						
		of: Burnham Av (Enquiry 4284							
	Replace cov Damaged)	ver (H:Gully							

	5	ite History Report	Page 1 of
Service: Hi	05/2016 to 31/05/2017 Jhways AFFORD ROAD (44847220)	Asset Number: 999.00 to 999.00 Display Action Officer: Yes	)
Site: STAFFORD ROAL	(44847220) Local	ity: WOLVERHAMPTON, WOLVERHAMPTON	Area: No Code Allocated
Customer Services			
Enquiry No.: 41985 Service: Highways Desc.: CAS-146351 Email receive	Logged by: System Supervisor Subject: H Block/Concrete Missing MOST APPROPRIATE HEADING USED TO LOG	on: 24/05/2017 10:17 Classification: Enquiry	Officer: Responsive Maintenance Team 6 Enquiry Ref: CAS-146351
On the public stones be re s Actions Taker	footpath from Stafford Road leading to Dunstall Hill Trading E		noved and discarded into the plant beds. Please can the copin
	Wolverhampton, WEST MIDLANDS	Contact:	
Plot Number: 999.00 Job Number: 371528	Feature Id - Location: 44847220 - STAFFORD ROAD Defect Number: 641161	Feature Type: Who	ole Site Feature
Enquiry No.: 41868 Service: Highways	Logged by: System Supervisor Subject: H Footway Flooding	on: 20/05/2017 03:27 Classification: Enquiry	Officer: Dave Onions Enquiry Ref: CAS-144174
Subway outsi Stafford road Actions Taker sent attached Location: Stafford Road Enquiry No.: 41805 Service: Highways Desc.: CAS-142545 Customer call highway. Actions Taker	Report IT APP received at CS 19/5/17- de Gatehouse pub floods when it rains. Ankle deep at present photo via outlook Wolverhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Street Furniture Damaged PLEASE NOTE NO APP DROP DOWN** ed to report that the railings that run from property 235 to 249 : Checked GIS confirmed railings are on the wall which have Wolverhampton,WEST MIDLANDS	Contact: on: 18/05/2017 12:45 Classification: Enquiry Stafford road have been detoriated for a long time and	Officer: Paul Murray Enquiry Ref: CAS-142545 need repainting. The railings are on the wall which are on the

Service: Highwa	2016 to 31/05/2017 ays FORD ROAD (44847220)	Asset Number: 999.00 to Display Action Officer: Yes	999.00
Customer Services			
Enquiry No.: 41442 Service: Highways Desc.: CAS-135044 Rep	Logged by: System Supervisor Subject: H Carriageway Pothole ort IT APP received at CS 8/5/17-	on: 09/05/2017 08:25 Classification: Enquiry	Officer: Dave Onions Enquiry Ref: CAS-135044
WV10 Actions Taken: pa		entre, as you drive off the five ways island, outs	ide Wickes Ltd.
Location: Stafford Road,Wo	Iverhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 40463 Service: Highways Desc.: CAS-107165 Ema	Logged by: System Supervisor Subject: H Manhole/Gully Top Displaced ail Received: 25/03/2017:	on: 30/03/2017 08:36 Classification: Enquiry	Officer: Dave Onions Enquiry Ref: CAS-107165
Stafford road has	very high raised manhole etc covers with insufficient signa	ge.VERY dangerous for motorcycles and bikes	
******			
We asked custom	er for further location details and they have replied with the	e following - not sure if this will be sufficient for y	you to investigate:
	ant be more precise than between oxley moor rd and the to ission or co-ordinate them?	own centre without going to look. And to be hone	est I'm surprised no-one knows where the roadworks are. Doe
I've been ald say since some c	ong there again on Friday. Hard to overemphasise how dat an't safely be avoided)	ngerous it is for cyclists and motorcyclists (and	car wheels get a very nasty jolt too- potential damages claims I
Needs explicit sig	nage and speed restriction on my opunion		
Actions Taken: Er	nailed Reply: 30/03/2017:		

Sustomer Services			
Enquiry No.: 39904	Logged by: System Supervisor	on: 17/03/2017 09:49	Officer: Dave Onions
tripping and fallin Actions Taken: (	ng yesterday. She cannot be more precise in the location of Checked GIS - council maintained footpath. er will send to department for investigation.		Enquiry Ref: CAS-098539 there are uneven slabs on the footpath which resulted in customer loreton Arms heading towards the shops.
Location: Stafford Road,W	olverhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 39883 Service: Highways Desc.: CAS-098203 En	Logged by: System Supervisor Subject: H Carriageway Pothole nail received on 5.3.17: e Tuns Roundabout - Can the Several Potholes on the Thr	on: 16/03/2017 03:51 Classification: Enquiry	Officer: Responsive Maintenance Team 5 Enquiry Ref: CAS-098203
Actions Taken: E	Emailed RMSS and replied to customer with case ref numb /olverhampton,WEST MIDLANDS		
Plot Number: 999.00 Job Number: 367404	Feature Id - Location: 44847220 - STAFFORD ROAD Defect Number: 635790	Feature Type	: Whole Site Feature
Enquiry No.: 39170 Service: Highways Desc.: CAS-088061 Re	Logged by: System Supervisor Subject: H Footway Flooding port IT APP received at CS 1/3/17-	on: 01/03/2017 11:35 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-088061
Stafford Road W Actions Taken: p	floods when it rains, drain on southbound side blocked. /V10 near the gatehouse. passed to dept /olverhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 39053 Service: Highways Desc.:	Logged by: Tony Brown Subject: H Third Party Claim	on: 27/02/2017 15:42 Classification: Third Party Claim	Officer: Lynn Pedley Enquiry Ref: TP160213
Location: STAFFORD RO	AD – SB CWAY BETWEEN GORSEBROOK RDBT & FIVE SE TO VEHICLE (TYRE)	E-WAYS Contact:	
Enquiry No.: 39027 Service: Highways	Logged by: Tony Brown Subject: H Third Party Claim	on: 27/02/2017 13:08 Classification: Third Party Claim	Officer: Lynn Pedley Enquiry Ref: TP160210

Service: Hig	05/2016 to 31/05/2017 hways AFFORD ROAD (44847220)	Asset Number: 999.00 to Display Action Officer: Yes	o 999.00
Customer Services			
She advises s The rain water She knows the She advises if	Logged by: System Supervisor Subject: H Carriageway Damaged Caller elderly and very angry that she has been soaked waiti he spoke to officers there, 2 weeks ago and nothing has been collects by the pedestrian crossing and there is nowhere to ere is a light sensor on the pedestrian crossing so if you mov officers go out today they will see the large puddle of water : checked location on gis.	en done (think officers may have been from utc re move to avoid it when cars go through. ve it goes off and you can not cross the road.	Officer: Paul Murray Enquiry Ref: CAS-085946 ust past Oxley Moor Junction heading out of Wolverhampton. e traffic light sensors at the pedestrian crossing).
Location: Stafford Road Enquiry No.: 38862	Wolverhampton,WEST MIDLANDS Logged by: System Supervisor	Contact: on: 23/02/2017 03:17	Officer: Paul Murray
Service: Highways	Subject: H Grit Bin Damaged Customer called to request the grit bin outside her house to	Classification: Enquiry	Enquiry Ref: CAS-083789
	uiry: Customer states "The grit bin lid keeps on blowing ar there."	g back and forth and damaging her wall, new hed	ge and also people keep on putting rubbish in there because there is a
Location of the	e existing Grit Bin: On the footpath outside 760 Stafford Roa	d, WV10 6NR	
	: Sent to RMSS. Wolverhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 38489 Service: Highways Desc.: CAS-079020 F	Logged by: System Supervisor Subject: H Carriageway Damaged Report IT APP received at CS 15/2/17-	on: 16/02/2017 08:37 Classification: Enquiry	Officer: Kevin Burgess Enquiry Ref: CAS-079020
on Stafford Ro Actions Taken	surface on roundabout ad near Bushbury Lane WV10 : passed to dept. Wolverhampton,WEST MIDLANDS	Contact:	

21/11/2017

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Customer Services				
Enquiry No.: 38416	Logged by: System Supervisor	on: 14/02/2017 02:02	Officer: Trevor Fletcher	
Service: Highways	Subject: H Carriageway Pothole	Classification: Enquiry	Enquiry Ref: CAS-078094	
Desc.: CAS-078094 Email r				
which has the ability	Stafford Road towards the city centre. The island by v to cause damage to vehicles iled RMSS and replied as follows:	what used to be Strykers, that has the Island Hous	se and KFC on it. The lane closest to the island has a huge potho	le
Location: Stafford Road, Wolve	erhampton,WEST MIDLANDS	Contact:		

Classification: Enquiry

Officer: Responsive Maintenance Team 3

Enguiry Ref: CAS-076529

Effective: 01/05/2016 to 31/05/2017 Service: Highways Site: STAFFORD ROAD (44847220) Asset Number: 999.00 to 999.00 Display Action Officer: Yes

on: 11/02/2017 10:08

#### **Customer Services**

Enquiry No.: 38266 Logged by: System Supervisor Service: Highways Subject: H Carriageway Pothole Desc.: CAS-076529 Email rcvd at CD:-



Potholes Various pot holes on this island. Location: Easting/Northing: 391288/300766 (52.604605, -2.13007) Nearest road to the pin placed on the map (automatically generated by Bing Maps): Highway, Oxley, WV10 9 Nearest postcode to the pin placed on the map (automatically generated): WV10 6HU (72m away)

Actions Taken: Checked GIS - Roundabout At Junction With Bushbury Lane Stafford Road Wolverhampton West Midlands

Location: Bushbur	y Lane,Wolverhampton,WEST MIDLANDS	Contact:		
Plot Number: 999.00 Job Number: 364926	Feature Id - Location: 44847220 - STAFFORD ROAD Defect Number: 632156		Feature Type: Whole Site Feature	

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Asset Number: 999.00 to 999.00 Display Action Officer: Yes

21/11/2017

**Customer Services** 

Service: Highways Site: STAFFORD ROAD (44847220)

Effective: 01/05/2016 to 31/05/2017

Enquiry No.: 37847	Logged by: System Supervisor	on: 02/02/2017 12:26	Officer: Responsive Maintenance Team 3
Service: Highways	Subject: H Carriageway Pothole	Classification: Enquiry	Enquiry Ref: CAS-071869
	customer called to report a pothole at the junction of Milldale lan		
	checked GIS confirmed adopted highway. The slip road Milida bad. Here there is a dip in the road. Right opposite The Kitchen		re is junction where speed bumps are where you need to stop to join
	ward across to RMSS to investigate.	ractory Shop.	
	Nolverhampton,WEST MIDLANDS	Contact:	
Plot Number: 999.00	Feature Id - Location: 44847220 - STAFFORD ROAD	Feature Type	e: Whole Site Feature
Job Number: 364456	Defect Number: 631683		
Enquiry No.: 37815	Logged by: System Supervisor	on: 02/02/2017 09:44	Officer: Responsive Maintenance Team 3
Service: Highways	Subject: H Carriageway Pothole	Classification: Enquiry	Enquiry Ref: CAS-071741
Desc.: CAS-071741 R	Report IT APP received at CS 1/2/17-		
Potholes near 3	325 Stafford Road WV10		
Actions Taken:	passed to dept.		
Location: Stafford Road,	Wolverhampton,WEST MIDLANDS	Contact:	
Plot Number: 999.00Feature Id - Location: 44847220 - STAFFORD ROADJob Number: 364248Defect Number: 631499		Feature Type	e: Whole Site Feature

ustomer S				
	37158 Highways CAS-067889 Email received	Logged by: System Supervisor Subject: H Carriageway Pothole	on: 18/01/2017 04:52 Classification: Enquiry	Officer: Responsive Maintenance Team 3 Enquiry Ref: CAS-067889
			a hazard for cyclists. Please forward it to the rele	vant service and provide me with an acknowledgement when this ha
	Many thanks			
	Tim Philpot Professional Lead - Transpor Tel. Office: 01902 555465 Tel. Mobile: 07825 530346	t Strategy		
	E-mail: Tim.Philpot@wolverh City of Wolverhampton Coun			
	Actions Taken: sent to RMSS STAFFORD ROAD	i.	Contact:	
ot Number: bb Number:		Id - Location: 44847220 - STAFFORD ROA	D Feature Typ	e: Whole Site Feature
nquiry No.:		Logged by: System Supervisor	on: 13/01/2017 01:13	Officer: Kevin Burgess
	Highways	Subject: H Manhole/Gully Top Damage		Enquiry Ref: CAS-066464
	Broadlands as if he was going and both his front and rear dr report the manhole as it is da going to happen and if he will	g towards the Premier Inn when he was driv iver side tyres had blew. He has to call the AA ngerous but he also asked for compensation get compensation to pay for his new tyres	ring down that road he must have went over a dar A out to take him home because the tyres just pop if we can pay for his two tyres that he will need as	on to Stafford road, at the first set of lights he took a left on to maged manhole cover without realising and his car lifted off the grou oped and he was unable to drive any further. The customer wanted s each tyre costs ?130. Customer wanted a call back to know what put forward his compensation request to pay for his 2 new tyres he
	need.			partormata his compensation request to pay for his 2 new tytes ne
Location:	off the M54 at the first set of I	ights go left on to Broadlands	Contact:	

Customer Services			
Enguiry No.: 36707	Logged by: System Supervisor	on: 08/01/2017 08:49	Officer: Responsive Maintenance Team 5
Service: Highways	Subject: H Carriageway Pothole	Classification: Enquiry	Enquiry Ref: CAS-064815
	mail received on 7.1.17:		
	veen A449 with Oxley Moor Road. There are pot holes particu Emailed RMSS and replied as follows:	larly turning left but also the road surface app	ears to have broken down as you approach the traffic lights to go ahead.
Location: Oxley Moor Ros Plot Number: 999.00	ad,Wolverhampton,WEST MIDLANDS Feature Id - Location: 44847220 - STAFFORD ROAD	Contact: Feature Ty	<b>pe:</b> Whole Site Feature
Job Number: 362397	Defect Number: 629592		
Enquiry No.: 36421	Logged by: System Supervisor	on: 03/01/2017 02:30	Officer: Paul Murray
Service: Highways	Subject: H Gully Blocked	Classification: Enquiry	Enquiry Ref: CAS-063528
is about the thir Customer state	d gully after the island s that over the weekend the water pooled completely across th Emailed to rmss		n - states as you go over the Three Tuns island heading towards the I54 it nd aquaplane
Location: Stafford Road,	Nolverhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 36202	Logged by: System Supervisor	on: 20/12/2016 02:31	Officer: Keith Rogers
Service: Highways	Subject: H Manhole/Gully Top Damaged	Classification: Enquiry	Enquiry Ref: CAS-061575
	ustomer called to report a manhole cover on Stafford road is ve		nhole is adjacent to Wheaton Close on Stafford Road.
	Advised customer I will get this sent over as an email to the R		
Location: adjacent to Wh	eaton Close	Contact:	

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Effective: 01/05/2016 to 31/05/2017 Service: Highways Site: STAFFORD ROAD (44847220)

	35593 Highways CAS-057394 email received 29	Logged by: System Supervisor Subject: H Carriageway Pothole	on: 01/12/2016 01:08 Classification: Enquiry	Officer: Kevin Burgess Enquiry Ref: CAS-057394
	Good morning,	9/11/2010		
	-			
	appears to be a very low set dr	maged (now scrap) whilst driving along the A4- ain cover in the second land which I have driv- appropriate place to direct this but to no avail	en over resulting in quite a bang to the suspens	he McDonalds and Halfords Islands heading into town. There is what ion and a significant bulge in my driver side front tyre. I have tried to
	Please advise.			
	Best regards			
	Actions Taken: sent to RMSS.			
Location:	Stafford Road, Wolverhampton	WEST MIDLANDS	Contact:	
Enquiry No.: Service:	33984 Highways	Logged by: System Supervisor Subject: H Gully Blocked	on: 22/11/2016 02:39 Classification: Enquiry	Officer: Dave Onions Enquiry Ref: CAS-055152
	CAS-055152 Email received or Can you log a report of the dra		the rain on Stafford Road near to the Milldale sl	hops.
	Many thanks			
	Abdul Rahim Neighbourhood Safety Co-ordii Tel. Office: 01902 556617 Tel. Mobile: 07766 473053	nator		
	Actions Taken: Emailed RMSS Dear Abdul	and replied as follows:		
	Thanks for reporting the blocke	ed gully. We have referred this to RMSS on ca	ase number CAS-055152.	
	Kind regards			
	Customer Services			
Location:	Stafford Road, Wolverhampton	,WEST MIDLANDS	Contact:	
	Highways	Logged by: System Supervisor Subject: H Slab Footway Uneven	on: 16/11/2016 10:01 Classification: Enquiry nt around manhole has caused her to fall these	Officer: Paul Murray Enquiry Ref: CAS-053601
	she will send in pictures of area	a	around mannole has caused her to fair these	
Location:	Stafford Road, Wolverhampton	,WEST MIDLANDS	Contact:	

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Effective: 01/05/2016 to 31/05/2017 Service: Highways Site: STAFFORD ROAD (44847220)		Asset Number: 999.00 to 999.00 Display Action Officer: Yes	
ustomer Services			
Enquiry No.: 33732 Service: Highways Desc.: CAS-053194 F	Logged by: System Supervisor Subject: H Public Utility Damaged Report IT APP received at CS 14/11/16-	on: 15/11/2016 10:27 Classification: Enquiry	Officer: Kevin Burgess Enquiry Ref: CAS-053194
Manhole not re	eplaced after maintenance work done a few weeks ago. Locatio	n Five Ways Roundabout. Stafford road WV6	
sent attached	: passed to dept. photo via outlook		
Location: Stafford Road,	Wolverhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 31281 Service: Highways	Logged by: System Supervisor Subject: H Street Nameplate Damaged	on: 11/10/2016 03:09 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-045441
He confirms th He confirms its	PC officer called today with badge number: 21246. here is a name plate on the five ways junction island that is dam s on Stafford Road, near junction, Waterloo Road, of the junction : Advised passed over.	aged and is only still holding up by leaning onto n on A449 Stafford Road.	a sign next to the street name plate.
Location: STAFFORD R		Contact:	
	Logged by: System Supervisor Subject: H Carriageway Pothole Email received on 1.10.16: It the junction where it is joined by South Street. Several holes y	on: 04/10/2016 12:52 Classification: Enquiry	Officer: Responsive Maintenance Team 3 Enquiry Ref: CAS-043955
Service: Highways Desc.: CAS-043955 E On the A449 a	Subject: H Carriageway Pothole	Classification: Enquiry	Enquiry Ref: CAS-043955
Service: Highways Desc.: CAS-043955 E On the A449 a Actions Taken	Subject: H Carriageway Pothole Email received on 1.10.16: It the junction where it is joined by South Street. Several holes w Emailed RMSS and replied as follows:	Classification: Enquiry which cannot be avoided. The holes are in the	Enquiry Ref: CAS-043955
Service: Highways Desc.: CAS-043955 E On the A449 a Actions Taken	Subject: H Carriageway Pothole Email received on 1.10.16: It the junction where it is joined by South Street. Several holes w : Emailed RMSS and replied as follows:	Classification: Enquiry which cannot be avoided. The holes are in the n	Enquiry Ref: CAS-043955 middle to the outside of the road.
Service: Highways Desc.: CAS-043955 E On the A449 a Actions Taken	Subject: H Carriageway Pothole Email received on 1.10.16: It the junction where it is joined by South Street. Several holes w Emailed RMSS and replied as follows:	Classification: Enquiry which cannot be avoided. The holes are in the n	Enquiry Ref: CAS-043955
Service: Highways Desc.: CAS-043955 E On the A449 a Actions Taken Location: Stafford Road, Plot Number: 999.00 Job Number: 354893 Enquiry No.: 30836	Subject: H Carriageway Pothole Email received on 1.10.16: It the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction where it is joined by South Street. Several holes with the junction	Classification: Enquiry which cannot be avoided. The holes are in the r Contact: Feature Type on: 26/09/2016 09:44	Enquiry Ref: CAS-043955 middle to the outside of the road. :: Whole Site Feature Officer: Paul Murray
Service: Highways Desc.: CAS-043955 E On the A449 a Actions Taken Location: Stafford Road, Plot Number: 999.00 Job Number: 354893 Enquiry No.: 30836 Service: Highways Desc.: CAS-042148 o location is on	Subject: H Carriageway Pothole Email received on 1.10.16: It the junction where it is joined by South Street. Several holes w : Emailed RMSS and replied as follows: Wolverhampton,WEST MIDLANDS Feature Id - Location: 44847220 - STAFFORD ROAD Defect Number: 621619	Classification: Enquiry which cannot be avoided. The holes are in the r Contact: Feature Type on: 26/09/2016 09:44 Classification: Enquiry	Enquiry Ref: CAS-043955 middle to the outside of the road.

Effective: 01/05/2016 to 31/05/2017 Service: Highways Site: STAFFORD ROAD (44847220)		Asset Number: 999.00 to 999.00 Display Action Officer: Yes	
ustomer Services			
	acing the wrong way.	on: 02/09/2016 10:56 Classification: Enquiry uot; sign between the row of shops and the petre	Officer: Paul Murray Enquiry Ref: CAS-036687 ol station on Stafford road (by vine island) inbound has been turned
Location: Stafford Road, Wolv	verhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 29809 Service: Highways Desc.: CAS-035831 Repo	Logged by: System Supervisor Subject: H Guard Rail Damaged rt IT APP received at CS 25/8/16-	on: 30/08/2016 01:47 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-035831
Actions Taken: pas sent attached phot			
Location: Stafford Road, Wolv	verhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 29808 Service: Highways Desc.: CAS-035828 Repo	Logged by: System Supervisor Subject: H Guard Rail Damaged rt IT APP received at CS 25/8/16-	on: 30/08/2016 01:43 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-035828
Summer Challenge	e Stafford Road inbound, damaged rail outside house 224		
Actions Taken: pas sent attached phote Location: Stafford Road.Wolv		Contact:	
Enquiry No.: 29807 Service: Highways	Logged by: System Supervisor Subject: H Street Furniture Damaged rt IT APP received at CS 25/8/16-	on: 30/08/2016 01:34 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-035821
Summer Challenge	e - empty pole. Stafford Road WV10 inbound before junction	on with Barrington Close	
Actions Taken: pas	sed to dept		
sent attached photo			

Service: Highways

Effective: 01/05/2016 to 31/05/2017 Site: STAFFORD ROAD (44847220)

Service: Highways Desc.: CAS-035814 Report	Logged by: System Supervisor Subject: H Street Furniture Damaged IT APP received at CS 25/8/16-	on: 30/08/2016 01:25 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-035814
Summer Challenge S	Stafford Road inbound, reduce speed sign needs realign	ing to face traffic 100 metres before Vine island	
Actions Taken: passe sent attached photo v Location: Stafford Road,Wolve	via outlook	Contact:	
nquiry No.: 29698	Logged by: System Supervisor	on: 26/08/2016 08:23	Officer: Kevin Burgess
Service: Highways	Subject: H Carriageway Pothole	Classification: Enquiry	Enquiry Ref: CAS-035209
	er reporting a number of potholes which comes across v	whilst making her journey from home to work.	
customer says that th	be more specific than info has provided. ne potholes are shredding & damaging her tyres &a ot possible to avoid these potholes.	mp; need to be addressed	
Stafford Road travelli	ing from between Five Way Island coming off Waterloo I	Road & all the way to UTC Aerospace there	are @ least 6/7 potholes
Customer requested	undete when the notheles will be addressed		
Cucionici requibilità	update when the potholes will be addressed.		
•	ked GIS & confirmed location is adopted highway		
Actions Taken: check questioned customer	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road re le to be more precise & as was at work did not have the		ated that they are bad enough to be damaging perfectly good tyre
Actions Taken: check questioned customer customer was not ab Location: Stafford Road,Wolve	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road re le to be more precise & as was at work did not have the	time to go through each pothole location & repea	
Actions Taken: check questioned customer customer was not ab Location: Stafford Road,Wolve	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road re le to be more precise & as was at work did not have the rhampton,WEST MIDLANDS	time to go through each pothole location & reper Contact:	ated that they are bad enough to be damaging perfectly good tyre Officer: Kevin Burgess Enquiry Ref: CAS-028614
Actions Taken: check questioned customer customer was not abl Location: Stafford Road,Wolve nquiry No.: 28661 Service: Highways Desc.: CAS-028614 Caller s	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road re le to be more precise & as was at work did not have the rhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged ad manhole cover sticking out	time to go through each pothole location & reper Contact: on: 28/07/2016 12:59	Officer: Kevin Burgess
Actions Taken: check questioned customer customer was not abl Location: Stafford Road,Wolve nquiry No.: 28661 Service: Highways Desc.: CAS-028614 Caller s This is near 537 Staff	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road re le to be more precise & as was at work did not have the rhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged ad manhole cover sticking out	time to go through each pothole location & reper Contact: on: 28/07/2016 12:59	Officer: Kevin Burgess
Actions Taken: check questioned customer customer was not abl Location: Stafford Road,Wolve nquiry No.: 28661 Service: Highways Desc.: CAS-028614 Caller s	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road re le to be more precise & as was at work did not have the rhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged said manhole cover sticking out ford Road	time to go through each pothole location & reper Contact: on: 28/07/2016 12:59	Officer: Kevin Burgess
Actions Taken: check questioned customer customer was not abi Location: Stafford Road,Wolve nquiry No.: 28661 Service: Highways Desc.: CAS-028614 Caller s This is near 537 Staff Please repair Actions Taken: Sent	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road re le to be more precise & as was at work did not have the rhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged said manhole cover sticking out ford Road	time to go through each pothole location & reper Contact: on: 28/07/2016 12:59	Officer: Kevin Burgess
Actions Taken: check questioned customer customer was not abl Location: Stafford Road,Wolve nquiry No.: 28661 Service: Highways Desc.: CAS-028614 Caller s This is near 537 Staff Please repair Actions Taken: Sent to Location: STAFFORD ROAD,V	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road re le to be more precise & as was at work did not have the rhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged said manhole cover sticking out ford Road	time to go through each pothole location & reper Contact: on: 28/07/2016 12:59 Classification: Enquiry	Officer: Kevin Burgess
Actions Taken: check questioned customer customer was not abl Location: Stafford Road,Wolve nquiry No.: 28661 Service: Highways Desc.: CAS-028614 Caller s This is near 537 Staff Please repair Actions Taken: Sent f Location: STAFFORD ROAD,V nquiry No.: 28563 Service: Highways	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road re le to be more precise & as was at work did not have the rhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged said manhole cover sticking out ford Road to RMSS VOLVERHAMPTON,WEST MIDLANDS Logged by: System Supervisor Subject: H Block/Concrete Damaged	time to go through each pothole location & reper Contact: on: 28/07/2016 12:59 Classification: Enquiry Contact: on: 25/07/2016 03:03 Classification: Enquiry	Officer: Kevin Burgess Enquiry Ref: CAS-028614
Actions Taken: check questioned customer customer was not abi Location: Stafford Road,Wolve inquiry No.: 28661 Service: Highways Desc.: CAS-028614 Caller s This is near 537 Staff Please repair Actions Taken: Sent f Location: STAFFORD ROAD,V inquiry No.: 28563 Service: Highways Desc.: CAS-027848 customer customer indicates th	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road releto be more precise & as was at work did not have the rhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged ad manhole cover sticking out ford Road to RMSS VOLVERHAMPTON,WEST MIDLANDS Logged by: System Supervisor Subject: H Block/Concrete Damaged er reporting a hole appeared in footpath first noticed it a hat the hole is deep & amp; a foot could go down he hole is outside house numbers 593/595 Stafford Road for Trevor for clarification	time to go through each pothole location & reper Contact: on: 28/07/2016 12:59 Classification: Enquiry Contact: on: 25/07/2016 03:03 Classification: Enquiry couple of days ago	Officer: Kevin Burgess Enquiry Ref: CAS-028614 Officer: Responsive Maintenance Team 1
Actions Taken: check questioned customer customer was not abi Location: Stafford Road,Wolve inquiry No.: 28661 Service: Highways Desc.: CAS-028614 Caller s This is near 537 Staff Please repair Actions Taken: Sent i Location: STAFFORD ROAD,V inquiry No.: 28563 Service: Highways Desc.: CAS-027848 customer customer indicates th Actions Taken: transf email service confirm	ked GIS & confirmed location is adopted highway as to location of these potholes due to length of road releto be more precise & as was at work did not have the rhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged ad manhole cover sticking out ford Road to RMSS VOLVERHAMPTON,WEST MIDLANDS Logged by: System Supervisor Subject: H Block/Concrete Damaged er reporting a hole appeared in footpath first noticed it a hat the hole is deep & amp; a foot could go down he hole is outside house numbers 593/595 Stafford Road for Trevor for clarification	time to go through each pothole location & reper Contact: on: 28/07/2016 12:59 Classification: Enquiry Contact: on: 25/07/2016 03:03 Classification: Enquiry couple of days ago	Officer: Kevin Burgess Enquiry Ref: CAS-028614 Officer: Responsive Maintenance Team 1

Effective: 01/05/20 Service: Highway Site: STAFFO		Asset Number: 999.00 to Display Action Officer: Yes	999.00	
Customer Services				
Enquiry No.: 27381 Service: Highways Desc.: CAS-020049 Repor	Logged by: System Supervisor Subject: H Street Furniture Damaged IT APP received at CS 18/6/16-	on: 18/06/2016 06:20 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-020049	
Plastic barriers used Stafford Road Actions Taken: pass <b>Location:</b> Stafford Road,Wolv	•	nouse Pub.vandalism, arson, construction work Contact:		
Actions Taken: Ema		C C C C C C C C C C C C C C C C C C C	Officer: Paul Murray Enquiry Ref: CAS-019299 s always blocked.	
Location: Stafford Road, Wolv		Contact:		
Enquiry No.: 27216 Service: Highways Desc.: CAS-019153 Collar Actions Taken: E-m	Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged number 21908 called to report a damaged manhole cov ail to RMSS.		Officer: Trevor Fletcher Enquiry Ref: CAS-019153 Is to Marsh Lane.	
Location: roundabout that lead		Contact:		

Service: Highways Site: STAFFORD	o 31/05/2017 ROAD (44847220)	Asset Number: 10007.00 to 1 Display Action Officer: Yes	0007.00
Site: STAFFORD ROAD (4484722	20) Lo	cality: WOLVERHAMPTON, WOLVERHAMPTON	Area: No Code Allocated
Customer Services			
Enquiry No.: 41868 Service: Highways Desc.: CAS-144174 Report IT /	Logged by: System Supervisor Subject: H Footway Flooding APP received at CS 19/5/17-	on: 20/05/2017 03:27 Classification: Enquiry	Officer: Dave Onions Enquiry Ref: CAS-144174
Stafford road		ent. The App is not selecting the correct location. A449	underpass at Akron Gate by Gatehouse Pub.
Actions Taken: passed t sent attached photo via Location: Stafford Road,Wolverha	outlook	Contact:	
Enquiry No.: 41805	Logged by: System Supervisor	on: 18/05/2017 12:45	Officer: Paul Murray
Service: Highways Desc.: CAS-142545 *PLEASE I Customer called to repor highway.	rt that the railings that run from property 235 to 2	249 Stafford road have been detoriated for a long time a	
Service: Highways Desc.: CAS-142545 *PLEASE I Customer called to repor highway.	NOTE NO APP DROP DOWN** rt that the railings that run from property 235 to 2 I GIS confirmed railings are on the wall which ha		nd need repainting. The railings are on the wall which are on the
Service: Highways Desc.: CAS-142545 *PLEASE I Customer called to repor highway. Actions Taken: Checked Location: Stafford Road,Wolverha Enquiry No.: 41543 Service: Highways Desc.: CAS-136325 Customer of dangerous and slippery	NOTE NO APP DROP DOWN** t that the railings that run from property 235 to 2 I GIS confirmed railings are on the wall which ha mpton,WEST MIDLANDS Logged by: System Supervisor Subject: H Grit Bin Damaged called as he was supposed to recieve a call back to drive in and out of the car park near his house	249 Stafford road have been detoriated for a long time a ve stairs going to the proeprties 235 - 279 Stafford road <b>Contact:</b> <b>on:</b> 10/05/2017 12:48 <b>Classification:</b> Enquiry k yesterday regarding a requst for a grit bin, however, w	and need repainting. The railings are on the wall which are on the - adopted highway. Advised will send across. Officer: Paul Murray Enquiry Ref: CAS-136325 as not called back. He stated during the winter months it is very
Service: Highways Desc.: CAS-142545 *PLEASE I Customer called to repor highway. Actions Taken: Checked Location: Stafford Road,Wolverha Enquiry No.: 41543 Service: Highways Desc.: CAS-136325 Customer of dangerous and slipper of request a grit bin during Actions Taken: I advised	NOTE NO APP DROP DOWN** tt that the railings that run from property 235 to 2 I GIS confirmed railings are on the wall which ha mpton,WEST MIDLANDS Logged by: System Supervisor Subject: H Grit Bin Damaged called as he was supposed to recieve a call back to drive in and out of the car park near his house for the winter years. I as the car park is private would not be able to i med on GIS location stafford road, outside proper	249 Stafford road have been detoriated for a long time a we stairs going to the proeprties 235 - 279 Stafford road <b>Contact:</b> <b>on:</b> 10/05/2017 12:48 <b>Classification:</b> Enquiry k yesterday regarding a requst for a grit bin, however, w e and there used otto be a grit bon during winter years a mplement one there, also as it is too early would not be	and need repainting. The railings are on the wall which are on the - adopted highway. Advised will send across. Officer: Paul Murray Enquiry Ref: CAS-136325 as not called back. He stated during the winter months it is very go but since has not been one. He would like to know if he could
Service: Highways Desc.: CAS-142545 *PLEASE I Customer called to repor highway. Actions Taken: Checked Location: Stafford Road,Wolverha Enquiry No.: 41543 Service: Highways Desc.: CAS-136325 Customer of dangerous and slippery request a grit bin during Actions Taken: I advised to be looked into. Confirm	NOTE NO APP DROP DOWN** tt that the railings that run from property 235 to 2 I GIS confirmed railings are on the wall which hat mpton,WEST MIDLANDS Logged by: System Supervisor Subject: H Grit Bin Damaged called as he was supposed to recieve a call back to drive in and out of the car park near his house for the winter years. I as the car park is private would not be able to i med on GIS location stafford road, outside proper mpton,WEST MIDLANDS Logged by: System Supervisor Subject: H Carriageway Pothole	249 Stafford road have been detoriated for a long time a eve stairs going to the proeprties 235 - 279 Stafford road <b>Contact:</b> <b>on:</b> 10/05/2017 12:48 <b>Classification:</b> Enquiry k yesterday regarding a requst for a grit bin, however, w e and there used otto be a grit bon during winter years a mplement one there, also as it is too early would not be erty 247 onwards.	and need repainting. The railings are on the wall which are on the - adopted highway. Advised will send across. Officer: Paul Murray Enquiry Ref: CAS-136325 as not called back. He stated during the winter months it is very go but since has not been one. He would like to know if he could
Service: Highways Desc.: CAS-142545 *PLEASE I Customer called to repor highway. Actions Taken: Checked Location: Stafford Road,Wolverha Enquiry No.: 41543 Service: Highways Desc.: CAS-136325 Customer of dangerous and slippery request a grit bin during Actions Taken: I advised to be looked into. Confin Location: Stafford Road,Wolverha Enquiry No.: 41442 Service: Highways Desc.: CAS-135044 Report IT A	NOTE NO APP DROP DOWN** It that the railings that run from property 235 to 2 I GIS confirmed railings are on the wall which hat mpton,WEST MIDLANDS Logged by: System Supervisor Subject: H Grit Bin Damaged called as he was supposed to recieve a call back to drive in and out of the car park near his housed for the winter years. I as the car park is private would not be able to i med on GIS location stafford road, outside proper mpton,WEST MIDLANDS Logged by: System Supervisor Subject: H Carriageway Pothole APP received at CS 8/5/17- Stafford Road Wolverhampton, outbound from ci	249 Stafford road have been detoriated for a long time a eve stairs going to the proeprties 235 - 279 Stafford road Contact: on: 10/05/2017 12:48 Classification: Enquiry k yesterday regarding a requst for a grit bin, however, w and there used otto be a grit bon during winter years a mplement one there, also as it is too early would not be erty 247 onwards. Contact: on: 09/05/2017 08:25	and need repainting. The railings are on the wall which are on the - adopted highway. Advised will send across. Officer: Paul Murray Enquiry Ref: CAS-136325 as not called back. He stated during the winter months it is very go but since has not been one. He would like to know if he could able to put a grit bin out now. Advised i will send the request acro Officer: Dave Onions Enquiry Ref: CAS-135044

21/11/2017

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Asset Number: 10007.00 to 10007.00 Display Action Officer: Yes

#### **Customer Services**

Enquiry No.: 40463	Logged by: System Supervisor	on: 30/03/2017 08:36	Officer: Dave Onions
Service: Highways	Subject: H Manhole/Gully Top Displaced	Classification: Enquiry	Enquiry Ref: CAS-107165
Desc.: CAS-107165 Email	Received: 25/03/2017:		

Stafford road has very high raised manhole etc covers with insufficient signage.VERY dangerous for motorcycles and bikes

\*\*\*\*\*\*

We asked customer for further location details and they have replied with the following - not sure if this will be sufficient for you to investigate:

I'm afraid i cant be more precise than between oxley moor rd and the town centre without going to look. And to be honest I'm surprised no-one knows where the roadworks are. Doesnt the council commission or co-ordinate them?

I've been along there again on Friday. Hard to overemphasise how dangerous it is for cyclists and motorcyclists (and car wheels get a very nasty jolt too- potential damages claims I'd say since some can't safely be avoided)

Needs explicit signage and speed restriction on my opunion

Actions	Taken:	Emailed	Reply:	30/03/2017:
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Email: customer.services Location: Stafford Road,Wolverhar	@wolverhampton.gov.uk npton,WEST MIDLANDS	Contact:		
tripping and falling yester Actions Taken: Checked		on: 17/03/2017 09:49 Classification: Enquiry on Arms Pub going into city before the row of shop other than that it was going into city on the side of	Officer: Dave Onions Enquiry Ref: CAS-098539 s there are uneven slabs on the footpath which resulted in customer Moreton Arms heading towards the shops.	
Location: Stafford Road, Wolverhar	npton,WEST MIDLANDS	Contact:		

Effective: 01/05/2016 to 31/05/2017 Service: Highways Site: STAFFORD ROAD (44847220)

Asset Number: 10007.00 to 10007.00 Display Action Officer: Yes

Site: STAFFO	RD ROAD (44847220)		
Customer Services			
Enquiry No.: 39170 Service: Highways	Logged by: System Supervisor Subject: H Footway Flooding	on: 01/03/2017 11:35 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-088061
Desc.: CAS-088061 Report	t IT APP received at CS 1/3/17-		
	ods when it rains, drain on southbound side blocked. D near the gatehouse. Sed to dept		
Location: Stafford Road, Wolve	erhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 39053	Logged by: Tony Brown	on: 27/02/2017 15:42	Officer: Lynn Pedley
Service: Highways	Subject: H Third Party Claim	Classification: Third Party Claim	Enquiry Ref: TP160213
Desc.:			
	– SB CWAY BETWEEN GORSEBROOK RDBT & FIVI O VEHICLE (TYRE)	E-WAYS <b>Contact</b> :	
Enquiry No.: 39027	Logged by: Tony Brown	on: 27/02/2017 13:08	Officer: Lynn Pedley
Service: Highways Desc.:	Subject: H Third Party Claim	Classification: Third Party Claim	Enquiry Ref: TP160210
Location: STAFFORD ROAD	(A449) INBOUND CWAY APPROACH TO GOODYEAI	R RDBT Contact:	
Enquiry No.: 38985	Logged by: System Supervisor	on: 27/02/2017 10:23	Officer: Paul Murray
Service: Highways	Subject: H Carriageway Damaged	Classification: Enquiry	Enquiry Ref: CAS-085946
			st past Oxley Moor Junction heading out of Wolverhampton.
	oke to officers there, 2 weeks ago and nothing has bee		traffic light sensors at the pedestrian crossing).
	cts by the pedestrian crossing and there is nowhere to r		
	a light sensor on the pedestrian crossing so if you move rs go out today they will see the large puddle of water of		
Actions Taken: chec			
emailed rms.	<b>.</b>		

Location: Stafford Road, Wolverhampton, WEST MIDLANDS Contact: on: 23/02/2017 03:17 Enquiry No.: 38862 Logged by: System Supervisor Subject: H Grit Bin Damaged Service: Highways Classification: Enquiry

Officer: Paul Murray Enquiry Ref: CAS-083789

Desc.: CAS-083789 Customer called to request the grit bin outside her house to be moved or removed.

Nature of enquiry: Customer states & quot; The grit bin lid keeps on blowing back and forth and damaging her wall, new hedge and also people keep on putting rubbish in there because there is a chip shop bnear there."

Location of the existing Grit Bin: On the footpath outside 760 Stafford Road, WV10 6NR

Actions Taken: Sent to RMSS. Location: Stafford Road, Wolverhampton, WEST MIDLANDS

Contact:

Effective: 01/05/2016 to 31/05/2017 Service: Highways Site: STAFFORD ROAD (44847220)		Asset Number: 10007.00 Display Action Officer: Yes	to 10007.00
ustomer Services			
Enquiry No.: 38489 Service: Highways Desc.: CAS-079020 Repo	Logged by: System Supervisor Subject: H Carriageway Damaged rt IT APP received at CS 15/2/17-	on: 16/02/2017 08:37 Classification: Enquiry	Officer: Kevin Burgess Enquiry Ref: CAS-079020
Actions Taken: pas	ear Bushbury Lane WV10	Contracti	
		Contact:	
Enquiry No.: 38416 Service: Highways	Logged by: System Supervisor Subject: H Carriageway Pothole	on: 14/02/2017 02:02 Classification: Enguiry	Officer: Trevor Fletcher Enguiry Ref: CAS-078094
Location: Stafford Road,Wolv	verhampton,WEST MIDLANDS	Contact:	
Enquiry No.: 36965	Logged by: System Supervisor	on: 13/01/2017 01:13	Officer: Kevin Burgess
Enquiry No.: 36965 Service: Highways Desc.: CAS-066464 Custo Broadlands as if he and both his front a report the manhole going to happen an Actions Taken: Adv	Logged by: System Supervisor Subject: H Manhole/Gully Top Damage ower called to say he was driving down the A449 Staffor was going towards the Premier Inn when he was driv and rear driver side tyres had blew. He has to call the AA as it is dangerous but he also asked for compensation i d if he will get compensation to pay for his new tyres	on: 13/01/2017 01:13 ed Classification: Enquiry rd Road last night, he came off the M54 and went ving down that road he must have went over a dan A out to take him home because the tyres just pop if we can pay for his two tyres that he will need as	Officer: Kevin Burgess Enquiry Ref: CAS-066464 on to Stafford road, at the first set of lights he took a left on to naged manhole cover without realising and his car lifted off the ground uped and he was unable to drive any further. The customer wanted to seach tyre costs ?130. Customer wanted a call back to know what is put forward his compensation request to pay for his 2 new tyres he will
Enquiry No.: 36965 Service: Highways Desc.: CAS-066464 Custo Broadlands as if he and both his front a report the manhole going to happen an Actions Taken: Adv need.	Logged by: System Supervisor Subject: H Manhole/Gully Top Damage ower called to say he was driving down the A449 Staffor was going towards the Premier Inn when he was driv and rear driver side tyres had blew. He has to call the AA as it is dangerous but he also asked for compensation i d if he will get compensation to pay for his new tyres	on: 13/01/2017 01:13 ed Classification: Enquiry rd Road last night, he came off the M54 and went ving down that road he must have went over a dan A out to take him home because the tyres just pop if we can pay for his two tyres that he will need as	<b>Enquiry Ref:</b> CAS-066464 on to Stafford road, at the first set of lights he took a left on to naged manhole cover without realising and his car lifted off the ground ped and he was unable to drive any further. The customer wanted to seach tyre costs ?130. Customer wanted a call back to know what is
Enquiry No.: 36965 Service: Highways Desc.: CAS-066464 Custo Broadlands as if he and both his front a report the manhole going to happen an Actions Taken: Adv need. Location: off the M54 at the f Enquiry No.: 36421	Logged by: System Supervisor Subject: H Manhole/Gully Top Damage omer called to say he was driving down the A449 Staffor was going towards the Premier Inn when he was driv and rear driver side tyres had blew. He has to call the AA as it is dangerous but he also asked for compensation is d if he will get compensation to pay for his new tyres rised customer I will send this over to reactive maintenan irst set of lights go left on to Broadlands Logged by: System Supervisor	on: 13/01/2017 01:13 ed Classification: Enquiry rd Road last night, he came off the M54 and went ving down that road he must have went over a dan A out to take him home because the tyres just pop if we can pay for his two tyres that he will need as nce who deal with manhole queries. And also will <u>Contact:</u> on: 03/01/2017 02:30	Enquiry Ref: CAS-066464 on to Stafford road, at the first set of lights he took a left on to naged manhole cover without realising and his car lifted off the ground uped and he was unable to drive any further. The customer wanted to a each tyre costs ?130. Customer wanted a call back to know what is put forward his compensation request to pay for his 2 new tyres he will Officer: Paul Murray
Enquiry No.: 36965 Service: Highways Desc.: CAS-066464 Custo Broadlands as if he and both his front a report the manhole going to happen ar Actions Taken: Adv need. Location: off the M54 at the f Enquiry No.: 36421 Service: Highways Desc.: CAS-063528 Custo is about the third gu	Logged by: System Supervisor Subject: H Manhole/Gully Top Damage ower called to say he was driving down the A449 Staffor was going towards the Premier Inn when he was driv ind rear driver side tyres had blew. He has to call the AA as it is dangerous but he also asked for compensation i d if he will get compensation to pay for his new tyres rised customer I will send this over to reactive maintenan irst set of lights go left on to Broadlands Logged by: System Supervisor Subject: H Gully Blocked omer called to report a blocked gully on Stafford Road. L ully after the island at over the weekend the water pooled completely across ailed to rmss	on: 13/01/2017 01:13 ed Classification: Enquiry rd Road last night, he came off the M54 and went ving down that road he must have went over a dam A out to take him home because the tyres just pop if we can pay for his two tyres that he will need as nce who deal with manhole queries. And also will <u>Contact:</u> on: 03/01/2017 02:30 Classification: Enquiry Left hand side as you head out of Wolverhampton	Enquiry Ref: CAS-066464 on to Stafford road, at the first set of lights he took a left on to naged manhole cover without realising and his car lifted off the ground oped and he was unable to drive any further. The customer wanted to a each tyre costs ?130. Customer wanted a call back to know what is put forward his compensation request to pay for his 2 new tyres he will Officer: Paul Murray Enquiry Ref: CAS-063528 - states as you go over the Three Tuns island heading towards the I54 i

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Effective: 01/05/2016 to 31/05/2017 Service: Highways Site: STAFFORD ROAD (44847220) Asset Number: 10007.00 to 10007.00 Display Action Officer: Yes

Customer Services Enquiry No.: 36202 Logged by: System Supervisor on: 20/12/2016 02:31 **Officer:** Keith Rogers Subject: H Manhole/Gully Top Damaged Classification: Enquiry Enguiry Ref: CAS-061575 Service: Highways Desc.: CAS-061575 customer called to report a manhole cover on Stafford road is very badly damaged and is dangerous, the manhole is adjacent to Wheaton Close on Stafford Road. Actions Taken: Advised customer I will get this sent over as an email to the RMSS service Location: adjacent to Wheaton Close Contact: Enquiry No.: 35593 Logged by: System Supervisor on: 01/12/2016 01:08 Officer: Kevin Burgess Service: Highways Subject: H Carriageway Pothole Classification: Enquiry Enquiry Ref: CAS-057394 Desc.: CAS-057394 email received 29/11/2016 Good morning, My car tyre has been badly damaged (now scrap) whilst driving along the A449 (Stafford Road) dual carriage way between the McDonalds and Halfords Islands heading into town. There is what appears to be a very low set drain cover in the second land which I have driven over resulting in guite a bang to the suspension and a significant bulge in my driver side front tyre. I have tried to look on the website to find the most appropriate place to direct this but to no avail. Actions Taken: sent to RMSS. Location: Stafford Road, Wolverhampton, WEST MIDLANDS Contact: Enquiry No.: 33984 Logged by: System Supervisor on: 22/11/2016 02:39 Officer: Dave Onions Service: Highways Subject: H Gully Blocked Classification: Enquiry Enquiry Ref: CAS-055152 Desc.: CAS-055152 Email received on 22.11.16: Can you log a report of the drains being blocked and the road flooded due to the rain on Stafford Road near to the Milldale shops. Many thanks Abdul Rahim Neighbourhood Safety Co-ordinator Tel. Office: 01902 556617 Tel. Mobile: 07766 473053 Actions Taken: Emailed RMSS and replied as follows: Dear Abdul Thanks for reporting the blocked gully. We have referred this to RMSS on case number CAS-055152. Kind regards **Customer Services** Location: Stafford Road, Wolverhampton, WEST MIDLANDS Contact:

Effective: 01/05/2016 to 31/05/2017 Asset Number: 10007.00 to 10007.00 Service: Highways Display Action Officer: Yes Site: STAFFORD ROAD (44847220) Customer Services Enguiry No.: 33771 Logged by: System Supervisor on: 16/11/2016 10:01 Officer: Paul Murray Subject: H Slab Footway Uneven Classification: Enquiry Enguiry Ref: CAS-053601 Service: Highways Desc.: CAS-053601 outside hogs head pub on Stafford road uneven slabs/pavement around manhole has caused her to fall these need seeing to. she will send in pictures of area Location: Stafford Road.Wolverhampton.WEST MIDLANDS Contact: Enquiry No.: 33732 Logged by: System Supervisor on: 15/11/2016 10:27 Officer: Kevin Burgess Subject: H Public Utility Damaged Classification: Enquiry Enquiry Ref: CAS-053194 Service: Highways Desc.: CAS-053194 Report IT APP received at CS 14/11/16-Manhole not replaced after maintenance work done a few weeks ago. Location Five Ways Roundabout. Stafford road WV6 Actions Taken: passed to dept. sent attached photo via outlook Location: Stafford Road, Wolverhampton, WEST MIDLANDS Contact: Enguiry No.: 31281 Logged by: System Supervisor on: 11/10/2016 03:09 Officer: Paul Murray Subject: H Street Nameplate Damaged Service: Highways Enguiry Ref: CAS-045441 Classification: Enquiry Desc.: CAS-045441 PC officer called today with badge number: He confirms there is a name plate on the five ways junction island that is damaged and is only still holding up by leaning onto a sign next to the street name plate. He confirms its on Stafford Road, near junction, Waterloo Road, of the junction on A449 Stafford Road. Actions Taken: Advised passed over. Location: STAFFORD ROAD Contact: Enguiry No.: 30836 Logged by: System Supervisor on: 26/09/2016 09:44 Officer: Paul Murray Enquiry Ref: CAS-042148 Service: Highways Subject: H Manhole/Gully Top Loose Classification: Enguiry Desc.: CAS-042148 caller reporting a manhole cover is loose and making noise when car goes over it, location is on Stafford road and Wheaton close junction Actions Taken: advised I will report Location: Stafford Road, Wolverhampton, WEST MIDLANDS Contact: Officer: Paul Murray Enquiry No.: 29935 Logged by: System Supervisor on: 02/09/2016 10:56 Subject: H Street Furniture Damaged Enguiry Ref: CAS-036687 Service: Highways Classification: Enquiry Desc.: CAS-036687 customer calling to advise that the " reduce speed now" sign between the row of shops and the petrol station on Stafford road (by vine island) inbound has been turned round and is now facing the wrong way. Actions Taken: Sent to RMSS Location: Stafford Road, Wolverhampton, WEST MIDLANDS Contact: Enquiry No.: 29809 Logged by: System Supervisor on: 30/08/2016 01:47 Officer: Paul Murray Service: Highways Subject: H Guard Rail Damaged Classification: Enquiry Enguiry Ref: CAS-035831 Desc.: CAS-035831 Report IT APP received at CS 25/8/16-Summer Challenge - road barriers need replacing - Roundabout Stafford Road (by Science Park)outbound. Actions Taken: passed to dept. sent attached photo via outlook Location: Stafford Road, Wolverhampton, WEST MIDLANDS Contact:

Effective: 01/05/20 Service: Highway Site: STAFFO		Asset Number: 10007.00 Display Action Officer: Yes	to 10007.00	
Customer Services				
Enquiry No.: 29808 Service: Highways Desc.: CAS-035828 Report	Logged by: System Supervisor Subject: H Guard Rail Damaged t IT APP received at CS 25/8/16-	on: 30/08/2016 01:43 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-035828	
Summer Challenge	Stafford Road inbound, damaged rail outside house 224	L .		
Actions Taken: pass sent attached photo Location: Stafford Road,Wolve	via outlook	Contact:		
Enquiry No.: 29807 Service: Highways Desc: CAS-035821 Report	Logged by: System Supervisor Subject: H Street Furniture Damaged t IT APP received at CS 25/8/16-	on: 30/08/2016 01:34 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-035821	
Summer Challenge	- empty pole. Stafford Road WV10 inbound before junct	ion with Barrington Close		
Actions Taken: pass sent attached photo Location: Stafford Road,Wolve	via outlook	Contact:		
Enquiry No.: 29804 Service: Highways Desc.: CAS-035814 Report	Logged by: System Supervisor Subject: H Street Furniture Damaged t IT APP received at CS 25/8/16-	on: 30/08/2016 01:25 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-035814	
Summer Challenge	Stafford Road inbound, reduce speed sign needs realig	ning to face traffic 100 metres before Vine island		
Actions Taken: pass sent attached photo	via outlook			
Location: Stafford Road, Wolve	ernampton, WEST MIDLANDS	Contact:		

Asset Number: 10007.00 to 10007.00 Display Action Officer: Yes

ustomer Services			
customer not able to customer says that the	Logged by: System Supervisor Subject: H Carriageway Pothole er reporting a number of potholes which comes across whether the specific than info has provided. he potholes are shredding & amp; damaging her tyres & and ot possible to avoid these potholes.		Officer: Kevin Burgess Enquiry Ref: CAS-035209
Stafford Road travell	ing from between Five Way Island coming off Waterloo R	oad & all the way to UTC Aerospace there	e are @ least 6/7 potholes
Customer requested	update when the potholes will be addressed.		
Actions Taken: check	ked GIS & confirmed location is adopted highway		
			eated that they are bad enough to be damaging perfectly good tyre
Enquiry No.: 28661 Service: Highways Desc.: CAS-028614 Caller s This is near 537 Staf Please repair Actions Taken: Sent		on: 28/07/2016 12:59 Classification: Enquiry	Officer: Kevin Burgess Enquiry Ref: CAS-028614
Location: STAFFORD ROAD,	NOLVERHAMPTON, WEST MIDLANDS	Contact:	
Enquiry No.: 27381	Logged by: System Supervisor	on: 18/06/2016 06:20	Officer: Paul Murray
Service: Highways	Subject: H Street Furniture Damaged IT APP received at CS 18/6/16-	Classification: Enquiry	Enquiry Ref: CAS-020049
Service: Highways Desc.: CAS-020049 Report			Enquiry Ref: CAS-020049
Service: Highways Desc.: CAS-020049 Report Plastic barriers used	IT APP received at CS 18/6/16- by construction team burnt and left in subway out Gateho ed to dept		Enquiry Ref: CAS-020049
Service: Highways Desc.: CAS-020049 Report Plastic barriers used Stafford Road Actions Taken: pass Location: Stafford Road,Wolve Enquiry No.: 27245 Service: Highways	IT APP received at CS 18/6/16- by construction team burnt and left in subway out Gateho ed to dept crhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Gully Blocked her called to advise that the gully by the pedestrian crossi	Contact: on: 15/06/2016 12:39 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-019299
Service: Highways Desc.: CAS-020049 Report Plastic barriers used Stafford Road Actions Taken: passe Location: Stafford Road,Wolve Enquiry No.: 27245 Service: Highways Desc.: CAS-019299 Custom	IT APP received at CS 18/6/16- by construction team burnt and left in subway out Gateho ed to dept crhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Gully Blocked her called to advise that the gully by the pedestrian crossi il sent.	Contact: on: 15/06/2016 12:39 Classification: Enquiry	Officer: Paul Murray Enquiry Ref: CAS-019299
Service: Highways Desc.: CAS-020049 Report Plastic barriers used Stafford Road Actions Taken: passe Location: Stafford Road,Wolve Enquiry No.: 27245 Service: Highways Desc.: CAS-019299 Custom Actions Taken: Emai	IT APP received at CS 18/6/16- by construction team burnt and left in subway out Gateho ed to dept brhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Gully Blocked her called to advise that the gully by the pedestrian crossi il sent. rhampton,WEST MIDLANDS Logged by: System Supervisor Subject: H Manhole/Gully Top Damaged humber called to report a damaged manhole cover	Duse Pub.vandalism, arson, construction work Contact: on: 15/06/2016 12:39 Classification: Enquiry ng near the Vine Island on the Stafford Road is	Officer: Paul Murray Enquiry Ref: CAS-019299 s always blocked. Officer: Trevor Fletcher Enquiry Ref: CAS-019153

Asset Number: 10007.00 to 10007.00 Display Action Officer: Yes