

## Response to Request for Information

Reference      FOI 001583  
Date            17 October 2017

### *Library Service*

#### **Request:**

1. How many library service points did you have in 2010? Do you have a list of addresses for those at all?  
[Central Library and 14 Community based libraries](#)

Library	Address
Ashmore Park	Griffiths Drive WV11 2LH
Bilston	Mount Pleasant WV14 7LU
Central Library	Snow Hill WV1 3AX
Collingwood	Broadway Gdns WV10 8EA
East Park	Hurstbourne Cres WV1 2EE
Finchfield	White Oak Drive WV3 9AF
Long Knowle	Wood End Road WV11 1YG
Low Hill	Showell Circus WV10 9JJ
Pendeford	Whitburn Close WV9 5NJ
Penn	Coalway Avenue WV3 7LT
Spring Vale	Bevan Avenue WV4 6SG
Tettenhall	Upper Street WV6 8QF
Warstones	Pinfold Grove WV4 4PT
Wednesfield	2 Well Lane WV11 1XT
Whitmore Reans	Bargate Drive WV6 0QW

2. Please tell us how many library service points you have currently, November 2017, and provide the addresses.

Central Library and 15 Community based libraries

Library	Address
Ashmore Park	Griffiths Drive WV11 2LH
Bilston	Mount Pleasant WV14 7LU
Bob Jones Community Hub Library	Bob Jones Community Hub Bromley St.WV2 3AS
Central Library	Snow Hill WV1 3AX
Collingwood	Broadway Gdns WV10 8EA
East Park	Hurstbourne Cres WV1 2EE
Finchfield	White Oak Drive WV3 9AF
Long Knowle	Wood End Road WV11 1YG
Low Hill	Showell Circus WV10 9JJ
Pendeford	Whitburn Close WV9 5NJ
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Whitmore Reans	Bargate Drive WV6 0QW

3. How many have been transferred from council control to the control of  
None

4. Of those, which have had their opening hours reduced since 2010? And can you outline any changes please?

Opening Hours

	2010	2017
Ashmore Park	38	24
Bilston	51	35
Blakenhall	n/a	56
Central Library	56	47
Collingwood	15	15
East Park	31	15
Finchfield	38	30
Long Knowle	38	15
Low Hill	43	15
Pendeford	51	24
Penn	38	24
Spring Vale	31	15
Tettenhall	51	30
Warstones	51	35
Wednesfield	51	35
Whitmore Reans	51	15

5. Please tell us how many libraries have moved premises since 2010 and provide the former and current address.

Two - Ashmore Park & Collingwood

6. Please tell us how many new libraries have opened since 2010 (not existing libraries moving to different buildings) and provide addresses.

1 – Bob Jones Community hub – see above for address

7. How many library service points are proposed for closure within the next year? Please detail any mobile libraries separately to buildings.

None

8. How many members of staff worked for your libraries service in 2010 (headcount please, not FTE)?  
161
9. How many members of staff work for your libraries service (headcount please, not FTE) today?  
73
10. How many volunteers were assisting with the operation of the library service in 2010?  
In respect of question 10, it has been established after careful consideration that the Council does not hold the above information as we did not start recording statistics relating to volunteers until 2014/15. Consequently, we are unable to provide any information relating to the above, and are informing you as required by Section 1(1) (a) of the Act, that states:  
  
"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".
11. How many volunteers assist with the operation of the library service today?  
41 volunteers – 2809.4 hours a year
12. Since 2010 how much have you spent on new books broken down by year and by a) children and b) adults.  
Spend on new books comes from one central budget and is therefore not broken, as requested.

The overall spend on books per year is as follows:

Year	£
2010/11	548,221
2011/12	528,176
2012/13	404,138
2013/14	231,214
2014/15	160,044
2015/16	139,140
2016/17	177,234

[NOT PROTECTIVELY MARKED]

13. In 2016/17 what is the biggest unpaid library fine and a) how long has it been unpaid b) which library and c) which book is it on?

The maximum fine is £5 per item. All items are removed from a user's account when 3 months overdue to maintain catalogue quality. A message is placed on the user account but this is a non-searchable field.