

## Response to Request for Information

Reference      FOI 001421  
Date            11 August 2017

### ***Social Housing – (and sheltered accommodation) and pet policies.***

#### **Request:**

Find attached a formal Freedom of Information request. The request relates to social housing (and sheltered accommodation) and pet policies.

#### **Section one: You and your Local Authority**

Completed by	
Full name	Jenny Lewington
Role	Service Lead – Housing Strategy
Local Authority	City of Wolverhampton Council
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Housing contact		
Please provide the name, job title and contact details of a lead Housing contact for your Local Authority		
Name	Job title	Email
Chris Hale	Head of Housing	Christopher.hale@wolverhampton.gov.uk
<i>Comment</i>		

#### **Section two: Local Authority-provided social housing**

Including homes managed by 'Arms Length Management Organisations' or 'Tenant Management Organisations' but not including sheltered accommodation (dealt with in section 3) or homes provided through Housing Associations

Question One	
<b>Are the social homes your Local Authority provides (excluding sheltered accommodation or homes provided through Housing Associations)...</b>	
Managed by one or more Arms Length Management Organisations (ALMOs)?	<input type="checkbox"/> All <input checked="" type="checkbox"/> Some <input type="checkbox"/> None
In your ALMO-managed social homes, is the ALMO responsible for pet policy?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A
Managed by one or more Tenant Management Organisations (TMOs)?	<input type="checkbox"/> All <input checked="" type="checkbox"/> Some <input type="checkbox"/> None
In your TMO-managed social homes, is the TMO responsible for pet policy?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A
<i>Comment</i>	

Question Two	
<p>Does your Local Authority have a pet clause in standard tenancy agreements that apply to social homes?</p> <p>If yes, please return a <b>copy or link of that agreement</b> and pet clause with your completed FoI form.</p> <p>If no, please include <b>any guidelines or internal procedures</b> on pet ownership you do give social tenants around owning and keepings pets.</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Does this pet clause... (tick N/A below if your council does not have one)</b>	
Allow cats to be kept as pets under certain conditions?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
Require specific written permission for pet cats?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A
Require cats to have access to a garden or private entrance to the property?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A
Specify a maximum number of cats allowed per property? (If yes, how many?)	Number: 2 <input type="checkbox"/> No <input type="checkbox"/> N/A
Require pet cats to be neutered?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A
Require pet cats to be microchipped?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A
Require pet cats to have up-to-date vaccinations?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A
<b>Some Local Authorities keep registers of all pets living in their social homes.</b>	
Does your Local Authority keep a pet register?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<i>Comment</i>	

Question Three	
Does your Local Authority have a policy / procedure for dealing with cats that have been abandoned or left behind in one of your properties?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Does your Local Authority offer or promote any kind of low-cost neutering scheme for cat owners, either yourselves or through an animal welfare charity?	<input type="checkbox"/> Yes, we offer a scheme <input type="checkbox"/> Yes, we promote a charity scheme <input checked="" type="checkbox"/> No
<b>Multi-Cat households are households where multiple pet cats are causing problems such as noise and unsanitary conditions (e.g. cat hoarders).</b>	
In the calendar year 2016, did your Local Authority intervene to provide help with any multi-cat households? (Specifically in directly-provided social homes)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If yes, how many multi-cat households did you intervene in? (Specifically in directly-provided social homes)	Number: 0 <input type="checkbox"/> N/A
<i>Comment</i>	

Question Four	
<b>How many social homes does your Local Authority provide? (not including sheltered accommodation or homes provided through Housing Associations)</b>	
<b>If you don't know, please provide an estimated or most-recent figure.</b>	
Number or Estimate: 22,521	<input type="checkbox"/> None
<i>Comment</i>	
Number of rented homes (excluding leaseholders) on 01.04.2017	

### **Section three: Local Authority-provided sheltered accommodation**

Including sheltered accommodation managed by 'Arms Length Management Organisations' or 'Tenant Management Organisations' but not including housing provided through Housing Associations

Question One	
<b>Is the sheltered accommodation your Local Authority provides (excluding sheltered accommodation provided through Housing Associations)...</b>	
Managed by one or more Arms Length Management Organisations (ALMOs)?	<input type="checkbox"/> All <input type="checkbox"/> Some <input checked="" type="checkbox"/> None
In your ALMO-managed sheltered homes, is the ALMO responsible for pet	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A

[NOT PROTECTIVELY MARKED]

policy?	
Managed by one or more Tenant Management Organisations (TMOs)?	<input type="checkbox"/> All <input type="checkbox"/> Some <input checked="" type="checkbox"/> None
In your TMO-managed sheltered homes, is the TMO responsible for pet policy?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A
<i>Comment</i>	
The Council does not provide sheltered housing.	

**Question Two**

<p>Does your Local Authority have a pet clause in standard tenancy agreements that apply to sheltered accommodation?</p> <p>If yes, please return a <b>copy or link of that agreement</b> and pet clause with your completed FoI form.</p> <p>If no, please include <b>any guidelines or internal procedures</b> on pet ownership you do give social tenants around owning and keepings pets.</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>
<b>Does this pet clause... (tick N/A below if your council does not have one)</b>	
Allow cats to be kept as pets under certain conditions?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
Require specific written permission for pet cats?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
Require cats to have access to a garden or private entrance to the property?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
Specify a maximum number of cats allowed per property? (If yes, how many?)	Number: <input type="checkbox"/> No <input type="checkbox"/> N/A
Require pet cats to be neutered?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
Require pet cats to be microchipped?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
Require pet cats to have up-to-date vaccinations?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
<b>Some Local Authorities keep registers of all pets living in their sheltered homes.</b>	
Does your Local Authority keep a pet register?	<input type="checkbox"/> Yes <input type="checkbox"/> No
<i>Comment</i>	

**Question Three**

<b>Multi-Cat households are households where multiple pet cats are causing problems such as noise and unsanitary conditions (e.g. cat hoarders).</b>	
In the calendar year 2016, did your Local Authority intervene to provide help with any multi-cat households? (Specifically in directly-provided sheltered	

[NOT PROTECTIVELY MARKED]

accommodation)	<input type="checkbox"/> Yes <input type="checkbox"/> No
If yes, how many multi-cat households did you intervene in? (Specifically in directly-provided sheltered accommodation)	Number: <input type="checkbox"/> N/A
<i>Comment</i>	

<b>Question Four</b>
<b>How much sheltered accommodation does your Local Authority provide? (not including sheltered accommodation provided through Housing Associations)</b>
<b>If you don't know, please provide an estimated or most-recent figure.</b>
Number or Estimate: <input checked="" type="checkbox"/> None
<i>Comment</i>

Whilst the tenancy agreement is clearly a Council document which applies to all stock irrespective of managing agent, the managing agents deal with day to day delivery.