



Response to Request for Information

Reference FOI 001323
Date 14 July 2017

General Council Management Processes

Request:

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of software your organisation may be using as well as information linked to general council management processes.

1. How many employees do you currently have working for you?
[4327.](#)
2. Have you had any major organisational changes in the last 18 months? (New directors, CEO's, change in ownership or turnover increases)?
[Most recent changes to the Senior Management Structure were approved by Full Council on 5 April 2017. Details of the changes can be obtained from the minutes which are publicly available](#)
<http://wolverhampton.moderngov.co.uk/ieListMeetings.aspx?CommitteId=129>
3. When was the last time you had a major IT hardware update? (New computers, servers etc)?
[Undergoing a hardware update at the moment. This started January 2016](#)
4. What software do you use for your accounting and budgeting?
[Agresso Business World](#)
5. How many payment invoice transactions do you make on average per calendar month?
[The number of commercial invoices we pay monthly is published online here: http://data.wolverhampton.gov.uk/View/finance](#)
6. Do you currently use a software based document management system, or do you physically file? This relates to the Purchase Invoice Transaction.
[We currently have a document scanning/management solution with Proactis and we also manage documents relating to invoice we scan in within our Finance system Agresso.](#)
7. Have you got a CRM (Customer relationship management) software? If so, which one?
[Microsoft Dynamics](#)

8. Is your IT outsourced, Inhouse or Hosted?
[Inhouse](#)
9. Is your Payroll outsourced or in house? If inhouse do you use any software for your Payroll?
[Payroll is in house. Agresso is used to run payroll.](#)
10. Is your HR outsourced or in house? If in house do you use any software for your HR?
[HR is in-house. The software is called Agresso.](#)
11. Do you manage your own housing stock? If yes, how many stock? If no, which ALMO (Arm's Length Management Organisation) or Housing Association manages them for you?
[No, the Council does not manage its own housing. Our Council housing is managed by our Arms Length Management Organisation, Wolverhampton Homes.](#)
12. Do you have an in house team that deal with repairs and asset management, or is this outsourced to a contractor? If outsourced, what contractor do you use?
[Yes – Corporate Landlord have in-house teams that deal with both repairs and asset management matters.](#)
13. Are your public buildings and spaces managed internally or outsourced?
[The Council's public buildings and spaces are managed internally.](#)