



## Response to Request for Information

Reference      FOI 001301  
Date            06 July 2017

### ***Eclipse System***

#### **Request:**

I see, on the OLM website, that Wolverhampton Council uses the Eclipse system for early help.

- Q1: What procurement process was used to buy this system? [There was no procurement process as this was implemented at nil cost as the software was a replacement of a product which was no longer supported and removed from the market.](#)
- Q2: What was the initial price of software and implementation services? [This was nil cost as the software was a replacement of a product which was no longer supported and removed from the market.](#)
- Q3: What is the annual support cost for this system? [£17,000](#)
- Q4: Which system is used for children's and adults social care currently? Please list the product name and the supplier. [CareFirst – OLM](#)
- Q5: What is the annual support cost currently for children's and adults social care? [£240,000 includes all modules, licences and integrations.](#)