

Response to Request for Information

Reference FOI 001233
Date 21 June 2017

Car Parking

Request:

Please provide answers to the following questions under the Freedom of Information Act 2000. Note that similar requests have been successful with other local councils in the past (these are available on request).

The request is in relation to the Council's parking statistics, in particular, the council's cashless / mobile / "pay by phone" parking facilities (if applicable).

The term "you" and "your" refers to the Council addressed above.

1. Do "you" provide a cashless parking system? [Yes](#)
2. How many car parks (off-street) do "you" operate? (regardless of whether a cashless parking system is in operation).
[City of Wolverhampton Council \(CWC\) operate 41 car parks in total. 17 car parks apply charges & 24 car park which offer free parking](#)
3. If "you" provide a cashless parking system, is this for on-street, and/or off-street parking?
[Off-street car parks only](#)
4. If "you" provide a cashless parking system for off-street parking (car parks), how many of these use a cashless parking system?
[City of Wolverhampton Council offer cashless parking on 12 car parks](#)
5. If a cashless parking system is currently being used, when was the system first introduced? Should the complete date not be available, the month and year will suffice.
[Parkeon - April 2013 and RingGo - 10 September 2012](#)
6. How many companies have provided a cashless parking system on "your" behalf since 1st January 2012? If more than one, please outline the name of the company, and the dates the contract started and ended. [Two Parkeon, Start date 1 January 2008 – End date 31 December 2020 RingGo, Start Date 19 June 2012 - rolling contract](#)

7. What is the name of the company who provide “your” current cashless parking system? If this is currently under negotiation, please highlight this.
[Parkeon and RingGo, neither currently under negotiation.](#)
8. What date did the current cashless parking provider agree a contract to provide cashless parking?
[Parkeon since October 2012](#)
[RingGo since 19 June 2012](#)
9. If the answer to this differs from question 8, what date was the cashless parking system first available to the public?
[Parkeon since April 2013](#)
[RingGo since 10 September 2012](#)
10. How much does a single cashless parking transaction currently cost the council?
[Parkeon 14p per card transaction](#)
11. Figures for financial year 16/17
[PCN revenue £2,500,000](#)
[Expenditure £1,200,000](#)
[Profit is the revenue minus the costs £1,300,000](#)
12. Who is/are the responsible Council individual/individuals for managing/overseeing the council’s cashless parking system? Please provide the full name, role and public email address.
[Deborah Binder, Operations Manager,](#)
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