

Response to Request for Information

Reference FOI 001178
Date 25 May 2017

Assistive Technology / TeleCare Services

Request:

Please would you be so kind as to help us identify the relevant staff responsible for the provision of Assistive Technology, such as Tele Care, for the residents of your borough:

Consequently, please would you provide us with the following information:

- 1) Does your Local Authority have in-house provision for assistive technology and telecare services and what percentage of the total amount is spent with external providers?

Yes we have in-house service but we do have other costs of the service incurred with external suppliers (albeit not purchase of service provision).

2015/16 – Percentage of spend with external suppliers = 22% - outturn

2016/17 – Percentage of spend with external suppliers = 36% - draft position as we are still finalising accounts

2017/18 – Percentage of spend with external suppliers = 62% - based on budget set

- 2) How much did your Local Authority spend on assistive technology and telecare services in 2015/16 and 2016/17 and how much is it planning to spend in 2017/18 on either a 'spot' or 'block' contract basis?

Nil for each of the years as there is no purchase of external assistive technology or telecare services.

- 3) How many service users in your area received assistive technology and telecare services on 1st April 2015, 1st April 2016 and 1st April 2017?

1st April 2015 = 4965 connections

1st April 2016 = 4779 connections

1st April 2017 = 5097 users

- 4) Please provide; full names, job titles and contact details (including telephone numbers and email addresses) of the responsible Managers and Officers and what section / department these staff are part of?

Structure chart is already published and in the public domain. See link below:

<http://www.wolverhampton.gov.uk/CHttpHandler.ashx?id=10485&p=0>

[NOT PROTECTIVELY MARKED]

- 5) Please provide details of any forthcoming tenders and contract renewals for such services? I would also be very interested in reading any other comments about commissioning and implementation of assistive technology and telecare services, including any other requirements in your area you might have.
Nil