

Response to Request for Information

Reference FOI 001131
Date 11 May 2017

At-Home Care for the Elderly

Request:

I would like to request disclosure of the following information under the FOI Act

1. Whether the council has paid a private agency or agencies to provide at-home-care for the elderly and/or infirm within the last 12 month period for which information is available? [Yes](#)
2. Details of which agency/agencies were used during the last 12 month period for which information is available?
[Active Domiciliary Care Providers](#)
[GP Homecare t/a Radis Community Care](#)
[Sevacare \(UK\)](#)
[C&S Care Services Ltd](#)
[London Care t/a Custom Care](#)
[The Human Support Group Ltd t/a Home Care Support](#)
[Agincare Group Ltd](#)
[Homecare 4U Ltd](#)
[Diamond Homecare](#)
[Williams CM Ltd t/a Caremark](#)
[Castlerock Recruitment Group Ltd](#)
[Trident Reach the People](#)
[Heantun Housing](#)
[Vicarage Home Care](#)
[Clarriots Care/Serenity Always](#)
[Prospect Tree](#)
[Nationwide Care Services](#)
[Tailored Care](#)
[CM Community Care Services](#)
[Caring Care Ltd](#)
3. How much money was paid to each agency/agencies in fees during the last 12 month period for which information is available?

[NOT PROTECTIVELY MARKED]

We can confirm that the department holds information that you have asked for in relation to the above. However, the information is exempt under section 21 of the FOI Act because it is reasonably accessible to you, and I am pleased to inform you that you can access it on our website via the following link:

<http://data.wolverhampton.gov.uk/View/finance>

Section 21(1) of the Freedom of Information Act exempts disclosure of information that is reasonably accessible by other means, and the terms of the exemption mean that we do not have to consider whether or not it would be in the public interest for you to have the information.

You can find out more about Section 21 by reading the extract from the Act, available at: <http://www.legislation.gov.uk/ukpga/2000/36/section/21>

4. What proportion of the total cost to the customer these fees represented (if known)?
Of the total costs for domiciliary care incurred by the Council, 23.6% is recovered through customer fees.