

Response to Request for Information

Reference FOI 001129
Date 11 May 2017

Spend and Contracts for Older Person's Social Services

Request:

Under the Freedom of Information Act 2000, I would like to request the following information regarding spending and contracts for older person's social services. Please provide answers on the attached and accompanying spreadsheet.

1. Who within the Local Authority, has the commissioning responsibility for adults aged 65+? Please provide their:
 - a. Name
 - b. Job title
 - c. Telephone number
 - d. Email address

We can confirm that the department holds information that you have asked for in relation to the above. However, the information is exempt under section 21 of the FOI Act because it is reasonably accessible to you, and I am pleased to inform you that you can access it on our website via the following link:

<http://www.wolverhampton.gov.uk/CHttpHandler.ashx?id=10485&p=0>

Section 21(1) of the Freedom of Information Act exempts disclosure of information that is reasonably accessible by other means, and the terms of the exemption mean that we do not have to consider whether or not it would be in the public interest for you to have the information.

You can find out more about Section 21 by reading the extract from the Act, available at: <http://www.legislation.gov.uk/ukpga/2000/36/section/21>

2. Please provide the gross total expenditure on older person's (age 65+) services, including new placements each year and those who are already receiving the service at any time during the year. Please provide:
 - a. The total amount of expenditure allocated to residential care
 - b. The total amount of expenditure allocated to nursing care
 - c. The total amount of expenditure allocated to domiciliary care (home care)Please supply this information by financial year for 2013/14 to 2016/17 (give budgeted spend for 2017/18 if figures are available).

[NOT PROTECTIVELY MARKED]

	Outturn	Outturn	Outturn	Draft outturn (to be finalised)	Budget
	2013/14 £000	2014/15 £000	2015/16 £000	2016/17 £000	2017/18 £000
Residential Care	15,240	13,976	13,547	15,395	15,413
Nursing Care	5,643	7,078	6,634	7,421	6,654
Domiciliary Care	7,725	7,052	7,512	9,235	8,820
	<u>28,608</u>	<u>28,107</u>	<u>27,693</u>	<u>32,051</u>	<u>30,887</u>

3. Please provide figures for the number of older people (age 65+) that the council has funded in:
- a. Residential care
 - 2013-14: 486
 - 2014-15: 390
 - 2015-16: 336
 - 2016-17: 351
 - b. Residential EMI care
 - 2013-14: 525
 - 2014-15: 512
 - 2015-16: 502
 - 2016-17: 523
 - c. Nursing care
 - 2013-14: 270
 - 2014-15: 301
 - 2015-16: 307
 - 2016-17: 322
 - d. Nursing EMI care
 - 2013-14: 114
 - 2014-15: 116
 - 2015-16: 116
 - 2016-17: 137
 - e. Domiciliary care (home care)
 - 2013-14: 1277
 - 2014-15: 1236
 - 2015-16: 1251
 - 2016-17: 1318

Please supply this information by financial year for 2013/14 to 2016/17 (give budgeted spend for 2017/18 if figures are available)

4. Please provide figures for the number of new placements that the council has made for older people (age 65+):
- a. Residential care
 - 2013-14: 92
 - 2014-15: 64
 - 2015-16: 63
 - 2016-17: 96
 - b. Residential EMI care
 - 2013-14: 140
 - 2014-15: 115
 - 2015-16: 147
 - 2016-17: 154
 - c. Nursing care
 - 2013-14: 72
 - 2014-15: 81
 - 2015-16: 65
 - 2016-17: 98
 - d. Nursing EMI care
 - 2013-14: 29
 - 2014-15: 25
 - 2015-16: 25
 - 2016-17: 37
 - e. Domiciliary care (home care)
 - 2013-14: 441 (new clients in the year)
 - 2014-15: 530 (new clients in the year)
 - 2015-16: 492 (new clients in the year)
 - 2016-17: 539 (new clients in the year)

Please supply this information by financial year for 2013/14 to 2016/17 (give budgeted spend for 2017/18 if figures are available)

5. Please provide figures for the number of older people (age 65+) that are privately funded. By privately funded we mean the service user or service user's family are privately paying for the care with no council fee payment. The figures below are based on older people who were assessed to pay the full cost of their care. The council does not hold any data on the number of service users who choose to organise and pay for their care privately.
- a. In residential care
 - 2013-14: 24
 - 2014-15: 37
 - 2015-16: 24
 - 2016-17: 29
 - b. In residential EMI care
 - 2013-14: 35
 - 2014-15: 60
 - 2015-16: 30
 - 2016-17: 27
 - c. In nursing care
 - 2013-14: 18
 - 2014-15: 24
 - 2015-16: 23

- 2016-17: 31
- d. In nursing EMI care
 - 2013-14: 8
 - 2014-15: 9
 - 2015-16: 10
 - 2016-17: 10
- e. In domiciliary care (home care)
 - 2013-14: 0
 - 2014-15: 0
 - 2015-16: 0
 - 2016-17: 0

Please supply this information by financial year for 2013/14 to 2016/17 (give budgeted spend for 2017/18 if figures are available)

6. Please provide the figures for the numbers of older people (age 65+) that the council has placed and have Local Authority funding, but are also subject to the service user paying a top up. By 'top ups' we mean any additional fees that the service user or service user's family pay to make up the full total of the fee that the home is asking for.
- a. In residential care
 - 2013-14: 79
 - 2014-15: 108
 - 2015-16: 97
 - 2016-17: 87
 - b. In residential EMI care
 - 2013-14: 87
 - 2014-15: 150
 - 2015-16: 162
 - 2016-17: 183
 - c. In nursing care
 - 2013-14: 26
 - 2014-15: 77
 - 2015-16: 106
 - 2016-17: 100
 - d. In nursing EMI care
 - 2013-14: 16
 - 2014-15: 37
 - 2015-16: 47
 - 2016-17: 45

Please supply this information by financial year for 2013/14 to 2016/17 (give budgeted spend for 2017/18 if figures are available)

7. Please provide figures for the number of care homes in the council area that are registered with the council and the council will contract with:
- a. Older person's residential care
 - b. Older person's nursing care
 - c. Older person's dual registered residential and nursing care
 - c. EMI care

[The Council has a spot purchase arrangement with residential and nursing homes.](#)

The Council currently funds approximately 850 permanent placements in residential and nursing homes across the City.

8. Does the Local Authority have a banding system for fee rates? By 'banding system' we mean different levels of fees for certain residential care, residential EMI care, nursing care and nursing EMI care. Or different levels of fees for a council's own criteria i.e. inspection reports. By 'fees' we mean rates that the Local Authority pay to care providers. (Yes or No)
Yes, the Council has different rates for residential and nursing placements
9. If the answer to question 8 is 'no' then what are the Local Authority fees for 2017/18. By 'fees' we mean rates that the Local Authority pay to care providers. For:
- Older person's residential placements - £ 404.04
 - Older person's residential EMI placements - £ 454.44
 - Older person's nursing placements - £ 404.04
 - Older person's nursing EMI placements - £ 454.44
10. If the answer to question 8 is 'yes', how are fee bands defined/structured for (Example- Band 1, Band 2, Band 3; or Gold, Silver, Bronze; etc)
- Older person's residential placements
 - Older person's residential EMI placements
 - Older person's nursing placements
 - Older person's nursing EMI placements
- There is no specific banding system, all residential and nursing home
11. What are the 2017/18 fees associated with each band for (Example Band 1 - £500 per week)
- Older person's residential placements
 - Older person's residential EMI placements
 - Older person's nursing placements
 - Older person's nursing EMI placements
- Answered in Q9
12. Who are the Local Authorities preferred providers for the following. By preferred provider we mean list of the care homes or services that would be placed within preferentially over other homes or services.
- Older person's residential placement
 - Older person's residential EMI placement
 - Older person's nursing placement
 - Older person's nursing EMI placement
- The existing residential and nursing home contracts are on a spot basis and this is essential as entry by residents into care homes is subject to legislation which allows individuals to enter a care home of their choosing "The Care and Support and Aftercare (Choice of Accommodation) Regulations 2014.
- Domiciliary care (home care)
Tier One – Domiciliary Care Providers

[NOT PROTECTIVELY MARKED]

Provider
Agincare Limited UK
C&S Care Services Ltd
Castlerock Recruitment Group Ltd
London and County, t/a Custom Care
Human Support t/a Homecare Support
GP Homecare t/a Radis Community Care
Sevacare (UK)
Diamond Homecare
Homecare 4 U
Williams CM Ltd t/a Caremark