CITY OF WOLVERHAMPTON COUNCIL

Response to Request for Information

ReferenceFOI 001108Date03 May 2017

Social Care System

Request:

I would appreciate if you could complete the questions below in the hopes that we can gain a better understanding as to what your organisation needs.

- 1. Do you currently have an electronic record system(s) or case management system in place for social care case management? Yes
- 2. What company currently provides your system(s)? OLM Systems Ltd
- 3. How much are you currently spending on this system annually for licensing and support fees? £240k
- 4. What is the date of contract expiry for the system(s)? March 2018 (no plans to change the current system)
- 5. How many users of the current system? 1100
- 6. How is your system hosted? Locally
- 7. Who is responsible for IT strategy in your authority? Andy Hoare
- 8. Who is responsible for procurement of Social Care systems in your authority? Jai Ghai