

## Response to Request for Information

Reference      FOI 001056  
Date            12 April 2017

### *Telephone Equipment*

**Request:**

Who is the manufacturer of the telephone equipment installed within your organisation please? (for example Avaya, Cisco, Mitel etc)

[MITEL](#)

When was the equipment installed?

[Initially in 2002 as an analogue solution but it has evolved and been upgraded many times to the full IP telephony solution that it is now.](#)

When is the equipment end of life / end of contract?

[The Mitel infrastructure is a combination of physical and virtual servers. The physical servers are based on Mitel's own MXE platform and it is a supported platform with no EOL statement. Virtual servers run on Hyper-V and are never EOL. Both platforms are under active Mitel support which is renewed annually \(01/04 – 31/03\).](#)

Who in the organisation is responsible for comms estate please?

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