

## Response to Request for Information

Reference      FOI 001022  
Date            31 March 2017

### ***Prepaid Cards and Managed Accounts for Adult and Children Services***

#### **Request:**

Under the freedom of Information Act 2000 I seek information about your prepaid cards and managed accounts for your Adult and Children services:

1. How many direct payments do you currently have in place for children and young people?  
[There are currently 41 direct payments in place for children and young people](#)
2. How many direct payments do you currently have in place for adults?  
[There are currently 473 direct payments in place for adults and adult carer's \(415 adults, 58 adult carer's\)](#)
3. What is the average value of a direct payment?  
[The average value of a direct payment is £186.00 per week](#)
4. If you currently have prepaid cards are there any plans to expand this provision? [We currently use pre-paid card accounts for Direct Payments and other projects and it is intended to develop their use for Individual Service Funds.](#)
5. Who is the manager with responsibility for prepaid cards? Please provide their name, position, email address and telephone number [Helen Winfield, Head of Service - Community Financial Support; \[helen.winfield@wolverhampton.gov.uk\]\(mailto:helen.winfield@wolverhampton.gov.uk\)](#)  
[Tel. No. 01902 553353.](#)
6. If you do not currently have pre-paid cards, are there any current plans looking into the provision of these? [N/A](#)
7. How many families currently have a third party managed personal budget?  
[There were 42 individuals who currently have a third party managed personal budget.](#)
8. Do you provide an in-house managed account service? [No.](#) If yes, is this a chargeable service and if so what are the charges? [N/A](#)

9. If not, do you have an approved framework of providers for managed personal budgets? **No, a competitive tendering process was undertaken to secure a contract with Penderels Trust to provide Direct Payment support services including “managed personal budgets”.** If yes, please provide:
- a. Names of the organisations on this framework **N/A**
  - b. Average cost for the provision of a managed account (excluding payroll). **£180 - £220 per year**
10. Do you currently use prepaid cards for adult social care and children services? **Yes.** If so please provide details of:
- a) Current number of prepaid cards **1,647**
  - b) Average amount per card **For Direct Payments average amount is £186 per week.**
  - c) Name of prepaid card provider **Pre-paid Financial Services (PFS)**
  - d) Annual cost to the council for the prepaid cards **Approximately £48,000 per year.**
  - e) Do you allow cash withdrawal from the cards? **Direct Payments: Yes if this is agreed as part of the individual’s Support Plan; Appointeeships: Yes; Care Leavers: Yes.**
11. How many individuals currently have a third party managed personal budget? **There were 42 individuals who current have a third party managed personal budget.**