

Response to Request for Information

Reference FOI 000987
Date 21 March 2017

Workforce Management

Request:

1. Please provide the organisation's total expenditure on temporary agency staff for 2015/16

In answer to question 1 above, I can confirm that we do hold the information that you are requesting, however, this information is already published and is accessible in the public domain, and therefore this request is exempt under Section 21 of the FOI Act which states:

"Section 21(1) of the Freedom of Information Act exempts disclosure of information that is reasonably accessible by other means, and the terms of the exemption mean that we do not have to consider whether or not it would be in the public interest for you to have the information." You can find the information here:

<http://www.wolverhampton.gov.uk/CHttpHandler.ashx?id=11095&p=0>

2. Please state which staffing group has the highest temporary agency spend for 2015/16 (eg. admin & clerical, community services, legal etc.)
[Corporate Services](#)
3. Does the organisation use any 3rd party services/software to manage agency workers? If so, please provide the following information:
 - a. Provider Name
[YOO recruit](#)
 - b. Description of Services
[City of Wolverhampton Council's own recruitment agency](#)
 - c. Annual Cost to Organisation in 2015/16
[The annual cost to the Council of recruiting temporary workers from YOO Recruit is in the region of £7.3 million; this includes all agency workers usage plus markup .](#)
 - d. Contract End Date
[N/A](#)
 - e. Framework used for procurement
[N/a – mandated process – Services must use YOO Recruit in first](#)

instance.

With reference to YOO Recruit has mentioned above, please see attached link which may be of use to you:

<http://www.yoorecruit.com/about-yoo/>

4. Please provide the organisation's total expenditure on internal bank staff for 2015/16 (£)
No internal bank staff, any temporary requirement is met through YOO Recruit

5. Does the organisation use any 3rd party services/software to manage bank workers?
No bank worker, any temporary requirement or unplanned vacancies needs are met through part time staff carrying out additional hours or the use of YOO Recruit

If so, please provide the following information:

- a. Provider Name
- b. Description of Services
- c. Annual Cost to Organisation in 2015/16 (£)
- d. Contract End Date

6. Payroll
- a. How does the organisation manage their payroll? (in-house/outsourced)
In-house
 - b. How frequently does the organisation run its payroll? (monthly/weekly)
Monthly
 - c. Which staff types does the payroll cover? (substantive/temporary)
Substantive and temporary employees
 - d. How many payslips did the organisation process in 2015/16?
135,315
 - e. What is the annual cost of the payroll services provision in 2015/16?
£753,000 (this figure will also include some HR Transactional work as they will do both payroll and HR Transactional)
 - f. If outsourced, which 3rd party do you use?
N/A
 - g. If outsourced, what is the contract end date?
N/A