

Response to Request for Information

Reference FOI 000878
Date 14 February 2017

Domiciliary Care Services

Request:

I would like to make an FOI request regarding the domiciliary care services procured by the Council (the date today is the 13th February 2017)? I would like to enquire as to:

1. How many domiciliary care hours are commissioned per week by the Council, as well as the average hourly spend on care where possible?
[15,146 hours commissioned per week, Average hourly rate is £14.07](#)
2. How many care providers are contracted to deliver domiciliary care on behalf of the Council?
[11 Contracted Providers.](#)
3. Whether the Council mandates that electronic call monitoring has to be used within its contracts? If so, does the mandate request that the same ECM system is used across all contracts, or do care providers get to choose their ECM system?
[The Council mandates that CM2000 has to be used within its contract but only for Domiciliary Care with the 11 contracted providers.](#)