

CITY OF  
WOLVERHAMPTON  
COUNCIL

## Response to Request for Information

Reference FOI 000750  
Date 05 January 2016

### *Pest Control Service*

**Request:**

No.	Question	Response 2011/2012	Response 2012/2013	Response 2013/2014	Response 2014/2015	Response 2015/2016
1	Do you offer a pest control service to the public, and if so is the service delivered in-house by the Council or contracted out to a 3 <sup>rd</sup> party? Y=Yes, N=No, C=Contract out (Please give Company name(s) of 3rd party providers)	Y	Y	Y	Y	Y
2	Do you charge for your pest control service? (Y=Yes, N=No)	Y	Y	Y	Y	Y
3	How many individuals were employed by the council between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016 under the remit of pest control?	3	3	3	2	2
4	How many full time equivalents (FTE) is this?	3	3	3	2	2
5	Of those individuals, how many were employed as servicing technicians?	3	3	3	2	2
6	How many full time equivalents (FTE) is this?	3	3	3	2	2

[NOT PROTECTIVELY MARKED]

7	How many initial reactive domestic service requests involving <b>ants</b> did the council deploy one or more technicians between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016?	17	21	9	24	19
8	How many initial reactive domestic service requests involving <b>bedbugs</b> did the council deploy one or more technicians between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016?	477	493	291	338	219
9	How many initial reactive domestic service requests involving <b>birds</b> did the council deploy one or more technicians between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016?	0	0	0	0	0
		Response 2011/2012	Response 2012/2013	Response 2013/2014	Response 2014/2015	Response 2015/2016
10	How many initial reactive domestic service requests involving <b>cockroaches</b> did the council deploy one or more technicians between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016?	210	129	45	47	23
11	How many initial reactive domestic service requests involving <b>mammals</b> (other than rats or mice, Eg. Foxes, Squirrels, Rabbits etc...) did the council deploy one or more technicians between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016?	0	0	0	0	0
12	How many initial reactive domestic service requests involving <b>mice</b> did the council deploy one or more technicians between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016?	812	811	452	401	270
13	How many initial reactive domestic service requests involving <b>insects other than those listed above (Eg. Fleas, Bees, Mites etc...)</b> did the council deploy one or more technicians between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016?	222	173	120	98	90
14	How many initial reactive domestic service requests involving <b>rats</b> did the council deploy one or more technicians between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016?	2166	1970	770	760	589
15	How many initial reactive domestic service requests involving <b>wasps</b> did council deploy one or more technicians between 1 <sup>st</sup> April 2015 and 31 <sup>st</sup> March 2016?	327	103	180	206	129
16	Are you intending to continue providing pest control services to your community for the next 12 month period? (Y=Yes, N=No, DK=Don't Know)	Y	Y	Y	Y	Y

[NOT PROTECTIVELY MARKED]

17	Name of Council: <a href="#">City of Wolverhampton Council</a>				
18	Please check the UK Census data for your borough's population and the answer the following questions:				
<b>Statistic:</b>		<b>Answers:</b>	<b>Comments:</b>		
A: Population:		249470			
B: Total Budget Allocation (under the remit of pest control):		£	Self-financing – service must break even. Commercial income also subsidizes free treatment to those who qualify (i.e. in receipt of maximum housing/council tax benefit – NB. limited to 1,000 a year)		
C: Is the district code listed for this local authority, correct?		Y			
D: Does this Local Authority treat Social Housing?		Y			
E: Does this Local Authority treat Commercial Premises?		Y			
F: Does this Local Authority treat Private Housing?		Y			
G: Does this Local Authority contract out services?		N			

19. If you wish to clarify any significant changes in the data, or would like to include your own comments, please do so in the box below and on additional sheets if necessary. Please use question numbers where appropriate, to help us identify which questions you are referring to in your comments. [Our Pest Control Service also has annual contracts with internal council departments and treats commercial premises.](#)

Please provide the contact details of the person who completed this form, so that the BPCA can assist in delivering positive messages about your pest control data to your audiences.	
	Job Title: <a href="#">Service Support Manager</a>
Form Completed: B Print Name: <a href="#">Paul Hodgetts</a>	Email: <a href="mailto:paul.hodgetts@wolverhampton.gov.uk">paul.hodgetts@wolverhampton.gov.uk</a>
Signature:	

[NOT PROTECTIVELY MARKED]