CITY OF WOLVERHAMPTON COUNCIL

Response to Request for Information

ReferenceFOI 000736Date3 January 2017

Parking Services

Request:

Please kindly provide the information under the Freedom of Information Act 2000 request. If any of the information is unavailable, please provide responses to questions that information is available.

I. Parking Services

- What IT system is used by your Parking Services:

 a) for issuing and processing Penalty Charge Notices
 b) for issuing and processing Parking Permits/Vouchers/Suspensions
 Chipside
- 2. What is the contract start and end date for the above system? Chipside have provided the system since February 2007. The current 5 year arrangement ends in 2021
- Does the contract has an option for extension of the contract, if so, for how long and when would such extension start and end? Yes 2 years from Feb 2021
- Are there any parts of Parking Services that are outsourced, if so, which parts and to what company?
 On street parking enforcement - APCOA
- 5. Does the Council's Parking Services are in any parking partnership or multiborough alliance for the purpose of Parking Services, if so, please outline what partnership/alliance? No

II. Procurement Services

 Where does the Council advertise procurement opportunities? OJEU