

CITY OF
WOLVERHAMPTON
C O U N C I L

Response to Request for Information

Reference FOI 000729
Date 30 December 2016

Unclaimed Council Tax – Domestic Credit Balances

Request:

Please can you provide me with the following information under the Freedom Of Information Act 2000:-

Unclaimed **council tax domestic credit balances**.

I am aware that all Billing Authorities hold on account sums of money that are due to be returned to ratepayers and for a variety of reasons have not been repaid.

I therefore request a breakdown of credit balances accrued since your earliest records, for the amounts owing to all within the authorities billing area, including the following information:

- A. The name of each account holder in respect of which council tax rate credit balances remain payable? [see spreadsheet attached – details of individual council tax payers have not been included](#)
- B. The value of overpayment in each case which remains unclaimed? [see spreadsheet attached – details of individual council tax payers have not been included](#)
- C. The years(s) in which overpayment was made? [see spreadsheet attached – details of individual council tax payers have not been included](#)
- D. The property address? [see spreadsheet attached – details of individual council tax payers have not been included](#)
- E. The name of each account holder in respect of which council tax rate credit balances has been written back on to the account? [City of Wolverhampton Council cannot supply the information you requested for the reasons set out below. Section 17 of the Freedom of Information Act 2000 requires City of Wolverhampton Council, when refusing to provide such information \(because the information is exempt\) to provide you, the applicant with a notice which:](#)
 - (a) states the fact,
 - (b) specifies the exemption in question and
 - (c) states (if that would not otherwise be apparent) why the exemption applies:

In relation to your particular request, the following exemption applies:

Section 12 - Exemption where cost of compliance exceeds appropriate limit

We can confirm that the Council holds information falling within the description specified in your request. However, Section 12 of the Freedom of Information Act 2000 allows a public authority to refuse a request if the cost of providing the information to the applicant would exceed the 'appropriate limit' as defined by the Freedom of Information.

The Regulations provide that the appropriate limit to be applied to requests received by local authorities is £450 (equivalent to 18 hours of work). In estimating the cost of complying with a request for information, an authority can only take into account any reasonable costs incurred in:

- (a) *Determining whether it holds the information,*
 - (b) *Locating the information, or a document which may contain the information,*
 - (c) *Retrieving the information, or a document which may contain the information,*
- and*
- (d) *Extracting the information from a document containing it.*

For the purposes of the estimate the costs of performing these activities should be estimated at a rate of £25 per hour.

The information appertaining to this question is not easily accessible and as such this information is not held as a distinct set able to be retrieved or reported on. To get the information would require a full scale look into each account to determine why the write back has been actioned. This would be a manual exercise and as such we believe that the aggregated time it would take to collate the information would be in excess of 18 hours (equivalent to a notional cost of £450).

- F. The value of write back in each case which remains unclaimed? *As above.*
- G. The years(s) in which write back was made (if available)? *As above.*
- H. The property address that the write back relates to? *As above.*

Credit	Year	Company Name	Full Property Address
£ (5.49)	2014	Accord Housing	36, Provence Close, Heath Town, Wolverhampton, WV10 0BJ
£ (110.92)	2016	Accord Housing Ass Ltd	33, Showell Court, Othello Road, Wolverhampton, WV10 9NN
£ (1,944.99)	2016	Addacard Limited	23, The Courtlands, Wolverhampton, WV6 0LT
£ (179.00)	2016	Anchor Housing Association	2, Almar Court, Catisfield Crescent, Pendeford, Wolverhampton, WV8 1YT
£ (106.00)	2016	Anchor Housing Association	48, Almar Court, Catisfield Crescent, Pendeford, Wolverhampton, WV8 1YT
£ (136.08)	2016	Arcadian Developments Ltd	8, Fairview Road, Wednesfield, Wolverhampton, WV11 1BY
£ (70.20)	2016	Asra Housing Association	115, Chester Street, Whitmore Reans, Wolverhampton, WV6 0PU
£ (3.19)	2014	B E S Developments Ltd	52, Regina Crescent, Tettenhall Wood, Wolverhampton, WV6 8JG
£ (326.00)	2016	Balfour Beatty Utility Solutions Ltd	28a, Wrottesley Road, Tettenhall, Wolverhampton, WV6 8SF
£ (8.36)	2015	Bass Inns & Taverns Ltd	The Pilot, Green Lane, Aldersley, Wolverhampton, WV6 9HX
£ (8.37)	2016	Bass Inns & Taverns Ltd	The Chestnut Tree, Castlecroft Road, Finchfield, Wolverhampton, WV3 8BT
£ (96.76)	2016	Bass Taverns Ltd	Crown Inn, Wergs Road, Tettenhall, Wolverhampton, WV6 9BP
£ (122.01)	2016	Black Country Hsng & Comm Services Group Ltd	127, Crowther Road, Newbridge, Wolverhampton, WV6 0HX
£ (3.58)	2013	Black Horse Homes Ltd	52a, Thompson Avenue, Parkfields, Wolverhampton, WV2 3NR
£ (555.34)	2016	Bromford Carinthia	34, The Haven, Lower Villiers Street, Wolverhampton, WV2 4LR
£ (212.00)	2016	Bromford Carinthia Hsg Assoc	44, St Albans Court, New Street, Willenhall, WV13 3TD
£ (406.64)	2016	Bromford Group	44, The Haven, Lower Villiers Street, Wolverhampton, WV2 4LR
£ (471.02)	2016	Bromford Group	42, The Haven, Lower Villiers Street, Wolverhampton, WV2 4LR
£ (318.00)	2016	Bromford Group	45, St Albans Court, New Street, Willenhall, WV13 3TD
£ (409.96)	2016	Bromford Group	46, St Albans Court, New Street, Willenhall, WV13 3TD
£ (596.25)	2016	Bromford Group	25, Bromwynd Close, Blakenhall, Wolverhampton, WV2 4PQ
£ (1.18)	2016	Capital & Nationwide Limited	8, Newhampton Road East, Wolverhampton, WV1 4AJ
£ (296.56)	2016	Claremont Care Limited	The Old Vicarage, Adj 128, Church Road, Bradmore, Wolverhampton, WV3 7EN
£ (5.58)	2016	Crown Polishing & Plating Co	23, Bowdler Road, Wolverhampton, WV2 1EP
£ (4.03)	2014	D E G Holdings Limited	74, Church Road, Bradmore, Wolverhampton, WV3 7ER
£ (0.86)	2016	Dhamis Accommodations Limited	Flat 5, 11, Westland Road, Wolverhampton, WV3 9NZ
£ (195.64)	2016	Dhamis Accommodations Limited	Ground Floor Flat, 156, Newhampton Road West, Wolverhampton, WV6 0RR
£ (7.00)	2016	Dhamis Accommodations Limited	Flat 2, 119, Gorsebrook Road, Dunstall, Wolverhampton, WV6 0PE
£ (288.39)	2016	Dhamis Accommodations Limited	Flat 1, 6, Newhampton Road East, Wolverhampton, WV1 4AJ
£ (35.09)	2016	E&S Properties	252b, Jeffcock Road, Pennfields, Wolverhampton, WV3 7AH
£ (17.45)	2016	Ellahi Estates Limited	Flat 4, 100, Compton Road, Wolverhampton, WV3 9PU
£ (124.06)	2016	Ellahi Estates Limited	Flat 1 Bedsits At, 104, Compton Road, Wolverhampton, WV3 9PU

£ (130.84)	2016	Elysian Field Limited	16, Loxdale Sidings, Bilston, Wolverhampton, WV14 OTR
£ (2.74)	2014	Evenbrook Management Lettings	1, Slade Hill, Tettenhall Road, Wolverhampton, WV6 0EJ
£ (2.69)	2013	Evenbrook Management Lettings	24, Slade Hill, Tettenhall Road, Wolverhampton, WV6 0EJ
£ (116.28)	2016	Express Countrywide	362, Stafford Road, Wolverhampton, WV10 6EB
£ (781.60)	2016	Express Countrywide	4, Camrose Gardens, Pendeford, Wolverhampton, WV9 5RN
£ (39.31)	2016	G4s Care & Justice Services (Uk) Ltd Compass Utility Acc	First Floor Flat, 91, Jeffcock Road, Penn Fields, Wolverhampton, WV3 7AG
£ (106.00)	2016	G4s Care & Justice Services (Uk) Ltd Compass Utility Acc	39, Burleigh Road, Pennfields, Wolverhampton, WV3 0HJ
£ (90.90)	2016	G4s Care & Justice Services (Uk) Ltd Compass Utility Acc	Flat 4, 134, Newhampton Road West, Wolverhampton, WV6 0RR
£ (49.36)	2016	G4s Care & Justice Services (Uk) Ltd Compass Utility Acc	First Floor Flat, 58a, Bunkers Hill Lane, Bilston, WV14 6JR
£ (106.00)	2016	G4s Care & Justice Services (Uk) Ltd Compass Utility Acc	9, Fowler Street, Blakenhall, Wolverhampton, WV2 3JD
£ (107.00)	2016	G4s Care & Justice Services (Uk) Ltd Compass Utility Acc	22, Fisher Street, Penn Fields, Wolverhampton, WV3 0LF
£ (1.00)	2016	G4s Care & Justice Services (Uk) Ltd Compass Utility Acc	159, Parkfield Road, Wolverhampton, WV4 6ER
£ (0.32)	2014	Gecko Programmes Ltd	62, Mount Road, Tettenhall Wood, Wolverhampton, WV6 8HQ
£ (2.69)	2014	Hanover Housing Association	6, Verona Court, Longford Road, Wolverhampton, WV10 0UB
£ (2,088.78)	2016	Hass	89, Redhouse Road, Tettenhall, Wolverhampton, WV6 8XQ
£ (1,249.44)	2015	Hass	8, The Gallery, Penn Road, Wolverhampton, WV4 4AD
£ (14.54)	2016	Heantun Housing Association Ltd	22, Hinchliffe Avenue, Bilston, WV14 9PQ
£ (111.06)	2016	Housing & Care 21	4, Howard Court, Brooklands Parade, Wolverhampton, WV1 2NW
£ (19.52)	2016	J French Ltd	Flat 5, 44, Lea Road, Penn Fields, Wolverhampton, WV3 0LR
£ (253.79)	2016	J.T Consultancy Ltd	180, Bushbury Road, Heath Town, Wolverhampton, WV10 0NA
£ (85.00)	2016	K Henry Properties Limited	89, Allen Road, Wolverhampton, WV6 0AW
£ (2.08)	2016	Kumaco Limited	Flat 1 Bernard Apts, 1, Merridale Lane, Wolverhampton, WV3 9RD
£ (2.68)	2014	M W Property Ltd	Flat C 1st Floor, 119, Tettenhall Road, Wolverhampton, WV3 9NJ
£ (59.77)	2016	M W Property Ltd	Flat C First Floor, 117, Tettenhall Road, Wolverhampton, WV3 9NJ
£ (110.25)	2016	Marston'S Plc	Moreton Arms, 2, Springfield Lane, Fordhouses, Wolverhampton, WV10 6PX
£ (19.23)	2016	Marston'S Plc	Flat 1, 45, Bath Road, Wolverhampton, WV1 4EW
£ (210.43)	2016	Marston'S Plc	61, Bath Road, Wolverhampton, WV1 4EL
£ (2.11)	2016	Marston'S Plc	Flat First Floor, 47, Bath Road, Wolverhampton, WV1 4EW
£ (456.48)	2016	Methodist Homes Housing Association	27, Bridge Court, 43 Moathouse Lane West, Wolverhampton, WV11 3HE
£ (212.00)	2016	Midland Heart Ltd	4, Oakleigh Court, Oaks Crescent, Wolverhampton, WV3 9SL
£ (306.00)	2016	Midland Heart Ltd	1a, Hincks Street, Ettingshall, Bilston, WV2 2JZ
£ (233.82)	2016	Midland Heart Ltd	14, Armstrong Drive, Dunstall, Wolverhampton, WV6 0UR
£ (118.00)	2016	Midland Heart Ltd	29a, Oaklands Road, Wolverhampton, WV3 0DS

£ (372.00)	2016	Midland Heart Ltd	Flat Ground Floor, 122b, Penn Road, Penn, Wolverhampton, WV3 0DR
£ (106.00)	2016	Midland Heart Ltd	35, Cresswell Court, Lavender Close, Wolverhampton, WV9 5RZ
£ (1,939.29)	2016	Midland Heart Ltd	9a, Hincks Street, Ettingshall, Bilston, WV2 2JZ
£ (408.97)	2016	Mitchells And Butlers Taverns	Dog & Gun, Wrottesley Road, Tettenhall, Wolverhampton, WV6 8SB
£ (2.57)	2013	Mw Property Ltd	Bedsits A & C At, 123, Tettenhall Road, Wolverhampton, WV3 9NJ
£ (88.00)	2016	New Heath Portfolio Ltd	37, Beeches Block, Newheath Close, Wolverhampton, WV11 1XX
£ (135.46)	2016	New Heath Portfolio Ltd	118, Maples Block, Newheath Close, Wolverhampton, WV11 1XW
£ (27.36)	2016	New Heath Portfolio Ltd	46, Pines Block, Newheath Close, Wolverhampton, WV11 1XX
£ (372.00)	2016	Nissi Homes Limited	31, Banstead Close, Rough Hills, Wolverhampton, WV2 2QY
£ (894.57)	2016	Northern Gas Heating Ltd	1, Pennant Court, Penn Road, Wolverhampton, WV3 0DT
£ (49.08)	2016	Properties @ Ltd	Flat 6 1st Flr, 184, Stafford Street, Wolverhampton, WV1 1NA
£ (79.48)	2016	R & J Investments	Flat 4 At Rear, 75, Merridale Road, Wolverhampton, WV3 9SE
£ (6.59)	2016	R W Allman Ltd	Flat 3, 27a, Queen Street, Wolverhampton, WV1 3JW
£ (83.14)	2016	Royal Air Forces Assoc.	1st Floor Flat 1, 26, Goldthorn Road, Wolverhampton, WV2 4PN
£ (85.00)	2016	Ryan Construction	116, St Cecillas, Okement Drive, Wednesfield, WV11 1XE
£ (458.71)	2016	Salmon Real Estate Ltd C/O Sequence Uk Ltd	12, Woodside, Ashmore Park, Wednesfield, WV11 2PT
£ (527.86)	2016	Sanctuary Care Limited	Lime Tree Court, 108, Ettingshall Road, Bilston, West Midlands, WV14 9UG
£ (706.53)	2016	Sanctuary Housing Association	89, Hampton View, Heath Town, Wolverhampton, WV10 0PF
£ (613.49)	2016	Sanctuary Housing Association	38, Hampton View, Heath Town, Wolverhampton, WV10 0PE
£ (2.79)	2016	Sanctuary Housing Association	47, Hampton View, Heath Town, Wolverhampton, WV10 0PE
£ (778.11)	2016	Sanctuary Housing Association	88, Hampton View, Heath Town, Wolverhampton, WV10 0PF
£ (389.61)	2016	Sandermoor Properties Ltd	Flat 1, 233, Penn Road, Penn, Wolverhampton, WV4 5TY
£ (5.99)	2013	Sandermoor Properties Ltd	Flat 2, 237, Penn Road, Penn, Wolverhampton, WV4 5TY
£ (16.35)	2016	Sep Properties Ltd	Apartment 1, 40, Rushall Road, Bushbury, Wolverhampton, WV10 8DY
£ (5.49)	2014	Shenstone Court Ltd	64, Shenstone Court, Coalway Road, Penn, Wolverhampton, WV3 7LS
£ (1,614.74)	2016	Shenstone Court Ltd	33, Shenstone Court, Coalway Road, Penn, Wolverhampton, WV3 7LS
£ (578.60)	2016	Stonham Housing Association	Flat 3, 181, Tettenhall Road, Wolverhampton, WV6 0BZ
£ (931.00)	2016	Swan Village Care Services Ltd	Henley House, 56, Coalway Road, Penn, Wolverhampton, WV3 7LZ
£ (277.29)	2016	The Property Buying Company	13, School Road, Tettenhall Wood, Wolverhampton, WV6 8EN
£ (4.05)	2016	The Residential Investment Company Ltd	4f, St Georges Parade, Wolverhampton, WV2 1BA
£ (0.10)	2014	The Residential Investment Company Ltd	17, Tempest Street, Wolverhampton, WV2 1AA
£ (0.01)	2016	The Wolverhampton African-Caribbean Foundation Trust Limited	8, Fir Grove, Merridale, Wolverhampton, WV3 0UR
£ (3.14)	2014	Thermoseal Home Improvement Co Ltd	138, Marsh Lane, Fordhouses, Wolverhampton, WV10 6RX

£ (112.53)	2016	Visentin & Ogier Properties Ltd	Flat 4 (Ground Floor), 7/8, Merridale Lane, Wolverhampton, WV3 9RD
£ (384.39)	2016	West Register (Property Investments) Limited	32, Coventry Street, Eastfield, Wolverhampton, WV1 2LQ
£ (132.80)	2016	West Register (Property Investments) Limited	36, Coventry Street, Eastfield, Wolverhampton, WV1 2LQ
£ (715.63)	2016	Wiggle Limited	139, Trysull Road, Merry Hill, Wolverhampton, WV3 7JG
£ (78.06)	2016	Wincrown Development Limited	2, Cleveland Passage, Wolverhampton, WV1 3PR
£ (11.47)	2016	Wrekin Housing Trust	9, Sewell Gardens, Wolverhampton, WV10 9LD