CITY OF WOLVERHAMPTON COUNCIL

Response to Request for Information

ReferenceFOI 000709Date19 December 2016

Care Act - Commissioning

Request:

I have been requested to conduct some research on the following areas:

1. We are looking to see how the Care Act 2014 is being implemented nationally in England and Wales.

• We would like to know your assessment of this in your Local Authority? In July 2016 Wolverhampton responded to the Care Act national stocktake to say that the Authority strongly agreed that it was embedding the statutory requirements and agreed that it was being successful in embedding the 'spirit' of the Care Act.

- 2. We are looking at how many Local Authorities have commissioned for Care Act Advocacy in England and Wales.
 - We would like to know how effective your commissioning has been to ensure Care Act Advocacy is funded ?
 - We would like to know who your local advocacy providers is and how many referrals have been taken up by them?

In July 2016 Wolverhampton responded to the Care Act national stocktake to say that the Authority was fairly confident that it was meeting its new responsibilities in regard to advocacy and felt the same going forward. The Authority also reported that more people were getting an independent advocate following the changes and that to a great extent, contract monitoring and provider feedback mechanisms were in place to ensure a consistent and effective approach to ensuring access to independent advocacy.

The commissioned provider of independent advocacy is OneVoice. In the period from 1 April 2015 to 30 September 2015 following the implementation of the new Care Act duties we reported 35 people for whom an independent advocate was arranged under the Care Act.