

## Response to Request for Information

Reference      FOI 000657  
Date            01 December 2016

### ***Corporate Software/Applications - Contract***

**Request:**

This is an email to request information under the FOI Act.

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. Enterprise Resource Planning Software Solutions (ERP)  
[\(ERP\) BUSINESS WORLD ON! \(UNIT 4 SUPPLIED THROUGH AGILYSIS\) 23/4/13 – 22/4/18](#)
2. Customer Relationship Management (CRM) Solutions  
[MICROSOFT](#)
3. Human Resources (HR) and Payroll Software Solutions  
[BUSINESS WORLD ON! \(UNIT 4 SUPPLIED THROUGH AGILYSIS 23/4/13 – 22/4/18](#)
4. Finance Software Solutions  
[BUSINESS WORLD ON! \(UNIT 4 SUPPLIED THROUGH AGILYSIS\) 23/4/13 – 22/4/18](#)

Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software Category: ERP, CRM, HR, Payroll, Finance. [See above.](#)
2. Software Supplier: Can you please provide me with the software provider for each contract? [See above.](#)
3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name. [See above.](#)
4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract. [Contract for support and maintenance of](#)

[ERP system \(Unit4 Business World On!\) including updates as released](#)

5. Number of Users/Licenses: What is the total number of user/licenses for this contract? [Site license](#)
6. Annual Spend: What is the annual average spend for each contract? [£176,000](#)
7. Contract Duration: What is the duration of the contract please include any available extensions within the contract. [See above.](#)
8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY. [See above.](#)
9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY. [See above.](#)
10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY. [12 months prior to expiry.](#)
11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number). [Emma Bland, Finance Business Partner, Emma.bland2@wolverhampton.gov.uk](#)